

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 22 March, 2022 2:32 PM
To: Ashlyn Chng; June Choo PTCBC; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201952/C02/SLD3959B/LEWLC / FW: Direct Settlement (SM) - Accident involving SMV775C & SLD3959B DOA: 21/03/2022
Attachments: SMV775C_EST INV.pdf; SMV775C_EFILE.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.
Please note that INSURED yet to lodge report.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Tuesday, 22 March 2022 1:29 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; June Choo PTCBC <June.Choo@inchcape.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201952/C02/SLD3959B/LEWLC / FW: Direct Settlement (SM) - Accident involving SMV775C & SLD3959B DOA: 21/03/2022

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Dera Jenny,

We would like to choose Marcus Chua (LKK) to conduct the survey.

Appreciate if you could revert on the liability soonest.

Thank you.

Regards,
Ashlyn

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 22 March 2022 12:37 pm

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; June Choo PTCBC <June.Choos@inchcape.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201952/C02/SLD3959B/LEWLC / FW: Direct Settlement (SM) - Accident involving SMV775C & SLD3959B
DOA: 21/03/2022

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Without Prejudice

Our reference: SNM22D201952/C02/SLD3959B/lewlc (insured yet to lodge report)

Your reference: SMV775C

Dear Sirs / Madam,

ACCIDENT INVOLVING SLD3959B & SMV775C on 21/03/2022

We refer to your email of 21/02/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 22 March 2022 12:07 pm
To: 'Ashlyn.Chng@inchcape.com.sg' <Ashlyn.Chng@inchcape.com.sg>; 'June.Choo@inchcape.com.sg' <June.Choo@inchcape.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D201952/C02/SLD3959B/LEWLC / FW: Direct Settlement (SM) - Accident involving SMV775C & SLD3959B
DOA: 21/03/2022

Without Prejudice

Dear Jenny,

Please conduct PRS for SMV775C. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Monday, 21 March 2022 5:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: June Choo PTCBC <June.Choos@inchcape.com.sg>
Subject: RE: Direct Settlement (SM) - Accident involving SMV775C & SLD3959B DOA: 21/03/2022

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLD3959B** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

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2 Pandan Crescent

Singapore 128462

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