

Hsiao Tong (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 28 March 2022 4:01 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: *Urgent* - ACCIDENT INVOLVING SLN 3122X(AIG) /SJX 2146E/ OTHERS AT/ALONG AYE (TUAS) BEFORE NORMANTON PARK EXIT ON 07/03/2022

Hi Hsiao Tong,

In view of chain collision, please proceed under Scenario 28.

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Lee, Ming-Yao
Sent: 28 March 2022 14:35
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: *Urgent* - ACCIDENT INVOLVING SLN 3122X(AIG) /SJX 2146E/ OTHERS AT/ALONG AYE (TUAS) BEFORE NORMANTON PARK EXIT ON 07/03/2022

Hi Hsiao Tong,

Please wait and let me seek management's view on this.

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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Singapore 079120
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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 25 March 2022 15:30
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] *Urgent* - ACCIDENT INVOLVING SLN 3122X(AIG) /SJX 2146E/ OTHERS AT/ALONG AYE (TUAS) BEFORE NORMANTON PARK EXIT ON 07/03/2022

This message is from an external sender; be cautious with links and attachments.

Hi Ming Yao,

We refer to the above matter.

We have uploaded a copy of insured video footage in Merimen for your viewing. From our insured video, it shows that there is a prior collision between TP vehicle(SJX2146E) and the 1st vehicle. Our insured was being push forward and collided onto the right rear portion of TP vehicle, it did not cause TP vehicle to hit onto the 1st vehicle again.

We are of the view that our insured is only liable for the damages to the right rear portion of TP vehicle and we have informed third party repairer the same. However, third party disagreed on our view and insist to apply MCF BOLA 28. Our view is to maintain that our insured is only liable for the damages to the right rear portion of TP vehicle.

Kindly let us have your comments/instruction in order for us to get back to third party.

Thank you.

RE: TP CLAIM : SJX2146E AGAINST YOUR INSURED : SLN3122X DOA : 07.03.20...



Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

To Hsiao Tong (LKKAUTO)

Cc Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; **Admin A**



9:23 AM

Dear Hsiao Tong,

We refer to the above matter.

We disagree with your view and urge your office to comply to MCF Bola S28, which your insured is 100% liable for my client's PD repairs (front and rear).

Please let us hear from you without any further delay if your office is complying with MCF.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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