

Meng Yan (LKK Auto)

From: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>
Sent: Wednesday, 23 March, 2022 11:37 AM
To: caroline.tan@bisauto.com.sg; SUR; assignments
Subject: RE: CAR IN WORKSHOP - REQ FOR DIRECT SETTLEMENT - SMX6839C AND SLE731E ON 18 MARCH 2022 ECICS Ref: DMPC2200113H

WITHOUT PREJUDICE

Dear Caroline,

We will appoint LKK for the survey.

Aside to LKK Auto Consultants,

Please arrange survey for TPV, location and contact as per content in the email.

Best regards,

Liu Chun Cheong

AVP | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email chuncheong_liu@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: caroline.tan@bisauto.com.sg <caroline.tan@bisauto.com.sg>
Sent: Wednesday, 23 March 2022 10:35
To: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>
Subject: Re: CAR IN WORKSHOP - REQ FOR DIRECT SETTLEMENT - SMX6839C AND SLE731E ON 18 MARCH 2022
ECICS Ref: DMPC2200113H

Dear Mr Liu

We are agreeable to use a common surveyor below as the SJE. I will send you the video in a separate email shortly.

LKK Auto Consultants

Thank you.

Regards
Caroline
BIS Automobiles Pte Ltd (BMW Dealer)
Claims Manager - Body & Paint
30 Teban Gardens Crescent
Singapore 608927

Main: +65 6896 3933
DID: +65 6308 8517
Fax: +65 6561 1763

<https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>

<https://www.facebook.com/BMWBIS>

Quoting "Liu Chun Cheong (ECICS, Operations / Claims)" <ChunCheong_Liu@ecics.com.sg>:

WITHOUT PREJUDICE

Dear Caroline,

Please let us have a copy of your client's video footage of the accident.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. AJAX Inspection Services Pte Ltd

2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards,

Liu Chun Cheong

AVP | Claims



Email chuncheong_liu@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: caroline.tan@bisauto.com.sg <caroline.tan@bisauto.com.sg>

Sent: Wednesday, 23 March 2022 09:38

To: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>

Cc: ECICS Claims <claims@ecics.com.sg>

Subject: Re: CAR IN WORKSHOP - REQ FOR DIRECT SETTLEMENT - SMX6839C AND SLE731E ON 18 MARCH 2022 ECICS Ref: DMPC2200113H

Dear Sirs

Our client is adamant that the full liability rests on your insured.

Our client's vehicle is in workshop, please survey ASAP.

Many thanks
Caroline
BIS Automobiles Pte Ltd (BMW Dealer)
Claims Manager - Body & Paint
30 Teban Gardens Crescent
Singapore 608927
Main: +65 6896 3933
DID: +65 6308 8517
Fax: +65 6561 1763




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<https://www.facebook.com/BMWBIS>

Quoting "Liu Chun Cheong (ECICS, Operations / Claims)" <ChunCheong_Liu@ecics.com.sg>:

WITHOUT PREJUDICE

Dear Caroline,

We have reviewed both parties' SAS and opined that BOLA S14 applies for this case,

	SCENARIO	DESCRIPTION	 X	 Y
	STRAIGHT ROAD			
14.		<p>Vehicle X – Moving out from Stationary position Vehicle Y – Moving straight</p> <p>Reason: Vehicle moving out should exercise greater caution</p>	100%	0%

In view of the above, liability is denied.

Best regards,

Liu Chun Cheong

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Tel (65) 6337 4779

Email chuncheong_liu@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Caroline Tan <caroline.tan@bisauto.com.sg>
Sent: Monday, 21 March 2022 23:17
To: Jarius Tan <jarius_tan@ecics.com.sg>; Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: CAR IN WORKSHOP - REQ FOR DIRECT SETTLEMENT - SMX6839C AND SLE731E ON 18 MARCH 2022

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Many thanks
Caroline
BIS Automobiles Pte Ltd (BMW Dealer)
Claims Manager - Body & Paint
30 Teban Gardens Crescent
Singapore 608927
Main: +65 6896 3933
DID: +65 6308 8517
Fax: +65 6561 1763

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