

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 23 March 2022 11:47 AM  
**To:** 'CATCHEW@SINGNET.COM.SG'; 'NGUKC@YAHOO.COM.SG'  
**Subject:** Claim Notification - ACCIDENT INVOLVING SKW 6383D(AIG) AND SDR 6969Z AT/ALONG TAMPINES ROAD ON 19/03/2022

23 March 2022

**CHEW LAI CHENG**  
Driver: CHONG SHOON NGUK

[By Email Only]

Dear Sir/Madam,

**You Ref: SKW6383D**  
**Our Ref: CC6/AIG22002649/Apa3**  
**ACCIDENT INVOLVING SKW 6383D(AIG) AND SDR 6969Z AT/ALONG TAMPINES ROAD ON 19/03/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SDR6969Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** chin <chin@modernautomotive.com.sg>  
**Sent:** Wednesday, 3 May 2023 10:22 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: TP Claim SDR6969Z (AIG) \*\*\* LKK REF: CC6/AIG22002649/Apa3

Dear Hsiao Tong

We refer to the above matter.

We wish to drop this third party claim, hence please close the matter.

Thank you

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

Tel: 6748 4422  
Fax: 6747 6720

---

**From:** chin <chin@modernautomotive.com.sg>  
**Sent:** Thursday, 7 April 2022 4:00 pm  
**To:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>  
**Subject:** RE: TP Claim SDR6969Z (AIG) \*\*\* LKK REF: CC6/AIG22002649/Apa3

Dear Hsiao Tong

Enclosed is our client video footage for your perusal.

Please revert.

Thank you

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

Tel: 6748 4422  
Fax: 6747 6720

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 23 March 2022 11:45 am  
**To:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: TP Claim SDR6969Z (AIG) \*\*\* LKK REF: CC6/AIG22002649/Apa3

Without Prejudice

Hi Ms Chin,

Kindly provide a copy of your client' s car video footage for our necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

From: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Sent: Wednesday, 23 March 2022 11:36 AM

To: chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

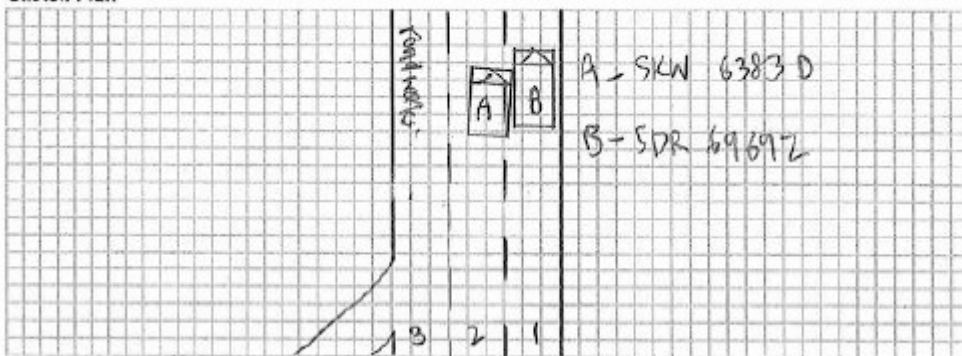
Subject: RE: TP Claim SDR6969Z (AIG) \*\*\* LKK REF: CC6/AIG22002649/Apa3

Dear Grace,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI' s sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident

I was changing lane from lane 2 to lane 1. As I was
changing lane, both vehicles' side mirror scratched against each
other.

**Please provide us the following.**

- **evidence i.e. video/ scene photo / note**
- **PIR (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>

**Sent:** Tuesday, 22 March, 2022 4:49 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: TP Claim SDR6969Z (AIG)

Dear Sir

We refer to the above matter.

Please advise liability of the accident as below:

Your Insured: SKW6383D

Our Insured: SDR6969Z

DOA: 19.03.2022

We enclosed herewith our client report for your perusal.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61

Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 11 May 2023 4:16 PM  
**To:** Tam, Ivan-WK  
**Cc:** Admin A; Syed-Yusoff, Saliha; Md Noor, Norsiah  
**Subject:** DEEP DIVE -FILE REVIEW JAN-JUN 2022 CASES // AIG REF: 3478977156SG // LKK  
REF: CC6/AIG22002649/Apa3  
**Attachments:** EMAIL FROM TP DD 030523.pdf

Dear Ivan,

Please be informed that third party withdraw claim. Please see attached email.

We will proceed to close file and submit WP report to you good office.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)