

## Hsiao Tong (LKKAUTO)

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**From:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Sent:** Wednesday, 27 April 2022 11:11 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Ng, Thaddaeus-HC  
**Subject:** AIG Ref: #8032236384SG003#027# || Accident between SMF 8982 C and SKW 7815 T on 23 Mar 2022

Hi Hsiao Tong,

There is no issues with the brakes, please proceed to DS with the TPWS.

Mandate subjected to approval.

regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1767  
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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, April 27, 2022 9:29 AM  
**To:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Cc:** Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>  
**Subject:** [EXTERNAL] RE: <urgent> AIG Ref: #8032236384SG003#027# || Accident between SMF 8982 C and SKW 7815 T on 23 Mar 2022

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Dear Jeremy,

Please be informed that insured has submitted a same copy of her servicing record to us.

On 30/03/2022, we have spoken to insured and according to her, she step on brake when she saw 3<sup>rd</sup> party jammed brake but her car did not stop and moved forward and hit 3<sup>rd</sup> party. On 30/03/2022, she has yet send her car for repair and still driving. She further mention that after the accident, she did try on her brake and she found that the brake system is normal.

Please advise if any brake issue found from OD survey and whether we can proceed DS.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Wednesday, 13 April 2022 2:51 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Ng, Thaddaeus-HC <[Thaddaeus-HC.Ng@aig.com](mailto:Thaddaeus-HC.Ng@aig.com)>

**Subject:** <urgent> AIG Ref: #8032236384SG003#027# || Accident between SMF 8982 C and SKW 7815 T on 23 Mar 2022

Hi Hsiao Tong,

I make reference to the case above.

There was mentioned of checking the brakes of OI vehicle for the case.

We have checked at our side with the OD claims workshop. Attached the servicing records of insured vehicle (uploaded to merimen).

With regards at your end, is there any red flags on this matter.

Appreciate your quick reply on this as we need to authorize repairs to the insured vehicle.

Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims

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Singapore 079120

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