

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 22 March 2022 6:53 PM
To: Tan Chew Chik Jacqueline; SUR; assignments
Cc: Cecilia Lee Peng Geok; Claims Dept of CTI
Subject: RE: SNM22D201954/C02/GBF915E/LEEPG / FW: ENQUIRY OF LIABILITY --SKS9119C

Dear Jacqueline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 22 March 2022 12:42 PM
To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201954/C02/GBF915E/LEEPG / FW: ENQUIRY OF LIABILITY --SKS9119C

WITHOUT PREJUDICE

Dear June,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

FYI, the officer in charge is Cecilia Lee, who is also copied in this email.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Tuesday, 22 March 2022 12:40 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D201954/C02/GBF915E/LEEPG / FW: ENQUIRY OF LIABILITY --SKS9119C

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Dear Madam,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange.
Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Tan Chew Chik Jacqueline
Sent: Tuesday, March 22, 2022 12:07 PM
To: 'chmotor@singnet.com.sg'
Cc: Cecilia Lee Peng Geok ; Claims Dept of CTI
Subject: RE: SNM22D201954/C02/GBF915E/LEEPG / FW: ENQUIRY OF LIABILITY --SKS9119C

Without Prejudice

Our reference: **SNM22D201954/C02/GBF915E/LEEPG**
Your reference: **SKS9119C**

Dear Sirs,

ACCIDENT INVOLVING GBF915E & SKS9119C ON 19/03/2022

We refer to your email of 22/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 22 March 2022 11:59 AM

To: 'chmotor@singnet.com.sg' <chmotor@singnet.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>;

Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: FW: SNM22D201954/C02/GBF915E/LEEPG / FW: ENQUIRY OF LIABILITY --SKS9119C

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SKS9119C. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Tuesday, 22 March 2022 11:09 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ENQUIRY OF LIABILITY --SKS9119C

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Dear Sir,

OUR CLIENT : SKS9119C

DA

TE O

F ACC : <mailto:19/3/22@11hrs>

INS

URED : GBF915E

Attached our client report.

Pls advise has your insured's driver file the report and are you agree on DIRECT SETTLEMENT?

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719