Re: aigencrypt OD CLAIM: SLU8304T DOA: 22.03.2022

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 24/3/2022 5:19 PM

To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Cc: **SUR** <**sur@lkkauto.com**>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLU 8304T** (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kevin Leong Wai Kit < kevin.leong@cyclecarriage.com.sg>

Sent: Tuesday, March 22, 2022 6:30 PM

To: AIG SGP, Claims-Survey < <u>AIGSGP ClaimsSurvey@aig.com</u>>

Cc: Andre Chow En De andre.chow@cyclecarriage.com.sg; Edwin Abcede Caina edwin.caina@cyclecarriage.com.sg; Coco Lu Ting coco.lu@cyclecarriage.com.sg;

Subject: [EXTERNAL] OD CLAIM: SLU8304T DOA: 22.03.2022

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim.

Attached is the GIA report estimate.

Kindly arrange for survey on this vehicle.

Vehicle already in workshop.

Thank You & Best regards

Kevin Leong **Claim Division Operations** 209 Pandan Gardens Singapore 609339





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A member of the Jardine Cycle & Carriage Group

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