

Shiau Chan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 29 March 2022 9:41 AM
To: Shiau Chan (LKKAUTO); SUR
Cc: MT_Claim_SG
Subject: RE: YN3261Z - OD Claim Our Ref: 21/22/22/VC05/025586

Lonpac External - General

Dear Shiau Chan

Since the vehicle is not economical to repair, it should be declared as Constructive total loss.

If Insured insist on repairing it, we shall offer up payment in-lieu of CTL, ie. ERV less excess.

After claims settlement, we would terminate the motor policy. GIA also recommended such vehicle be sent for inspection to ascertain if it is still road-worthy after repaired.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 28 March 2022 12:30 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: YN3261Z - OD Claim

Dear Ms Ong,

Enclosed herewith 2nd preliminary advice of YN 3261Z.

We have checked, class 4 driving license is sufficient to drive this "Y" plate commercial vehicle.

Repairer asking for repair cost at \$15,000.00 on Lump Sum basis.

Kindly advise on authorisation and claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 24 March 2022 2:25 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: YN3261Z - OD Claim

Dear Gerald,

Enclosed herewith preliminary advice of YN 3261Z.
Pending for repair cost from repairer.

Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 23 March 2022 1:56 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: YN3261Z - OD Claim

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 23 March, 2022 12:55 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: YN3261Z - OD Claim

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

Please proceed to survey and revert.

The excess applicable is \$2,000.00 (Section I)

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: mttan <mttan@kanfs.net>

Sent: Wednesday, 23 March 2022 12:40 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: YN3261Z - OD Claim

Dear Sir/Mdm

The vehicle is badly damaged and its left 2 months to scrap

Kindly arrange for an OD Survey for vehicle YN3261Z at 61 Defu Lane 12 SE539147

Documents attached

Thank you

Mr Tan
KFS
67479560

--