## Veron Chen (LKKAuto)

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)

<BeeGan.Lee@strides.com.sg>

Sent: Monday, 28 March 2022 11:18 AM

To: Veron Chen (LKKAuto); Admin-D (LKKAuto); Ong Hua Yen (Strides Automotive

Services Pte Ltd); SUR; assignments

Cc: MTPRI; SUR

Subject: RE: NON REPORTING D22000861MFSH (STRIDES) SHF163L: REQUEST FOR PRI

SURVEY SLU1870X-Preliminary Report For Approval

REF: TAX/03/22/2049/AL

Dear Veron

As spoken, preliminary report is required and needed to have FCI's approval only when the agreed amount/finalise amount is more than 10k.

Thank you.

Regards,

ashlenelee

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg

https://www.smrt.com.sg/Compliment



From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

**Sent:** Monday, 28 March 2022 9:55 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MTPRI < MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)

<BeeGan.Lee@strides.com.sg>

Subject: RE: NON REPORTING D22000861MFSH (STRIDES) SHF163L: REQUEST FOR PRI SURVEY SLU1870X-

**Preliminary Report For Approval** 

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Dear Hua Yen,

Enclosed preliminary revised of vehicle SLU 1870X

Date of survey: 25/3/2022

Number of days (estimated): 7 days

Best Regards,

Veron Chen | Case Handler

#### **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 24 March 2022 6:34 PM

To: 'Ong Hua Yen (Strides Automotive Services Pte Ltd)' < HuaYen.Ong@strides.com.sg>; SUR < sur@lkkauto.com>;

assignments <assignments@lkkauto.com>

Cc: 'MTPRI' < MTPRI@smrt.com.sg >; 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)'

<BeeGan.Lee@strides.com.sg>

Subject: RE: NON REPORTING D22000861MFSH (STRIDES) SHF163L: REQUEST FOR PRI SURVEY SLU1870X

Dear Hua Yen,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <a href="mailto:HuaYen.Ong@strides.com.sg">HuaYen.Ong@strides.com.sg</a>>

Sent: Thursday, 24 March, 2022 3:47 PM

To: assignments <assignments@lkkauto.com>; admin-d@lkkauto.com

Cc: MTPRI < MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)

<BeeGan.Lee@strides.com.sg>

Subject: FW: NON REPORTING D22000861MFSH (STRIDES) SHF163L: REQUEST FOR PRI SURVEY SLU1870X

Ref: TAX/03/22/2049

Dear Yan

Kindly survey on "Without Prejudice" basis.

TP: SLU1870X Insured: SHF163L

Workshop: Esteem Performance Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Harminder Kaur < <a href="mailto:Harminder@msfirstcapital.com.sg">Harminder@msfirstcapital.com.sg</a>>

**Sent:** Thursday, 24 March 2022 3:35 pm **To:** MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < HuaYen. Ong@strides.com.sg >; Karen Tan

<karentan@msfirstcapital.com.sg>; Carmen Lim <carmen@esteemperf.com.sg>

Subject: NON REPORTING D22000861MFSH (STRIDES) SHF163L: REQUEST FOR PRI SURVEY SLU1870X

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Dear Hua Yen,

PRI.

Thank You.

Best Regards, Harminder Kaur Motor Claims

# **MS First Capital Insurance Ltd**

A Member of MS&AD Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Carmen Lim < carmen@esteemperf.com.sg>

Sent: Thursday, 24 March 2022 12:42 pm

To: CWS Motor Claims < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>>

**Subject:** REQUEST FOR PRI SURVEY SLU1870X

Dear Sirs / Madam,

### ACCIDENT INVOLVING SLU1870X & SHF163L ON 23.03.2022

We hereby give notice on behalf of the owner of motor vehicle registration no.**SLU1870X** that this vehicle was involved in an accident on **23.03.2022** with motor vehicle registration no.**SHF163L** the driver of which was insured with **FIRST CAPITAL INSURANCE LIMITED** and caused the accident by negligent driving/ control/ management. A copy of our client's Singapore Accident Statement filed is enclosed.

We propose the following surveyors:

- 1. JP Knights Pte Ltd Mr Anthony Lim
- 2. Vicom Ltd Mr Tommie Lim
- 3. Infiniti Appraisal Service Mr Cedric Ng

- 4. Appraisals Associates Pte. Ltd Nicholas Tey
- 5. Priority Services Jeffrey Ong

Please be informed that the said vehicle can be inspected at :

Name of workshop: Esteem Performance Pte Ltd

Address: 176 SIN MING AUTOCARE #01-14,16 (S) 575721

Tel: 6484 1221 Fax: 6484 7829

In the event, you are not agreeable to the above, you may appoint your independent surveyor to assess our client's car without delay. May we propose in line with the amicable and fair spirit of settlement for both surveyors to meet, appraise the vehicle in the repairer's presence and agree on a fair amount.

Take Further Notice that in the event you fail to respond within 2 working days (excluding Saturdays, Sundays and Public Holidays) of your receipt of this notice as to whether you wish to carry out or waive a pre-repair survey, the workshop will proceed to repair the vehicle and/ or have it surveyed as they deem fit, without further notice and without prejudice to the right to claim loss of use in accordance with the Pre-action Protocol for Non-Injury Motor Accident Cases.

Thank you

	Treatianerie Grabe / Best Regards
	Carmen Lim
	(M) +65 8799 0066
	(E) carmen@esteemperf.com.sg
	ESTEEM PERFORMANCE PTE LTD
	HEADQUARTERS (SHOWROOM / WORKSHOP)
	385 Sin Ming Drive, Singapore 575718
	(T) +65 6753 2112   (F) +65 6451 0394

### **BRANCH (WORKSHOP)**

176 Sin Ming Drive, Sin Ming Autocare #01-14/15/16, Singapore 575721

Freundliche Grüße / Best Regards

(T) +65 6484 1221 | (F) +65 6484 7829

www.esteemperformance.com

