

Re: SBS 8432K involved accident with SGR 828B on 13 Mar 2022 // EQI REF: DM22HO00445/MT

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 20/4/2022 3:37 PM

To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>

Dear Sir/Madam,

Enclose preliminary advice of [SBS 8432K](#)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 23 March 2022 5:05 pm

To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SBS 8432K involved accident with SGR 828B on 13 Mar 2022 // EQI REF: DM22HO00445/MT

Dear Jaime,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, 23 March, 2022 2:02 PM

To: 'Seah Hai Hua' <seahhh@sbstransit.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Adam Ng Yeow Hian <adamngyh@sbstransit.com.sg>

Subject: RE: SBS 8432K involved accident with SGR 828B on 13 Mar 2022 // EQI REF: DM22HO00445/MT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Samuel,

As indicated in your previous email that you have no objections to our panel surveyors, we hereby assign **LKK Auto Consultants Pte Ltd** for the survey of your vehicle.

Dear LKK,

Please assist on PRS assignment on WP basis. Our insured has not reported.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

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Announcement

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As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower

Block MND

Complex Singapore 069110

did 65 6496 9882 | tel 65 6223

9433 ext 882 | fax 65 6223

4190

www.eqinsurance.com.sg



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From: Seah Hai Hua <seahhh@sbstransit.com.sg>

Sent: Wednesday, 23 March 2022 11:32 AM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>

Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Adam Ng Yeow Hian <adamngyh@sbstransit.com.sg>

Subject: Re: SBS 8432K involved accident with SGR 828B on 13 Mar 2022

See attached.

Regards,

Samuel

DID : 62444534

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, 23 March 2022 11:28 am

To: Ang Chong Boon <angcb@sbstransit.com.sg>

Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Adam Ng Yeow Hian <adamngyh@sbstransit.com.sg>

Subject: RE: SBS 8432K involved accident with SGR 828B on 13 Mar 2022

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Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sirs,

Please let us have your GIA report. Our insured has not reported.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle. Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

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Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower

Block MND

Complex Singapore 069110

did 65 6496 9882 | tel 65 6223

9433 ext 882 | fax 65 6223

4190

www.eqinsurance.com.sg



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From: Ang Chong Boon <angcb@sbstransit.com.sg>

Sent: Wednesday, 23 March 2022 10:19 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Adam Ng Yeow Hian <adamngyh@sbstransit.com.sg>

Subject: SBS 8432K involved accident with SGR 828B on 13 Mar 2022

Good day

Please be informed that an accident involving SBS Transit bus SBS 8432K and vehicle no: SGR 828B had taken place at/along controlled X-junction of Jalan Toa Payoh and Macpherson Road on 13/03/2022

Kindly advise whether third party Insurer needs to be notified, or we shall proceed to repair our bus.

If we do not hear from you **within the next 2 working days**, we shall proceed to repair our vehicle without further notice to you.

*** We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

To arrange for inspection:

SBST Workshop:

Workshop Address:

Bedok North Depot

1470 Bedok North Ave 4

Singapore 489946

Fax: 624436811

Thank you

Name of Contact person (s): Zhang Xi / Adam Ng Yeow Hian .

Office number: 6244 4515 / 6244 4517 (96774088).

Email of contact person: zhangxi@sbstransit.com.sg / adamngyh@sbstransit.com.sg.

Regards

Ang Chong Boon

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SBS Transit Ltd [Registration No. 199206653M]

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