

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 23 March, 2022 3:56 PM
To: Ruby Ong; SUR; assignments
Cc: Cecilia Lee Peng Geok; Claims Dept of CTI
Subject: RE: SNM22D201930/C02/GBJ2759E/LEEPG / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR c [Our Ref. TCL.MH.ro.50078.22.at]

WITHOUT PREJUDICE **SAVE AS TO COST**

Dear Ruby,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis at:

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

FYI, the officer in charge is Cecilia Lee, who is also copied in this email.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Wednesday, 23 March 2022 3:38 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201930/C02/GBJ2759E/LEEPG / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR c
[Our Ref. TCL.MH.ro.50078.22.at]
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Mdm

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. SJR 2136R.

TAKE NOTICE that we object to your proposed surveyor as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

1. Mr Leslie / Premier Appraisal
2. Mr Quek / Unique Auto Appraisal
3. Mr Kuma / SK Auto Consultant
4. Mr Ng Cheng Meng / CM Automotive Consultancy
5. Mr Mohammad / RT Appraisal Pte Ltd
6. Mr Victor Png / Appraisal VP Pte Ltd

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or

responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 23 March 2022 1:17 PM
To: Ruby Ong <ruby@htapartners.com.sg>
Cc: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201930/C02/GBJ2759E/LEEPG / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR c
[Our Ref. TCL.MH.ro.50078.22.at]

Without Prejudice

Our reference: SNM22D201930/C02/GBJ2759E/LEEPG

Your reference: TCL.MH.ro.50078.22.at

Dear Sirs,

ACCIDENT INVOLVING GBJ2759E & SJR 2136R ON 21/03/2022

We refer to your email of 23/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 23 March 2022 1:08 PM

To: 'Ruby Ong' <ruby@htapartners.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D201930/C02/GBJ2759E/LEEPG / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR c [Our Ref. TCL.MH.ro.50078.22.at]

Without Prejudice
Save as to costs

Dear Jacqueline,

Please conduct PRS for SJR 2136R.

Note: officer in charge Cecilia Lee 63896530.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Wednesday, 23 March 2022 11:19 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJR 2136R [Our Ref. TCL.MH.ro.50078.22.at]

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: GBJ 2759E
Our ref : TCL.MH.ro.50078.22.at

WITHOUT PREJUDICE

23 March 2022

China Taiping Insurance (Singapore) Pte. Ltd.
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

By Email Only

URGENT

Dear Sirs

CLAIMANT: TAN BUAY YEE (CHEN MEIYAN)

**NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SJR 2136R & GBJ 2759E ALONG
SLIP ROAD OF LOR 2 TOA PAYOH ONTO PIE ON 21 MARCH 2022 @ 1300HRS**

We are instructed by Tan Buay Yee (Chen Meiyan) to notify you of a road traffic accident on 21 March 2022 at about 1300hrs along slip road of Lor 2 Toa Payoh onto PIE involving our client's vehicle registration number SJR 2136R and vehicle registration number GBJ 2759E driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.