

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 21 April 2022 4:16 PM
To: 'waleedemara1@gmail.com'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15
ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

Dear Sirs,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 7 April 2022 1:03 PM
To: waleedemara1@gmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF
SERANGOON ROAD AND BUFFALO ROAD

Dear Sirs,

Kindly refer to the link below for online reporting: -

<https://www.aig.com.sg/accident-reporting>

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 7 April 2022 11:00 AM

To: waleedemara1@gmail.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

Dear Mr Waleed,

Our record shows that to date, you/your driver have not reported the accident to AIG. We would appreciate it if you could urgently file a report at any of AIG reporting centre(see attached).

Please report the accident by 14 April 2022 in order for us/AIG to look into the matter as soon as possible.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 April 2022 1:57 PM

To: waleedemara1@gmail.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

Dear Mr Waleed,

As per our tele-conversation earlier, attached is a copy of AIG Authorised Reporting Centre for your necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 29 March 2022 9:41 AM

To: waleedemara1@gmail.com

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

Our Ref: CC3/AIG22002661/Kpa3

AIG Ref: **1053336215SG**

29 March, 2022

Waleed Abdul Sattar Ebrahim Emar

8 EU TONG SEN STREET THE CENTRAL

#25-85

SINGAPORE 059818

Dear Sirs,

ACCIDENT INVOLVING S 2632CD AND SHD 5707X ON 19/03/2022 11:15 ALONG/AT JUNCTION OF SERANGOON ROAD AND BUFFALO ROAD

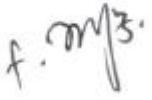
We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

c.c. *Claims Manager*
 AIG Asia Pacific Insurance Pte Ltd
 (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.