

Hsiao Tong (LKKAUTO)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 25 May 2022 3:52 PM
To: Hsiao Tong (LKKAUTO)
Cc: Andre Chow En De; Coco Lu Ting; Loi Ai Ting; Kevin Leong Wai Kit
Subject: LKK Ref: CC4/AIG22002720/Epa3 (SLN3122X) Our Ref: SJX2146E DOA: 07/03/2022
Attachments: SJX2146E - Letter of Demand.pdf

Dear Ms. Chew,

Pls. refer to attached LOD.

Our customer, **SYED SUFRI BIN SYED HARON** insured with **DIRECT ASIA** claims as follows.

Cost of repair	\$ 7,799.87
Loss of rental	\$ 2,739.20 (\$171.20 x 16 days)

Total	\$ 10,539.07

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 27 April 2022 10:05 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

This email was sent from outside of your organisation

Hi Larry,

Finalize please proceed.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 27 April 2022 2:49 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

Hi Steve,

Pls. refer to attached, labour item 14 taken out.

Kindly confirm re-finalized amount of **\$ 7,289.60** before Gst.

Thanks

Best regards,

Larry Songcuan
Customer Service



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T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 27 April 2022 01:24 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: Re: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

This email was sent from outside of your organisation

Hi Larry,

Kindly take out labour item 14. Not necessary.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 27 April 2022 9:16 am
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

Hi Steve,

Pls. refer to amended finalization, labour item 5 already taken out.

Kindly confirm re-finalized amount of **\$ 7,369.60** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 26 April 2022 10:25 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

This email was sent from outside of your organisation

Hi Larry,

Kindly take out the labour item 5.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Tuesday, 26 April 2022 11:10 am
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

Dear Steve,

Pls. refer to attached files.

Kindly confirm finalized amount of **\$ 7,489.60** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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To:

Cycle & Carriage Kia Pte Limited ("**Cycle & Carriage**")
209 Pandan Gardens,
Singapore 609339

Attention: Motor Claims Department

Date: 08.03.2022

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SJX2146E (the "**Vehicle**").
2. As a result of a motor incident occurring on 07.03.2022, 18:20hrs on/along AYE towards Tuas between the Vehicle and SLN3122X (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party Insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

[To be signed by registered owner/authorised signatory. To include company stamp for corporate entities.]

Name: Syed Sufri Bin Syed Haron

NRIC / Passport No. / Company Registration No.: SXXXX055I

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **CYCLE & CARRIAGE KIA PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,799.87** (Repair Cost), **S\$3,081.60** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SJX 2146E** that was damaged pursuant to the accident which occurred on **07/03/2022** (date) along **AYE TOWARDS TUAS** (location) involving vehicle no/s **SLN 3122X**. This is pursuant to the inspection conducted on **24/03/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SYED SUFRI BIN SYED HARON** (the third party claimant") of vehicle no. **SJX 2146E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJX 2146E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24th (day) of August (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 28/03/2022	Cust No/Name /Mr Syed Sufri Bin Syed Haron Reg No/Reg Date SJX2146E / 25/05/2010 Date In/Mileage 23/03/2022/ 220760 Chassis/Package KNAKU811MA5082782 Engine No G4KEAH714826 Make/Model KIA/SORENTO 2.4 A EX PREMIUM EDITION SR Colour/Trim IM / VA

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
LAX00000	Credit	28/04/2022/ 16:33	TLK	884 / Lauro Songcuan	48609	81490350	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNT88000							400.00
REPLACE FRONT BUMPER & AFFECTED AREAS							
E PNT98000							350.00
SPRAY PAINT ON FRONT BUMPER							
E PNT88000							800.00
REPLACE REAR BUMPER & AFFECTED AREAS, REPAIR ON REAR RH FENDER							
E PNT98000							700.00
SPRAY PAINT ON REAR BUMPER & REAR RH FENDER							
E PNT88000							80.00
REMOVE & INSTALL REAR PARKING ASSIST							
M SUNDRY							40.00
PERFORM RUST PREVENTION ON AFFECTED PORTIONS							
A 54900099							30.00
CHECK WIRING & CHASSIS ELECTRICAL SYSTEM							
A 10028901							120.00
TO CARRY OUT DIAGNOSTIC CHECK ON ELECTRONIC CONTROL SYSTEM							
M SUNDRY							20.00
SUNDRIES							
S SPECIALISTJOB							50.00
SUPPLY FRONT NUMBER PLATE WITH FRAME							
E PNT88000							400.00
REMOVE & REFIT REAR AIRCON BLOWER & REAR COMPARTMENT SEAT							
E PNT88000							400.00
REPAIR REAR LAMP RH							
E PNT98000							350.00
SPRAY PAINT REAR LAMP RH							
X COVER-FR BUMPER UPR				1.00	677.00	20.00	541.60
X MOULDING-FRONT BUMPER A/INTAKE				1.00	27.00	20.00	21.60
X COVER-FR BUMPER,LWR				1.00	735.00	20.00	588.00
X COVER-BLANKING FRT FOG,RH				1.00	27.00	20.00	21.60
X ABSORBER-FRONT BUMPER ENERGY				1.00	106.00	20.00	84.80
X GRILLE ASSY-RADIATOR				1.00	348.00	20.00	278.40
X COVER-RR BUMPER				1.00	643.00	20.00	514.40

