

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 22 March, 2022 9:59 AM
To: kangcar@singnet.com.sg; kangcar176@yahoo.com.sg; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM22D201886/C02/GBG2499X/TANKW / FW: Notice to inspect our client's vehicle SMR4811B - Accident involving SMR4811B and GBG2499X on 17.3.2022

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Monday, 21 March 2022 5:52 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; kangcar176@yahoo.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201886/C02/GBG2499X/TANKW / FW: Notice to inspect our client's vehicle SMR4811B - Accident involving SMR4811B and GBG2499X on 17.3.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Mr Tan,

Please appoint Mr Adrian Ling of LKK to conduct the survey of our client's vehicle SMR4811B.

Thank you and best regards

Alice

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

On Mon Mar 21 2022 17:43:29 GMT+0800 (Singapore Standard Time) Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

----- Original Message -----

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG2499X & SMR4811B on 17/03/2022

We refer to your email of 21/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 21 March 2022 5:37 PM

To: kangcar@singnet.com.sg; kangcar176@yahoo.com.sg; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D201886/C02/GBG2499X/TANKW / FW: Notice to inspect our client's vehicle SMR4811B - Accident involving SMR4811B and GBG2499X on 17.3.2022

Without Prejudice

Dear Billy,

Please conduct PRS for SMR4811B.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Monday, 21 March 2022 10:17 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>

Subject: Notice to inspect our client's vehicle SMR4811B – Accident involving SMR4811B and GBG2499X on 17.3.2022

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WITHOUT PREJUDICE

Your Ref: GBG2499X

Dear Sirs,

Our client's motor vehicle no: SMR4811B that was damaged as a result of the above accident, is now lying at our premises/workshop, waiting for repairs to be carried out.

As you are the insurers of motor vehicle GBG2499X, we hereby give you notice to inspect our client's damaged motor vehicle at our premises/workshop. If your representative/surveyor does not inspect our client's damaged motor vehicle within the next two(2) days, we shall proceed to repair our client's damaged motor vehicle without any further notice and our client will thereafter look to you/your insured for the repair costs. This is without prejudice to our client's claim for damages, loss of use and incidental loss.

We attach herewith our estimate cost of repairs and our client's accident report for your reference.

Please let us have your list of ten panel surveyors for our consideration.

Thank you and regards

Alice

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071