

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 August 2022 5:02 PM
To: Lauro Araos Songcuan JR
Cc: Andre Chow En De; Coco Lu Ting; Loi Ai Ting; Kevin Leong Wai Kit; Admin A; Steve Chen (LKK Auto)
Subject: RE: LKK Ref: CC4/AIG22002720/Epa3 (SLN3122X) Our Ref: SJX2146E DOA: 07/03/2022
Attachments: DV_SJX 2146E.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and **return together with your client's authorization to act to us (LKK)** for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Tuesday, 16 August 2022 12:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: RE: LKK Ref: CC4/AIG22002720/Epa3 (SLN3122X) Our Ref: SJX2146E DOA: 07/03/2022

Dear Ms. Chew,

We already accepted your offer on 21st July 2022.

Can we have the DV please.

Thanks

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Lauro Araos Songcuan JR
Sent: 21 July 2022 11:26 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: LKK Ref: CC4/AIG22002720/Epa3 (SLN3122X) Our Ref: SJX2146E DOA: 07/03/2022

Dear Hsiao Tong,

We accept your offer of \$ **9,597.47**

Kindly send to us the DV for workshop endorsement.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 17 June 2022 02:28 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai

Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: LKK Ref: CC4/AIG22002720/Epa3 (SLN3122X) Our Ref: SJX2146E DOA: 07/03/2022

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,799.87
2. Loss of Rental (12days x \$140.00)(w/GST)	\$ 1,797.60
Total	\$ 9,597.47

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 16 June 2022 9:39 AM

To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: LKK Ref: CC4/AIG22002720/Epa3 (SLN3122X) Our Ref: SJX2146E DOA: 07/03/2022

Without Prejudice

Dear Sirs/Mdm,

We are currently pending for mandate approval from AIG.

We will follow up and get back to you

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Sent: Tuesday, 14 June 2022 2:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: LKK Ref: CC4/AIG22002720/Epa3 (SLN3122X) Our Ref: SJX2146E DOA: 07/03/2022

Dear Ms. Chew,

Any update on the offer of settlement?

Appreciate your kind attention on this matter.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 26 May 2022 02:21 PM

To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: LKK Ref: CC4/AIG22002720/Epa3 (SLN3122X) Our Ref: SJX2146E DOA: 07/03/2022

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Without Prejudice

Dear Sirs/mdm,

We acknowledge receipt of your email dated 25/05/2022.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 25 May 2022 3:52 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: LKK Ref: CC4/AIG22002720/Epa3 (SLN3122X) Our Ref: SJX2146E DOA: 07/03/2022

Dear Ms. Chew,

Pls. refer to attached LOD.

Our customer, **SYED SUFRI BIN SYED HARON** insured with **DIRECT ASIA** claims as follows.

Cost of repair	\$ 7,799.87
Loss of rental	\$ 2,739.20 (\$171.20 x 16 days)

Total	\$ 10,539.07

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: 27 April 2022 10:05 PM

To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

This email was sent from outside of your organisation

Hi Larry,

Finalize please proceed.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Sent: Wednesday, 27 April 2022 2:49 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

Hi Steve,

Pls. refer to attached, labour item 14 taken out.

Kindly confirm re-finalized amount of \$ 7,289.60 before Gst.

Thanks

Best regards,

Larry Songcuan
Customer Service



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T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 27 April 2022 01:24 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: Re: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

This email was sent from outside of your organisation

Hi Larry,

Kindly take out labour item 14. Not necessary.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 27 April 2022 9:16 am
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai

Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

Hi Steve,

Pls. refer to amended finalization, labour item 5 already taken out.

Kindly confirm re-finalized amount of **\$ 7,369.60** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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 A member of the Jardine Cycle & Carriage Group

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: 26 April 2022 10:25 PM

To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

This email was sent from outside of your organisation

Hi Larry,

Kindly take out the labour item 5.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Sent: Tuesday, 26 April 2022 11:10 am

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: SJX2146E (KIA) - FINALIZE TP CLAIM (AIG)

Dear Steve,

Pls. refer to attached files.

Kindly confirm finalized amount of **\$ 7,489.60** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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