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 28/03/2022	Cust No/Name /Mr Syed Sufri Bin Syed Haron Reg No/Reg Date SJX2146E / 25/05/2010 Date In/Mileage 23/03/2022/ 220760 Chassis/Package KNAKU811MA5082782 Engine No G4KEAH714826 Make/Model KIA/SORENTO 2.4 A EX PREMIUM EDITION SR Colour/Trim IM / VA

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
LAX00000	Credit	28/04/2022/ 16:33	TLK	884 / Lauro Songcuan	48609	81490350	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
X	LAMP ASSY-REAR FOG & R/REFL,RH			1.00	107.00	20.00	85.60
X	MOULDING ASSY-RR BUMPER SIDE,R			1.00	152.00	20.00	121.60
X	RAIL ASSY-REAR BUMPER			1.00	290.00	20.00	232.00
X	GARNISH ASSY-QTR SIDE,RH			1.00	92.00	20.00	73.60
X	BRACKET-RR BPR SIDE REINF,RH			1.00	26.00	20.00	20.80
X	BRACKET ASSY-RR BUMPER SIDE,RH			1.00	42.00	20.00	33.60
X	SENSOR ASSY-ULTRASONIC BWS			1.00	227.00	20.00	181.60
X	RENET-BLIND			12.00	1.00	20.00	9.60
X	HOLDER-BACK WARNING SYSTEM			3.00	1.00	20.00	2.40
X	TUBE ASSY-OIL COOLER			1.00	161.00	20.00	128.80
X	GUARD ASSY-REAR WHEEL MUD,RH			1.00	24.00	20.00	19.20
X	BRACKET-RR,RH			1.00	30.00	20.00	24.00
X	LAMP ASSY-REAR COMBINATION,RH			1.00	708.00	20.00	566.40
Z	TEXT						
	TP CLAIM AIG - SLN3122X						
	DOA: 07/03/2022						
	SURVEY: STEVE 24/03/2022						
	09 DAYS						
Guarantee Your Warranty, Maintain with Cycle & Carriage!							

Parts	3,549.60	Nett	7,289.60
Labour	3,630.00	7% GST on	510.27
Standard Menu	0.00		
Specialist Job	50.00	Total Payable	7,799.87
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	60.00	Total Due	7,799.87
Total(w/o GST)	7,289.60		

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



TAX CREDIT NOTE

GST REG. NO.: 200106276D

CUSTOMER
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O FORMTEAM ADJUSTERS PTE LTD

DATE	CN. NO.
14/4/2022	C 4265

	VHA NO.	INV. NO.
	P 4265	P 4265
DESCRIPTION	VEH. NO.	AMOUNT
BEING SPECIAL DISCOUNT ALLOWED FOR INVOICE P 4265	SMS 1192 T	-240.00
GST @ 7%		-\$16.80
Total		-\$256.80

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O FORMTEAM ADJUSTERS PTE LTD

DATE	INVOICE NO.
28/3/2022	P 4265

	VHA NO.	DUE DATE	VEH NO.
	P 4265	28/3/2022	SMS 1192 T
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 11 MARCH 2022 TO 23 MARCH 2022 (INCLUDED ONE SATURDAY) YOUR REF: SJX2146E & SLN3122X (BIS AUTOMOBILE)	12	120.00	1,440.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG	Subtotal	\$1,440.00	
	GST @ 7%	\$100.80	
All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	TOTAL	\$1,540.80	

