

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 24 March, 2022 12:10 PM
To: claims@premiumauto.com.sg; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: EST - SNM22D201900/C02/XE4170E/LEWLC / FW: ACCIDENT INVOLVING VEHICLE SKQ 8674 H AND YOUR INSURED XE 4170 E ON 18/3/2022
Attachments: PA02242022 - SKQ 8674 H - VOLKSWAGEN JETTA 1.4- CHINA (TP).pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 24 March 2022 11:54 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; claims@premiumauto.com.sg
Subject: EST - SNM22D201900/C02/XE4170E/LEWLC / FW: ACCIDENT INVOLVING VEHICLE SKQ 8674 H AND YOUR INSURED XE 4170 E ON 18/3/2022

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Dear jenny,

Attached above is the estimate for your kind reference.

Please assign Steve Chen (LKK) for survey.

Kindly arrange survey on 25/3/22 @ 10:30am @ Benoi.

Thank you

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 21 March 2022 11:37 AM

To: claims@premiumauto.com.sg; claims@premiumauto.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201900/C02/XE4170E/LEWLC / FW: ACCIDENT INVOLVING VEHICLE SKQ 8674 H AND YOUR INSURED XE 4170 E ON 18/3/2022

Without Prejudice

Our reference: SNM22D201900/C02/XE4170E/lewlc

Your reference: SKQ8674H

Dear Sirs / Madam,

ACCIDENT INVOLVING XE4170E & SKQ8674H on 18/03/2022

We refer to your email of 19/02/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 21 March 2022 11:16 am

To: claims@premiumauto.com.sg; claims@premiumauto.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D201900/C02/XE4170E/LEWLC / FW: ACCIDENT INVOLVING VEHICLE SKQ 8674 H AND YOUR INSURED XE 4170 E ON 18/3/2022

Without Prejudice

Dear Jenny,

Please conduct PRS for SKQ 8674 H. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 638965172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: PAL Claim <claims@premiumauto.com.sg>
Sent: Saturday, 19 March 2022 11:55 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING VEHICLE SKQ 8674 H AND YOUR INSURED XE 4170 E ON 18/3/2022

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Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Survey arrangement : TBA.

Thank you.

Best regards,
Chang Chee Sing
Claims Specialist

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