



MIRAGE MOTORWERKZ PTE LTD

Main Branch

🏠 10 Kaki Bukit Road 2
#01-28 /29 First East Centre
Singapore 417868
☎ +65 6635 7111 📠 +65 6635 7112

East Coast Branch

🏠 Shell Autoserv @ Siglap
40 Upper East Coast Road
Singapore 455212
☎ +65 6977 7117

✉ admin@miragemw.sg

🌐 www.miragemw.sg

📘 www.facebook.com/TeamMirage

Date: 1/4/2022

Our Ref: SNE1296P

AIG ASIA PACIFIC INSURANCE PTE LTD

By email

Attn: Motor Claims Department

Dear Sir/ Ma'am,

RE: ACCIDENT INVOLVING SNE1296P & SKN8222U on 22/3/2022 @ 1612 HRS

We are writing on behalf of **Mirage Motorwerkz Pte Ltd**, the registered owner of motor vehicle number **SNE1296P** which was involved in the aforementioned accident.

Our customer's vehicle was damaged due to your insured/authorized driver's negligence in the driving, control and/or management of your insured vehicle. We are instructed to claim the following expenses incurred:

1	Cost of Repairs	\$	4280.00
2	LTA Search Fee	\$	7.45
3	LOU (23/3/2022 – 29/3/2022 @\$120 /days)	\$	840.00
4		\$	
	Total:	\$	5127.45

The following supporting documents are enclosed herewith:

1. Copy of Singapore Accident Statement of **SNE1296P**
2. Copy of Certificate of Insurance
3. Copy of Letter of Authorization to act on our customer's behalf
4. Copy of Final Repair Bill

Please acknowledge receipt of this letter and the enclosed documents. We look forward to your favorable reply in the soonest.

Yours faithfully,

Nigel Ong



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Please do not hesitate to contact our @+65 9382 4402 or email claims@miragemw.sg should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours Faithfully,

RELEASE

Claim No: 6357208282SG

Policy No: 2100375889

I/We, **SNE1296P – MIRAGE MOTORWERKZ PTE LTD**, hereby agree to accept the sum of **(SINGAPORE DOLLARS FOUR THOUSAND SEVEN HUNDRED ONLY) (\$4,700.00)** to be paid to **(MIRAGE MOTORWERKZ PTE LTD)** in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving **SNE1296P** and **SKN8222U** on the **22 March 2022** along **EUNOS LINK TOWARDS JALAN EUNOS** and I/we agree that the said sum is paid with a denial of liability on the part of **AIG Asia Pacific Insurance Pte. Ltd.** being the insurer, insured and the driver of vehicle No **SKN8222U** respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said **AIG Asia Pacific Insurance Pte. Ltd.** and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify **AIG Asia Pacific Insurance Pte. Ltd.** against any claim made or which may be made in respect of this compensation.

“This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them.”

Dated this 12 day of MAY 2022

WITNESS

Signature: _____

Name : _____

Address : B11c 332B Anchorvale

link #08-370

(S 542352)

CLAIMANT

Signature: _____

Name : **SNE1296P – MIRAGE
MOTORWERKZ PTE LTD**

Address : 10 Kaki Bukit Road 2

#01-28/29 (417868)

NRIC No: _____

201431172N





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To: **MIRAGE MOTORWERKZ PTE LTD**

Invoice No. : **202203002**

Date : **31/03/2022**

Vehicle No. : **SNE1296P**

No.	Description	Qty	Unit Price	Amount
1	LUMP SUM REPAIR	1	\$ 4,000.00	\$ 4,000.00
Sub-Total				\$ 4,000.00
GST 7%				\$ 280.00
Total:				\$ 4,280.00

Payment by cheque should be crossed and made payable to **MIRAGE MOTORWERKZ PTE LTD**

Issued By: **GOH HENG LEE**

.....
Authorised Signature

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Mar 2022 / 11:33:07

Receipt Date/Time : 23 Mar 2022 / 11:33:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220323-001304

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SKN8222U As at 22 Mar 2022/16:12:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKN8222U Enquiry Fee 20220323113017451810	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20220323113032134	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 29 March 2022 11:20 AM
To: 'the8th1der@hotmail.com'
Subject: Claim Notification - ACCIDENT INVOLVING SKN 8222U(AIG) AND SNE 1296P AT/ALONG JALAN EUNOS ON 22/03/2022

29 March 2022

Mr Lee Cheow Serm Andrew

[By Email Only]

Dear Sir/Madam,

You Ref: SKN8222U

Our Ref: CC6/AIG22002728/Apa3

ACCIDENT INVOLVING SKN 8222U(AIG) AND SNE 1296P AT/ALONG JALAN EUNOS ON 22/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SNE1296P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Mar 2022 17:13	Clm Dtl Modified	Claimant's Name: -> MIRAGE MOTORWERKZ PTE LTD.	[A] HOW MEI KWAN
2	24 Mar 2022 17:13	Clm Veh Model Changed	(205210) TOYOTA AXIO 1.5 (A).	[A] HOW MEI KWAN
3	24 Mar 2022 17:13	Clm Created	Reg No: SNE1296P. Acct Date: 2022/03/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: ECICS Limited (HQ). Workshop: Mirage Motorwerkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	24 Mar 2022 17:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Mar 2022 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/04	[A] HOW MEI KWAN
6	24 Mar 2022 17:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Mar 2022 17:13	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 Mar 2022 17:13	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	24 Mar 2022 17:14	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	24 Mar 2022 17:14	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	25 Mar 2022 16:42	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	29 Mar 2022 11:19	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	10 May 2022 09:06	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	10 May 2022 09:06	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	10 May 2022 09:06	Clm Dtl Modified	JPJ Reg. Date: -> 2009/05/01.	[A] JOANNE LEE KHANG MIN
16	10 May 2022 09:06	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	10 May 2022 17:06	Adj Mandate Request	Cur.Req:4707.45:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$4,280.00 + (b)LOU(7days x \$60.00): \$420.00 + (c)Search fee: \$7.45 = Total: \$4,707.45 *6 recommendation repair days + 1Sunday = 7 days *For your approval please.	[A] CHEW HSIAO TONG
18	11 May 2022 09:32	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
19	11 May 2022 09:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/04	[I] Yong, Joanne
20	11 May 2022 09:43	Adj Mandate Set	Approved:4707.45.	[I] Yong, Joanne

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2776918	25 Mar 2022 15:03:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNE1296P	SKN8222U	11.00
2790766	10 May 2022 09:06:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNE1296P	SKN8222U	11.00

