# Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent:Thursday, 24 March, 2022 2:38 PMTo:Oracle Law Corp; 'assignments'Cc:Claims Dept of CTI; sur@lkkauto.com

Subject: RE: OLC REF: SB/PO/ACC/2022-9763 || YOUR REF:

SNM22D202016/C02/SMR4901A/TANKL - TO CONDUCT PRS

Attachments: China Taiping\_PRI.23032022.pdf

# WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Alvin,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

## NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

### Tan Kah Leong

Senior Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Oracle Law Corp <mail@oraclelaw.sg>
Sent: Thursday, March 24, 2022 12:51 PM

**To:** Tan Kah Leong <KahLeong. Tan@sg. cntaiping. com>

Subject: RE: OLC REF: SB/PO/ACC/2022-9763 | YOUR REF: SNM22D202016/C02/SMR4901A/TANKL - TO CONDUCT PRS

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Dear Sirs,

#### ACCIDENT INVOLVING SMK 5719R & SMR 4901A ALONG BISHAN FLYOVER ON 23.3.2022

We refer to your email on even date your list of motor surveyors.

We are instructed by our clients that they are not agreeable to the appointment of any one of the surveyors named in your said list.

We are instructed to propose Mr. Nicky Seah of Absolute Appraisal Services Pte Ltd to conduct a joint prerepair survey.

Kindly let us know within the two (2) working days whether you agree to our client's said proposal failing which you are deemed to have agreed to the appointment Mr. Nicky Seah of Absolute Appraisal Services Pte Ltd.

Regards

#### Alvin Ong



Advocates & Solicitors

237 Alexandra Road #04-11 The Alexcier, Singapore 159929

Telephone: 6538 6250 Facsimile: 6538 1860

From: Tan Kah Leong (KahLeong. Tan@sg. cntaiping. com)

Sent: Thursday, March 24, 2022 11:45 AM

To: Oracle Law Corp (mail@oraclelaw.sg)

**Cc:** Claims Dept of CTI ⟨<u>claimsdept@sg.cntaiping.com</u>⟩

Subject: RE: OUR REF: SNM22D202016/C02/SMR4901A/TANKL & YOUR REF: SB/PO/Acc/2022-9763, TO CONDUCT PRS

### **Without Prejudice**

Dear Pauline,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

#### NOTICE:

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Regards

#### Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI (<a href="mailto:claimsdept@sg.cntaiping.com">com</a>)

**Sent:** Thursday, March 24, 2022 10:21 AM

To: Tan Kah Leong (KahLeong. Tan@sg. cntaiping. com); mail@oraclelaw.sg

Subject: OUR REF: SNM22D202016/C02/SMR4901A/TANKL & YOUR REF: SB/P0/Acc/2022-9763, TO CONDUCT PRS

Without Prejudice via email only

Dear Kah Leong

Please refer to the below email.

Please conduct PRS SMK5719R soonest possible.

Please contact our claims department Tan Kah Leong at 6389 6193, the officer in charge.

\*kindly quote our claim reference number when replying\*

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Thank you

Natalie Leong Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平**狮城** Taiping SG

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From: Oracle Law Corp ⟨mail@oraclelaw.sg⟩
Sent: Wednesday, 23 March 2022 4:53 PM

**To:** Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>

Subject: U R G E N T - PRE-REPAIR NOTIFICATION : OLC REF: SB/PO/Acc/2022-9763 | CNTP REF: INSURER OF

SMR 4901A

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## **IMMEDIATE ATTENTION**

Dear Sirs

## ACCIDENT INVOLVING SMK 5719R & SMR 4901A ALONG THE BISHAN FLYOVER ON 23.03.2022

For your immediate attention and action, please refer to attachment to find a copy of our pre-repair notification of even date.

Regards

Pauline Ong 王慧玲 Director



• Advocates & Solicitors •

237 Alexandra Road #04-11 The Alexcier, Singapore 159929 Telephone: 6538 6250 Facsimile: 6538 1860