

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2203-086

Your Ref : S2632CD [NOPAX]

Date : 10.June 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5707X AND S2632CD [NOPAX] ON 19/03/22 11:15 am
ALONG SERANGOON ROAD X BUFFALO ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,551.50
2.	Loss of Rental for <u>6</u> days @ \$ <u>112.35</u> per day	\$	674.10
3.	Loss of Income for <u>6</u> days @ \$ <u>50.00</u> per day	\$	300.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,533.09

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5707X and S2632CD [NOPAX] along SERANGOON ROAD X BUFFALO ROAD on 19/03/22 11:15 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 2 (day) of June 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,551.50** (Repair Cost), **S\$649.40** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SHD 5707X** that was damaged pursuant to the accident which occurred on **19/03/2022** (date) along **JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD** (location) involving vehicle no/s **S 2632CD**. This is pursuant to the inspection conducted on **22/03/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant") of vehicle no. **SHD 5707X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 5707X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of Aug (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2203-134 DATE : 31. March 2022 REFERENCE NO : AAD2203-086 TERMS : Net 30 Days DUE DATE : 30. April 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5707X;DOA 19.03.22(LUMP SUM-22)	1	1,551.50	1,551.50

Total SGD Excl. GST : 1,450.00
7% GST : 101.50
Total SGD Incl. GST : 1,551.50

**** ONE THOUSAND FIVE HUNDRED FIFTY ONE AND FIFTY SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

10 June, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 19/03/22 11:15 am at SERANGOON ROAD X BUFFALO ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5707X. The taxi was hired to RUSLAN BIN YA'AKUB a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

19-03-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2203-086	
3/19/2022 12:00	3/24/2022 16:00	SHD5707X
		Accident Date 19-03-2022

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Mar 2022 / 14:08:45

Receipt Date/Time : 21 Mar 2022 / 14:08:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220321-002395

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - S2632CD				
As at 19 Mar 2022/11:15:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - S2632CD Enquiry Fee 20220321140742038973	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - WC8240H				
As at 19 Mar 2022/12:15:00				
Insurance Co: LIBERTY INS P L				
2	Insurance Enquiry - WC8240H Enquiry Fee 20220321140742090798	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJX560E				
As at 19 Mar 2022/11:45:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SJX560E Enquiry Fee 20220321140742142183	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 April 2022 4:16 PM
To: 'waleedemara1@gmail.com'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15
ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

Dear Sirs,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 7 April 2022 1:03 PM
To: waleedemara1@gmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF
SERANGOON ROAD AND BUFFALO ROAD

Dear Sirs,

Kindly refer to the link below for online reporting: -

<https://www.aig.com.sg/accident-reporting>

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 7 April 2022 11:00 AM

To: waleedemara1@gmail.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

Dear Mr Waleed,

Our record shows that to date, you/your driver have not reported the accident to AIG. We would appreciate it if you could urgently file a report at any of AIG reporting centre(see attached).

Please report the accident by 14 April 2022 in order for us/AIG to look into the matter as soon as possible.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 April 2022 1:57 PM

To: waleedemara1@gmail.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

Dear Mr Waleed,

As per our tele-conversation earlier, attached is a copy of AIG Authorised Reporting Centre for your necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 29 March 2022 9:41 AM

To: waleedemara1@gmail.com

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

Our Ref: CC3/AIG22002661/Kpa3

AIG Ref: **1053336215SG**

29 March, 2022

Waleed Abdul Sattar Ebrahim Emar

8 EU TONG SEN STREET THE CENTRAL

#25-85

SINGAPORE 059818

Dear Sirs,

ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

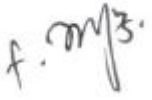
We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

c.c. *Claims Manager*
 AIG Asia Pacific Insurance Pte Ltd
 (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Mar 2022 10:49	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	23 Mar 2022 10:49	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	23 Mar 2022 10:49	Clim Created	Reg No: SHD5707X. Acct Date: 2022/03/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	23 Mar 2022 10:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Mar 2022 10:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/01	[A] HOW MEI KWAN
6	23 Mar 2022 10:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Mar 2022 10:49	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	23 Mar 2022 10:49	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Mar 2022 10:49	Label Added	(23):Express.	[A] HOW MEI KWAN
10	23 Mar 2022 10:49	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	14 Apr 2022 09:00	Clim Registration Modified	Acct Time:11:00:00->11:30:00. Pol No:7210033711->7210033711-01.	[I] AIG OneClaim Integration User
12	07 Jun 2022 15:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	07 Jun 2022 15:16	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	07 Jun 2022 15:16	Clim Dtl Modified	JPJ Reg. Date: -> 2018/12/12.	[A] JOANNE LEE KHANG MIN
15	07 Jun 2022 15:16	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	12 Jul 2022 12:37	Adj Mandate Request	Cur.Req:2208.35:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,551.50 + (b)LOR(4days x \$112.35: \$449.40 +(c)LOI(4days x \$50): \$200.00+(d)Search fee: \$7.45 = Total: \$2,208.35 *2 recommendation on repair days + 1Sunday + 1PRS = 4days *For your approva	[A] CHEW HSIAO TONG
17	03 Aug 2022 10:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/01. Mandate Remarks: subject to all docs in place	[I] Ler, Bernard-JQ
18	03 Aug 2022 10:39	Adj Mandate Set	Approved:2208.35:subject to all docs in place	[I] Ler, Bernard-JQ

Date From    Date To    Audit Type 

ACTIVITY

[07/04/2022 10:58] CHEW HSIAO TONG:
Called OI, not pick up
[29/03/2022 10:17] CHEW HSIAO TONG:
EMAIL TO TP: Request for evidence as OI NR
[29/03/2022 09:40] HOW MEI KWAN:
OINR - TO SEND 1st letter (VIA EMAIL ONLY)

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2776104	23 Mar 2022 10:54:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD5707X	S2632CD	11.00
2801694	07 Jun 2022 15:16:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5707X	S2632CD	11.00