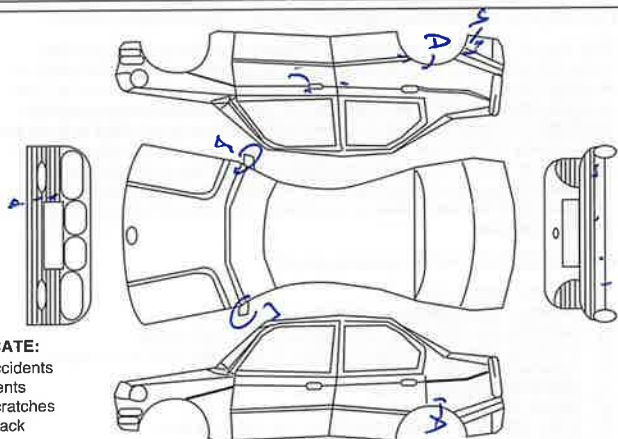
VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C): SYED SYFRI BIN SYED HARON
 NRIC/Passport No: S85270551 Date of Birth: 03-09-1985
 Address: BLK 641 CCK S2 64 Age: 37
113-83 S(680649)
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: 11
 Driving Licence No: _____ Passed Date: 15 MAR 2014
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP _____

DRIVER'S PARTICULARS

Name (as in I/C): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 _____ S(_____)
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

Hirer's Own Vehicle No: SIX 2146E Replace Veh No: _____
 Loan Vehicle No: SMS 1192 T VR No: _____
 Make & Model: T. CAMRY Auto/Manual Group: Auto
 CHARGES : \$ cts
 Daily 12 day @ \$ 120 Per day 1440 00
 Weekly/Monthly week @ \$ Per week/Monthly
 Others
 CDW/PAI @ \$ Per day/Monthly
 Delivery/Collection Svc
 GST
 OR No: 3/8 (A) SUB-TOTAL
 Petrol Level & Surcharge
 OUT IN
 First _____ km FREE per day GST 100 80
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES 1540 80

Security Deposit : \$ 250/- PAY NOW (Sent to LEO) Bank: _____
 CASH/NETS/VISA/MC/AMEX/CHQ No: _____
 Expiry Date: _____ Card ID No: _____
 Name as in Card: _____

NON WAIVER EXCESS (Subject to GST): \$ 3000/-

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only

Date Out	Time Out	Mileage	Check By	Remarks
<u>11/3/22</u>	<u>1535</u>	<u>35650</u>	<u>Pong</u>	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>23/3</u>	<u>830am</u>	<u>36523</u>	<u>Andy</u>	<u>Car Return 23/3 11am</u>

Hirer's/Driver Signature

Hirer's/Driver Signature

Tax Invoice

chan's

www.chans.com.sg
CHAN'S & SONS ENTERPRISE
 Company Reg No:51936900M
 363 Sembawang Road, Goodlink Park,
 Singapore - 758379
 Email: admin@chans.com.sg

Tax Invoice No:
INV0401282022-04

Dated:
April 14, 2022

Rental Agreement No:
RA 011755 2022-03

Terms of Payment:
Due upon receipt

Customer Reference:
SJX2146E

Notes:
SJX2146E - CYCLE & CARRIAGE KIA PTE LTD

Customer Details
CYCLE & CARRIAGE KIA PTE. LTD.

Executive Name: C&C KELVIN

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMD8213A	MODEL : SUBARU FORESTER 2.0 (A) - SYED SUFRI BIN SYED HARON	2022-03-29	2022-04-14	16 DAYS	160.00	2,560.00
							2,560.00
GST 7% (7%)							179.20
Amount in words : Two Thousand Seven Hundred Thirty Nine and Twenty cents Singapore Dollar (SGD)						Total (SGD)	2,739.20

Declaration:
 Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

**This is a Computer generated document.
 No signature is required.**

Income Terms
 Terms

RENTAL AGREEMENT

PA 0117552022-03

Hirer's Name		Date of Birth	Passport/ Nric No.	Nationality
SYED Sufri Bin SYED HARON		03.09.1985	S85270551	
Address		Occupation	Driving Licence No	Date of Expiry
641 CHOA CHU KANG ST				
64 #13-83		Postal Code 680641	Contact No	Mobile Phone No. 91763920
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

CHECK OUT	Date 29.3.22	Time 12.48 pm	Mileage KM	
CHECK IN	Date 14.4.22.	Time 12.30 pm	Mileage KM	Remarks A/C

IMPORTANT NOTES:-

- ✘ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ✘ No refund will be given for vehicle that returns early.
- ✘ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ✘ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ✘ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ✘ Hirer is responsible for all parking fines & traffic summons.
- ✘ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ✘ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ✘ Vehicle returned after office hour will be charged to the next working day.
- ✘ Hourly extension is charged at 1/5 of the daily rate.
- ✘ As preventive maintenance, please check water & engine oil daily.
- ✘ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ✘ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ✘ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed

