

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 22 March 2022 1:37 PM
To: 'Adeline Chng'; SUR; assignments
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D201918/C02/SMU4588E/CHNGPW / RE: ACCIDENT INVOLVING SMY8738S & SMU4588E ON 17 MARCH 2022 AT 08:40HRS

Dear Adeline,

Thank you for the assignment.

Repairer arrange on 23.3.22.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 22 March, 2022 12:24 PM
To: Daniel Mak <mak.auburnauto@gmail.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201918/C02/SMU4588E/CHNGPW / RE: ACCIDENT INVOLVING SMY8738S & SMU4588E ON 17 MARCH 2022 AT 08:40HRS

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Daniel Mak <mak.auburnauto@gmail.com>

Sent: Tuesday, March 22, 2022 12:16 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: SNM22D201918/C02/SMU4588E/CHNGPW / RE: ACCIDENT INVOLVING SMY8738S & SMU4588E ON 17 MARCH 2022 AT 08:40HRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

10. Steve Chen (LKK)

Kindly arrange for above to do the pre repair survey, thanks.

With Regards,

Mak

Auburn Auto Pte Ltd

+65 9773 6360

On Tue, 22 Mar 2022 at 11:31, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: SNM22D201918 C02/ SMU4588E /Chngpw

Your reference: SMY8738S

Dear Sirs

ACCIDENT INVOLVING SMU4588E & SMY8738S ON 17/03/2022

We refer to your email of 21/03/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, March 22, 2022 11:10 AM
To: 'Daniel Mak' <mak.auburnauto@gmail.com>; Adeline Chng
<adeline.chng@sg.cntaiping.com>
Subject: O/R: SNM22D201918/C02/SMU4588E/CHNGPW / RE: ACCIDENT INVOLVING SMY8738S & SMU4588E ON 17 MARCH 2022 AT 08:40HRS

Without Prejudice

Dear Adeline,

Please conduct PRS for SMY8738S.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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獅城 Taiping SG

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From: Daniel Mak <mak.auburnauto@gmail.com>
Sent: Monday, 21 March 2022 1:47 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING SMY8738S & SMU4588E ON 17 MARCH 2022 AT 08:40HRS

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Dear Officer-In-Charge,

We refer to the above.

We are handling the claims for our client' s car:
[SMY8738S]

The car is currently at:
176 Sin Ming Drive,
Sin Ming Auto Care
#04-18 AUBURN AUTO

The other party [SMU4588E] is under [CHINA TAIPING] Insurance.

We would like to amicably settle this directly with you.

In this regard, we would appreciate it if you could list your surveyors list for us to choose to inspect the car before our repair.

Thank you.

*Kindly call Mak -97736360(hp) to make an Appointment

With Regards,
Mak
Auburn Auto Pte Ltd
+65 9773 6360