

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 24 March, 2022 10:06 AM  
**To:** claims@juseq.com.sg; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'  
**Cc:** Claims Dept of CTI; hsautomotivespl@gmail.com  
**Subject:** RE: SNM22D201645/C02/SKE6306Y/THAMYL / FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING FBH4322D AND SKE6306Y ON 8/3/2022  
**Attachments:** Police Rept-FBH4322D.pdf

**Without Prejudice**  
**Save as to Cost**

Hi Sir,

Thanks for your reminder

We do not agree to your proposed surveyor.

We will appoint LKK to conduct PRS.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城  
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**From:** claims@juseq.com.sg <claims@juseq.com.sg>  
**Sent:** Thursday, March 24, 2022 10:00 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; hsautomotivespl@gmail.com  
**Subject:** FW: SNM22D201645/C02/SKE6306Y/THAMYL / FW: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING FBH4322D AND SKE6306Y ON 8/3/2022  
**Importance:** High

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Dear Pauline

Your Ref: SNM22D201645/C02/SKE6306Y/THAMYL  
Our Ref: JEQ/220153/03322 (HSP)

**NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: FBH4322D**

Our email below refers.

**TAKE NOTICE** that if we do not hear from you by **today, 24/3/2022 (Thursday), 4.00 pm**, our client’s repairers shall proceed to repair our client’s vehicle FBH4322D without further reference to you. In this regard, you are deemed to have agreed to the surveyor appointed by our client.

Regards

Foo Kevin  
On behalf of Mr. Caleb Tan  
**JusEquity Law Corporation**

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**From:** [claims@juseq.com.sg](mailto:claims@juseq.com.sg) [<mailto:claims@juseq.com.sg>]  
**Sent:** Tuesday, March 22, 2022 10:24 AM  
**To:** 'Pauline Tham' <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; 'hsautomotivespl@gmail.com' <[hsautomotivespl@gmail.com](mailto:hsautomotivespl@gmail.com)>  
**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D201645/C02/SKE6306Y/THAMYL / FW: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING FBH4322D AND SKE6306Y ON 8/3/2022

Dear Pauline

Your Ref: SNM22D201645/C02/SKE6306Y/THAMYL  
Our Ref: JEQ/220153/03322 (HSP)

**NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: FBH4322D**

We refer to your email of today's date and wish to inform that we have our client's instructions to reject your proposed surveyors.

Pursuant to Appendix C, Pre-action Protocol for Non-Injury Motor Accident Cases, paragraph 2.6, we furnish herewith our client's surveyors for your consideration: -

1. Mc-Coy Appraiser Pte Ltd; and
2. Pal's Appraisal Pte Ltd.

Please be informed that if you are not agreeable to our client's proposed surveyors, our client's vehicle **FBH4322D** is available for pre-repair inspection ("PRI") at the under-stated workshop: -

**HS AUTOMOTIVES PTE. LTD.**

Block 2 Kaki Bukit Avenue 2  
#01-15 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6747-2755 (Mr. Alex Lee)

We would also like to draw your attention that pursuant to Appendix C, Pre-action Protocol for Non-Injury Motor Accident Cases, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by your appointed surveyor, but prior to the commencement of repairs. Hence, please make necessary arrangement with our client's repairers.

Further, please also remind your appointed surveyor to request for post-repair inspection if you wish to do so pursuant to Appendix C, Pre-action Protocol for Non-Injury Motor Accident Cases, paragraph 2.11.

Thank you.

Regards

Kevin Foo  
On behalf of Mr. Caleb Tan  
**JusEquity Law Corporation**

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

**Sent:** Tuesday, March 22, 2022 10:00 AM

**To:** [claims@juseq.com.sg](mailto:claims@juseq.com.sg); [hsautomotivespl@gmail.com](mailto:hsautomotivespl@gmail.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201645/C02/SKE6306Y/THAMYL / FW: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING FBH4322D AND SKE6306Y ON 8/3/2022

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, March 21, 2022 5:53 PM

**To:** [claims@juseq.com.sg](mailto:claims@juseq.com.sg); [hsautomotivespl@gmail.com](mailto:hsautomotivespl@gmail.com); Pauline Tham  
<[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201645/C02/SKE6306Y/THAMYL / FW: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING FBH4322D AND SKE6306Y ON 8/3/2022

Without Prejudice  
Save as to costs

Dear Pauline,

Please conduct PRS for FBH4322D.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [claims@juseq.com.sg](mailto:claims@juseq.com.sg) <[claims@juseq.com.sg](mailto:claims@juseq.com.sg)>  
**Sent:** Monday, 21 March 2022 12:27 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** [hsautomotivespl@gmail.com](mailto:hsautomotivespl@gmail.com)  
**Subject:** NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING FBH4322D AND SKE6306Y ON 8/3/2022  
**Importance:** High

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Dear Sirs

Your Ref: **SKE6306Y**  
Our Ref: JEQ/ FBH4322D / 0322 (HSP)

**NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: FBH4322D**

We act for the owner(s) of motor vehicle no. **FBH4322D**.

We are instructed to claim for damages against you in connection with the above accident and copy of our client’s rider’s police report is attached herewith for your attention.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client’s motor vehicle no. FBH4322D.

**TAKE NOTICE** that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client’s repairers shall proceed to repair our client’s vehicle FBH4322D.

We look forward to hearing from you by the stipulated time.

Regards

Foo Kevin  
On behalf of Mr. Caleb Tan  
**JusEquity Law Corporation**