

Tropical Tech Automobile Services

BLK 5032 ANG MO KIO AVENUE 3 #01-303 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484 4978

E-mail : tsac303@singnet.com.sg

M / s : **AIG Asia Pacific Insurance Pte Ltd**
78, Shenton Way, #11-16,
Singapore 079120

Registration No : SGZ7409P

Attn : **Motor Claims Department**
Tel : 6419 3000
Fax : 6225 6772

Make / model : Toyota Vios

Mileage :

Date : 23 / 03 / 2022

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SMH5829Y AND SGZ7409P
ALONG UPPER BUKIT TIMAH ROAD ON 21 MARCH 2022 AT ABOUT 1835HRS.**

Lump sum cost of repair amount at \$2,800.00 as per confirmation by Surveyor Mr Kenneth Kong from LKK Auto Consultants appointed by AIG Asia Pacific Insurance : \$ 2,800.00

LTA search fee for vehicle no : SMH5829Y : \$ 7.49

B & O Vehicle Rental, Rental Charge Invoice No : 21107 for vehicle SLA9208L from 29 / 03 / 2022 to 02 / 04 / 2022 : \$ 480.00

Grand final amount : \$ 3,287.49

Tropical Tech Automobile Services


(Authorised Signature)
William Tan



LETTER OF AUTHORITY

Our reference : TT 07 / 22 / TP / WT

Your reference : **SMH5829Y**

23 March 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

78, Shenton Way, #09-16,

AIG Building,

Singapore 079120

Attention : Motor Claims Department

Tel : 6419 3000

Fax : 62257743

Your Insured Registration No : **SMH5829Y**

Dear Sir / Madam,

TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SMH5829Y AND SGZ7409P ALONG UPPER BUKIT TIMAH ROAD ON 21 MARCH 2022 AT ABOUT 1835HRS.

I / We, M / s **HOA KOK WENG**, holding of NRIC / Company Registration No : **S 7637872 Z**, of C / o Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569535, Owner of the Motor Vehicle Registration No : **SGZ7409P** do hereby authorise "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" as my / our authorised representative to write, negotiate, signed any correspondence / voucher and settle claims on my / our behalf in my / our claims against the party / parties involved in the above mentioned accident.

I / We also agree settlement sum \$ **3,287.49** in favour of my / our representative, "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" and that the said payment be forwarded to them as full and final discharge of my / our claim.

* I / We request all correspondence to be forwarded to "**TROPICAL TECH AUTOMOBILE SERVICES**".

Yours sincerely,



M / s : **HOA KOK WENG**

NRIC / Company Registration No : **S 7637872 Z**

Blk 5030 Ang Mo Kio Avenue 3 #01-201

Industrial Park 2 Singapore 569535

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TROPICAL TECH AUTOMOBILE SERVICES** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,800.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SGZ7409P** that was damaged pursuant to the accident which occurred on **21/03/2022** (date) along **UPPER BUKIT TIMAH ROAD NEAR MINDEF** (location) involving vehicle no/s **SMH5829Y**. This is pursuant to the inspection conducted on **30/03/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **HOA KOK WENG** (the third party claimant") of vehicle no. **SGZ7409P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGZ7409P** (vehicle no.) as a result of the accident.

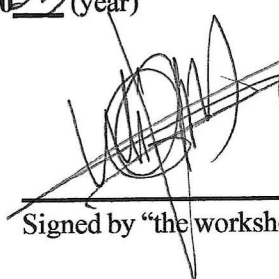
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Apr (month) 2022 (year)



Signed by appointed surveyor


Signed by "the workshop" (with chop)



Tropical Tech Automobile Services

BLK 5032 ANG MO KIO AVENUE 3 #01-303 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484 4978

E-mail : tsac303@singnet.com.sg

M / s : **AIG Asia Pacific Insurance Pte Ltd**
78, Shenton Way, #11-16,
Singapore 079120

Final bill : TT 07 / 22 / TP / WT

Registration No : SGZ7409P

Attn : **Motor Claims Department**
Tel : 6419 3000
Fax : 6225 6772

Make / model : Toyota Vios

Mileage :

Date : 23 / 03 / 2022

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SMH5829Y AND SGZ7409P
ALONG UPPER BUKIT TIMAH ROAD ON 21 MARCH 2022 AT ABOUT 1835HRS.**

Lump sum cost of repair amount at \$2,800.00 as per confirmation by Surveyor Mr Kenneth
Kong from LKK Auto Consultants appointed by AIG Asia Pacific Insurance :

\$ 2,800.00

Tropical Tech Automobile Services


(Authorised Signature)
William Tan



B & O Vehicle Rental

Block 5033, Ang Mo Kio Industrial Park 2, #01-279

(off Ang Mo Kio Avenue 3) Singapore 569536

TEL: 64825577 (3 Lines) FAX: 64825000

UEN: 53060835M

Date: 4th April 2022

Invoice No: RA21107

Attn:

