

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 19 December 2022 5:51 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: Resent with Towing Fee [SEEK MANDATE] Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

Dear Sir/Mdm,

Please proceed to offer repairer "BIFROST AUTO PTE. LTD." at \$17,781.85(all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, 31 October 2022 2:31 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Resent with Towing Fee [SEEK MANDATE] Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

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Dear Officer In Charge,

We refer to the above matter and our tele-conversation with Mr Boon Seng.

Attached documents re-sent.

Thank you.

Best regards,

Ezlyna

From: EzLyna (LKKAUTO)

Sent: Monday, 31 October 2022 11:16 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:Resent with Towing Fee [SEEK MANDATE] Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

Dear Irene,

We refer to the above matter and our email below.

My apologies for omitting the towing fee. Kindly refer to amended table of total sum.

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 29,974.46	\$ 16,585.00 (inclusive GST)
2. Loss of Rental (5 days x \$171.88)	\$ 859.40	\$ 859.40 (5 days x \$171.88)
3. Loss of Income (5 days x \$80)	\$ 400.00	\$ 250.00 (5 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
TOTAL	\$ 31,321.31	\$ 17,781.85

We seek your approval to offer repairer "BIFROST AUTO PTE. LTD." at \$17,781.85(all-in).

Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)

Sent: Monday, 31 October 2022 9:37 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:[SEEK MANDATE] Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

Your ref: SNM22D205382/C02/SLN2256A/CHNGPW

LKK ref : CC6/CTI22007429/Aea3

Dear Irene,

ACCIDENT INVOLVING SKN3333R (CHINA TAIPING) AND SHD6831M (TP) ON 22/03/2022

We refer to the above matter.

Insured Driver beats traffic light and collided with TP. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "BIFROST AUTO PTE. LTD." at \$17,701.85(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 29,974.46	\$ 16,585.00 (inclusive GST)
2. Loss of Rental (5 days x \$171.88)	\$ 859.40	\$ 859.40 (5 days x \$171.88)
3. Loss of Income (5 days x \$80)	\$ 400.00	\$ 250.00 (5 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Sunday, 27 March 2022 10:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

Enclosed herewith insured SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 24 March 2022 3:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKN3333R (OI : CTI - TBA) AND SHD6831M (TP : LKK REF - CC6/CTI22002652/ea3) on 22/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.