

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHD 6831 M**
Your Ref : **SKN 3333 R**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 22.03.2022 @ 08:50 hours along Jln Kembangan x Changi Road involving vehicles SHD 6831 M and SKN 3333 R

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost- Lump Sum (With GST)	\$ 16,585.00
2. Loss of Income for 05 Days x \$80/ per day	\$ 400.00
3. Loss of Rental for 05 Days x \$171.88/ per day (With GST)	\$ 859.40
4. LTA/GIA Search fee	\$ 7.45
5. Towing Fee	\$ 80.00
TOTAL	\$ 17,931.85

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

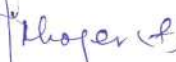
Accident on 22.03.2022 @ 08:50 hours along Jln Kembangan x Changi Road involving vehicles SHD 6831 M and SKN 3333 R

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHD 6831 M** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHD 6831 M**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 22 day of 12 (month) 2022 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

 22/12/2022
Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R




Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00049172201 Claim No : SNM22D201984/C02/SKN3333R/TAYHP

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$17,781.85**
SINGAPORE DOLLARS SEVENTEEN THOUSAND SEVEN HUNDRED EIGHTY
ONE AND CENTS EIGHTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD6831M
Insured Vehicle No. : SKN3333R

Date of Loss : 22/03/2022
Place of Accident : CHANGI ROAD TOWARDS GEYLANG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FAN CHEE SENG
Driver Name : FAN CHEE SENG

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	16,585.00
(3) Loss of Use/Rental/Earning	S\$	1,109.40
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	80.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	17,781.85
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Signature :  (A) 22/12/2022

Date : 22/12/2022

Our Ref: CT22030324

Date: 25 March 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/03/2022 @ 08:50 hrs
ALONG JLN KEMBANGAN X CHANGI RD
INVOLVING SKN3333R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6831M** (the "Taxi"). The Taxi was hired to **SNG PENG SOON IC NO SXXXX374D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$171.88 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

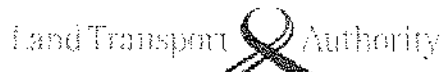
Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Mar 2022 / 11:03:23

Receipt Date/Time : 22 Mar 2022 / 11:03:23

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220322-001220

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SKN3333R

As at 22 Mar 2022/08:50:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SKN3333R Enquiry Fee 20220322110222176429	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

411911XXXXXX7094	eNETS Credit Card	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. **220743**
Date: **22/3/22**

寶號
Messrs: L7M

車號
Vehicle No: 91D 6831M 車型
Model No: mercedes

時間(日/夜)
Time (day/night): _____ Contact No: _____

由
Location: selan kembangan & chong Rd

到
To: 14 comfort

Cash \$: 8000 其他
Others: _____

經手人
Authorised By: _____ Tow Truck
Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 29 September 2022 15:30
To: autohub325@gmail.com
Subject: ACCIDENT INVOLVING SKN 3333R AND SHD 6831M ON 22/03/2022
Attachments: SHD 6831 M 22.03.2022 - Video.mp4

Our Ref: CC6/CTI22002652/Dea3

29 September 2022

FAN CHEE SENG

Dear Sir/Madam,

ACCIDENT INVOLVING SKN 3333R AND SHD 6831M ON 22/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 19 December 2022 5:51 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: Resent with Towing Fee [SEEK MANDATE] Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

Dear Sir/Mdm,

Please proceed to offer repairer "BIFROST AUTO PTE. LTD." at \$17,781.85(all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, 31 October 2022 2:31 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Resent with Towing Fee [SEEK MANDATE] Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

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Dear Officer In Charge,

We refer to the above matter and our tele-conversation with Mr Boon Seng.

Attached documents re-sent.

Thank you.

Best regards,

Ezlyna

From: EzLyna (LKKAUTO)

Sent: Monday, 31 October 2022 11:16 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:Resent with Towing Fee [SEEK MANDATE] Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

Dear Irene,

We refer to the above matter and our email below.

My apologies for omitting the towing fee. Kindly refer to amended table of total sum.

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 29,974.46	\$ 16,585.00 (inclusive GST)
2. Loss of Rental (5 days x \$171.88)	\$ 859.40	\$ 859.40 (5 days x \$171.88)
3. Loss of Income (5 days x \$80)	\$ 400.00	\$ 250.00 (5 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
TOTAL	\$ 31,321.31	\$ 17,781.85

We seek your approval to offer repairer "BIFROST AUTO PTE. LTD." at \$17,781.85(all-in).

Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)

Sent: Monday, 31 October 2022 9:37 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:[SEEK MANDATE] Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

Your ref: SNM22D205382/C02/SLN2256A/CHNGPW

LKK ref : CC6/CTI22007429/Aea3

Dear Irene,

ACCIDENT INVOLVING SKN3333R (CHINA TAIPING) AND SHD6831M (TP) ON 22/03/2022

We refer to the above matter.

Insured Driver beats traffic light and collided with TP. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "BIFROST AUTO PTE. LTD." at \$17,701.85(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 29,974.46	\$ 16,585.00 (inclusive GST)
2. Loss of Rental (5 days x \$171.88)	\$ 859.40	\$ 859.40 (5 days x \$171.88)
3. Loss of Income (5 days x \$80)	\$ 400.00	\$ 250.00 (5 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Sunday, 27 March 2022 10:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

Enclosed herewith insured SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 24 March 2022 3:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.