

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 23 March, 2022 3:07 PM  
**To:** jiamin.mak@alp.com.sg; 'SUR'; assignments  
**Cc:** jerdine.wang@alp.com.sg; 'Mok Kai Jing'; vincent.er@alp.com.sg; allister@alp.com.sg; sales@greenstarsp.com; Claims Dept of CTI  
**Subject:** RE: SNM22D201994/C02/GBH7189C/LEWLC / RE: PRI - SME 9547 A

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.  
Please let us have the copy of your client accident report for creation.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** jiamin.mak@alp.com.sg <jiamin.mak@alp.com.sg>  
**Sent:** Wednesday, 23 March 2022 3:04 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** jerdine.wang@alp.com.sg; 'Mok Kai Jing' <kaijing@alp.com.sg>; vincent.er@alp.com.sg; allister@alp.com.sg; sales@greenstarsp.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D201994/C02/GBH7189C/LEWLC / RE: PRI - SME 9547 A

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Dear Sir,

We refer to your email dated 23 March 2022.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- WG Appraisal Services

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Best Regards

Jiamin

For and on behalf of  
ALLISTER LIM

ALP LAW CORPORATION  
ADVOCATES & SOLICITORS

1 Coleman Street  
#05-01 The Adelphi  
Singapore 179803  
DID: 6422 2187  
Telephone : 6438 3303  
Facsimile : 6438 1211  
UEN & GST Registration Number 202010891H

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Wednesday, 23 March 2022 3:00 pm  
**To:** 'jiamin.mak@alp.com.sg' <[jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg)>  
**Cc:** [jerdine.wang@alp.com.sg](mailto:jerdine.wang@alp.com.sg); 'Mok Kai Jing' <[kaijing@alp.com.sg](mailto:kaijing@alp.com.sg)>; [vincent.er@alp.com.sg](mailto:vincent.er@alp.com.sg); [allister@alp.com.sg](mailto:allister@alp.com.sg); [sales@greenstarsp.com](mailto:sales@greenstarsp.com); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D201994/C02/GBH7189C/LEWLC / RE: PRI - SME 9547 A

**Without Prejudice**

**Our reference: SNM22D201994/C02/GBH7189C/lewlc (insured yet to lodge report)**  
**Your reference: SME9547A**

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBH7189C & SME9547A on 21/03/2022**

We refer to your email of 23/02/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 23 March 2022 1:41 pm

**To:** 'jiamin.mak@alp.com.sg' <[jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** [jerline.wang@alp.com.sg](mailto:jerline.wang@alp.com.sg); 'Mok Kai Jing' <[kaijing@alp.com.sg](mailto:kaijing@alp.com.sg)>; [vincent.er@alp.com.sg](mailto:vincent.er@alp.com.sg); [allister@alp.com.sg](mailto:allister@alp.com.sg); [sales@greenstarsp.com](mailto:sales@greenstarsp.com)

**Subject:** O/R: SNM22D201994/C02/GBH7189C/LEWLC / RE: PRI - SME 9547 A

Without Prejudice

Save as to costs

Dear Jenny,

Please conduct PRS for SME 9547 A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** [jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg) <[jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg)>  
**Sent:** Wednesday, 23 March 2022 11:29 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [jerline.wang@alp.com.sg](mailto:jerline.wang@alp.com.sg); 'Mok Kai Jing' <[kaijing@alp.com.sg](mailto:kaijing@alp.com.sg)>; [vincent.er@alp.com.sg](mailto:vincent.er@alp.com.sg); [allister@alp.com.sg](mailto:allister@alp.com.sg); [sales@greenstarsp.com](mailto:sales@greenstarsp.com)  
**Subject:** PRI - SME 9547 A

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Your Ref: GBH 7189 C

Our Ref: AL.INS.2022.SME9547A

23 March 2022

CHINA TAIPING INSURANCE (SINGAPORE)  
COMPANY LTD  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

BY EMAIL ONLY

Dear Sirs,

**ACCIDENT INVOLVING SME 9547 A & GBH 7189 C AT 10A LORONG 7 TOA PAYOH MULTI STOREY CAR PARK SINGAPORE 311010 ON 21 MARCH 2022 AT ABOUT 0710 HOURS**

We act for the owner of vehicle no. SME 9547 A.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**GREEN STAR SPRAY PAINTING**

Blk 3011 Bedok North Avenue 4  
#01-2004 Bedok Industrial Park E  
Singapore 489977  
Person In-Charge: Jane  
Mobile Number: 6546 3092

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact our staff, Jerdine / Jiamin at 6422 2187 or email us at [jerline.wang@alp.com.sg](mailto:jerline.wang@alp.com.sg) / [jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg) for future correspondences.

Best Regards

Jiamin

For and on behalf of  
ALLISTER LIM

ALP LAW CORPORATION  
ADVOCATES & SOLICITORS

1 Coleman Street  
#05-01 The Adelphi  
Singapore 179803  
DID: 6422 2187  
Telephone : 6438 3303  
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