

Shiau Chan (LKKAUTO)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 30 March 2022 5:07 PM
To: Shiau Chan (LKKAUTO)
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 625K DOA: 21.03.2022

CDMCG22000516

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 30 March 2022 3:50 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 625K DOA: 21.03.2022

Dear Pauline,

Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 22 March 2022 11:14 AM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>; 'Admin-D (LKKAUTO (admin-d@lkkauto.com))' <admin-d@lkkauto.com>; 'Admin A (admin-a@lkkauto.com)' <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO (Meikwan@lkkauto.com)) <Meikwan@lkkauto.com>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 625K DOA: 21.03.2022

Dear Ashley,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Tuesday, 22 March 2022 10:44 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 625K DOA: 21.03.2022

Without Prejudice

Dear Sir / Madam,

Please arrange (**LKK**) to conduct the pre- repair survey.

Thank You

Best Regards,
Ashley Chia

Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, March 22, 2022 10:29 AM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 625K DOA: 21.03.2022

Dear Ashley,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
LBS	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
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From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Tuesday, 22 March 2022 9:44 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 625K DOA: 21.03.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GBD 5233S.

Date of accident: 21/03/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SLR 625K.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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