Hoa Kok Weng

Invoice for Rental

Invoice No.	Duration	Amount
21107- SLA9208L	29/03/2022 to 2/04/2022 (4 days)	\$120/- x 4= \$480/- <u>Total: \$480/-</u>

Dollars: Four Hundred And Eighty Only

B & O VEHICLE RENTAL

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000
Reg. No: 53060835M

TOWING SERVICE: 6858 4067 (After 10.30 pm)

SGZ7409P
Tayb

车辆出租合同 VEHICLE RENTAL AGREEMENT

Date: 29/3/2002
Owner: **B & O VEHICLE RENTAL ("the owner")**
Hirer: Hoa Kuk Weng
NRIC / Co. Reg. No: S 7657872Z
Tel: _____ Fax: _____ H/P: _____
Address: Blk 627 Serangoon Rd # 20-180 S 670627

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SLA 9208 L		Agreement No.: 21107	
Driver's Particulars		Odometer: _____	
Name: Hoa Kuk Weng		Date & Time Out: 29/3/2002 1700	
Address: _____		Date & Time In: 31/4/2002 1200	
I/C No: S 7657872Z	Dr/Licence No: _____	Hour @\$ _____	
Date of Issue: 15/3/03	Occupation: _____	4 Days @\$ 1200 ✓	
Date of Birth: 29/11/1978	Tools: Oil Spare Tyre: one kit	Wks @\$ _____	
		Mths @\$ _____	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 5000/- comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3000/- excess for collision/damage to first party, (i.e.) B & O VEHICLE RENTAL (including windscreen) plus loss of earnings while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable): _____

Sub-Total: _____

Balance To Pay: 4800 ✓

**PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY**

B & O VEHICLE RENTAL

Authorised Signature

Hirer's Signature



Thank you

Phua Choon Aik has successfully logged out.

Your last login date and time was 22 Mar 2022, 18:47:58.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)
1	Vehicle	SMH5829Y	-	18.32 Insurance Enquiry (GIRO Payment)	7.49

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMH5829Y	21 Mar 2022 / 18:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/AIG22002672/Kea3

2 April 2022

TAN SOON SIM
10 CHOACHU KANG GROVE
#13-22
SINGAPORE 688207

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 5829Y AND SGZ 7409P ON 21/03/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

asher

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Mar 2022 13:36	Clm Dtl Modified	Claimant's Name: -> HOA KOK WENG. Claimant's ID: -> SXXXX872Z.	[A] HOW MEI KWAN
2	23 Mar 2022 13:36	Clm Veh Model Changed	(200942) TOYOTA VIOS 1.5 E (A).	[A] HOW MEI KWAN
3	23 Mar 2022 13:36	Clm Created	Reg No: SGZ7409P. Acct Date: 2022/03/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Tropical Tech Automobile Services (HQ)	[A] HOW MEI KWAN
4	23 Mar 2022 13:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Mar 2022 13:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/01	[A] HOW MEI KWAN
6	23 Mar 2022 13:36	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Mar 2022 13:36	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	23 Mar 2022 13:36	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Mar 2022 13:37	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	23 Mar 2022 13:37	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	28 Jun 2022 16:41	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
12	28 Jun 2022 16:41	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
13	28 Jun 2022 16:41	Clm Dtl Modified	JPJ Reg. Date: -> 2007/11/15.	[A] Elaine Kuan Hwa Meen
14	28 Jun 2022 16:41	Clm Details Notified		[A] Elaine Kuan Hwa Meen
15	22 Sep 2022 16:11	Adj Mandate Request	Cur.Req:3207.49:FILE REVIEW: 100% B:27 OI REAR ENDED TP	[A] Asher Sng Rong Yi
16	12 Oct 2022 15:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/01. Mandate Remarks: please proceed with settlement @ \$3207.49 [COR-\$2800 LOR-\$400 LTA-\$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	12 Oct 2022 15:01	Adj Mandate Set	Approved:3207.49:please proceed with settlement @ \$3207.49 [COR-\$2800 LOR-\$400 LTA-\$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   
 Date To   
 Audit Type 

ACTIVITY

[02/04/2022 20:22] Asher Sng Rong Yi:
 Letter send to oi to notify claim.
 [02/04/2022 20:22] Asher Sng Rong Yi:
 FILE REVIEW: 100% B:27 OI REAR ENDED TP

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2776587	24 Mar 2022 16:12:49	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGZ7409P	SMH5829Y	11.00
2809981	28 Jun 2022 16:41:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGZ7409P	SMH5829Y	11.00