

Re: aigencrypt OD CLAIM : SLS7831E DOA : 20.03.2022

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 29/3/2022 8:16 AM

To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Cc: SUR <sur@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLS 7831E (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>**Sent:** Wednesday, March 23, 2022 9:11 AM**To:** AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>**Subject:** [EXTERNAL] OD CLAIM : SLS7831E DOA : 20.03.2022

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim.

Attached is the GIA report estimate.

Kindly arrange for survey on this vehicle.

Vehicle already in workshop.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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