	UNIT		RATE (\$)	TOTAL (\$)
RATE	16	@	160 + 95¢	2560
DISCOUNT				
GST @ 7%				179.20
TOTAL				2739.20
EXTENSION			INV 40128	2022-01
KSC				
STP 2146 E				
DEPOSIT (refundable) \$5				NU
CHANGED OVER FROM VEH.			DATE	

*I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.*

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Hirer's Signature

Joint Hirer's/ Guarantor's Signature

[Signature]

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <u>Juny 8213 A</u>	MODEL <u>subaru Forester 2.0 (A)</u>
FROM	RETURN <small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 24 March 2022 5:19 PM
To: Laura.Ong81@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SLN 3122X(AIG) /SJX 2146E/ OTHERS AT/ALONG AYE (TUAS) BEFORE NORMANTON PARK EXIT ON 07/03/2022

24 March 2022

LAURA ONG ME QI [By Email Only]

Dear Sir/Madam,

You Ref: SLN3122X

Our Ref: CC4/AIG22002720/Epa3

ACCIDENT INVOLVING SLN 3122X(AIG) /SJX 2146E/ OTHERS AT/ALONG AYE (TUAS) BEFORE NORMANTON PARK EXIT ON 07/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJX2146E against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

In addition, we would like to request for a copy of video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Mar 2022 16:30	Clim Dtl Modified	Claimant's Name: -> SYED SUFRI BIN SYED HARON. Claimant's ID: -> SXXXX0551.	[A] HOW MEI KWAN
2	24 Mar 2022 16:30	Clim Veh Model Changed	(206473) KIA SORENTO 2.4 GDI HID S/R (A).	[A] HOW MEI KWAN
3	24 Mar 2022 16:30	Clim Created	Reg No: SJX2146E. Acct Date: 2022/03/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Cycle & Carriage KIA Pte L td (Pandan Gardens)	[A] HOW MEI KWAN
4	24 Mar 2022 16:30	Clim Existing Check Notice		[A] HOW MEI KWAN
5	24 Mar 2022 16:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
6	24 Mar 2022 16:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/04	[A] HOW MEI KWAN
7	24 Mar 2022 16:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
8	24 Mar 2022 16:30	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
9	24 Mar 2022 16:31	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	24 Mar 2022 16:31	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
11	28 Mar 2022 14:33	Video Downloaded	Downloaded SLN3122X OI VIDEO	[I] Lee, Ming-Yao
12	28 Mar 2022 14:35	Video Downloaded	Downloaded SLN3122X OI VIDEO	[I] Lee, Ming-Yao
13	26 May 2022 07:51	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	26 May 2022 07:51	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	26 May 2022 07:51	Clim Dtl Modified	JPJ Reg. Date: -> 2010/05/25.	[A] JOANNE LEE KHANG MIN
16	26 May 2022 07:51	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	30 May 2022 12:32	Adj Mandate Request	Cur.Req:10196.67:Liability: 100%(B28) *Quantum: (a)CORw/GST: \$7,799.87 + (b)LORw/GST(14days x \$160.00): \$2,396.80 = Total: \$10,196.67 *9 recommendation repair days + 2Saturday + 2Sunday + 1PRS = 14days *For your approval please.	[A] CHEW HSIAO TONG
18	16 Jun 2022 19:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/04. Mandate Remarks: Hi, please do include the additional rental occurred from 11/3/2022 - 23/3/2022 - BKW Invoice. I have uploaded into Merimen. Regarding the Rental from Chan's, please proceed to negotiate starting	[I] Lee, Ming-Yao
19	16 Jun 2022 19:32	Adj Mandate Set	Approved:11181.07:Hi, please do include the additional rental occurred from 11/3/2022 - 23/3/2022 - B KW Invoice. I have uploaded into Merimen. Regarding the Rental from Chan's, please proceed to negotiate starting from 12 - 14 days, @\$140/day C	[I] Lee, Ming-Yao

Date From    Date To    Audit Type 

ACTIVITY

[25/03/2022 08:28] CHEW HSIAO TONG:

Informed TP: Pay for right rear damages only

[25/03/2022 08:28] CHEW HSIAO TONG:

*OI video shows that TP had hit onto 1st car before OI collided onto TP. The impact did not cause TP to hit onto 1st car again. * OI Liable for TP right rear damages only

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2776698	25 Mar 2022 08:14:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJX2146E	CHEW HSIAO TONG	xx.xx
2778575	31 Mar 2022 08:55:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific	SJX2146E	SLN3122X	11.00

					Insurance Pte. Ltd. (Express)			
2796572	26 May 2022 07:51:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJX2146E	SLN3122X	11.00