



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

**ACCIDENT INVOLVING VEHICLE NO SMJ2510A & SDZ9881E & SCV8232X
ALONG CTE BEFORE AMK AVE 1 EXIT ON 19.03.2022.**

We understand that you are the insurer of vehicle SDZ9881E.

I/We wish to inform you that my/our vehicle SMJ2510A have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 4,280.00 (w/GST 7%)
2.	Loss of Use (S\$60.00 x total 11 days) * 06 approved days * 01 weekend required (survey conducted on a Tuesday) * 04 additional days required for vehicle out of service from date of accident prior to vehicle surveyed	S\$ 660.00
3.	LTA Search Fee/GIA Reports	S\$ 2.00
TOTAL		S\$ 4,942.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



26/04/2022


LETTER OF AUTHORISATION

I/We, SATHIYANIBAYANIAN KANNIAPPAN ("claimant") of
73 ROSEWOOD DRIVE #01-13 S(737784) (address), owner of SMJ2S10A (vehicle no.)
hereby authorize **Automotive Repair Centre Pte Ltd** ("the workshop"), to act on behalf of
me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim")
for my/our vehicle no. SMJ2S10A that was damaged pursuant to the accident occurred
on 19/3/2022 (date) along CTE before AMK Ave 1 Exit (location)
involving vehicle no/s SDZ 9881E, SCV 8232X ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to settlement
of my/our claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is
on a without prejudice and without admission of liability basis insofar as the
driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of 3 (month) 2022 (year)



Signed by "the claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00132332100 Claim No : SNM22D201917/C02/SDZ9881E/LEEPG

Claimant : SATHIYANARAYANAN KANNIYAPPAN

Amount : S\$4,762.00
DOLLARS FOUR THOUSAND SEVEN HUNDRED AND SIXTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMJ 2510A

Insured Vehicle No. : SDZ 9881E

Date of Loss : 19/03/2022

Place of Accident : CTE BEOFRE AMK AVE 1 EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NICOLE TAN SIOW MAY

Driver Name : NICOLE TAN SIOW MAY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,280.00
(3) Loss of Use/ Rental/Earning	S\$	480.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,762.00
	=====	

Claimant Name : SATHIYANARAYANAN KANNIYAPPAN

NRIC No : SXXXX370A

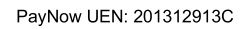
Signature : 

Date : 25/07/2022

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.
This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



Email: info@automotiverepaircentre.com.sg



Page: 1

This is an electronically generated invoice, no signature is required


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SDZ9881E

Date of Accident

19/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **30/06/2021 - 16/10/2022**Requested By **PONG JIA JUN OSCAR (Autom...**Requested Date **21/03/2022 14:07****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 29 April 2022 14:42
To: tannicole@hotmail.com
Subject: ACCIDENT INVOLVING SDZ 9881E AND SMJ 2510A / OTHERS ON 19/03/2022

Our Ref: CC6/CTI22002622/Rea3

29 April 2022

NICOLE TAN SIOW MAY

Dear Sir/Madam,

ACCIDENT INVOLVING SDZ 9881E AND SMJ 2510A / OTHERS ON 19/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 12 July 2022 10:20
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM22D201917/C02/SDZ9881E/LEEPG / FW: Direct Settlement - Accident Involving SDZ9881E (OI : CTI - TBA) and SMJ2510A (TP : LKK REF - CC6/CTI22002622/ea3) on 19/03/2022

Follow Up Flag: Follow up
Flag Status: Flagged

[Strictly Confidential]

Hi Asher

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 24 June 2022 4:35 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM22D201917/C02/SDZ9881E/LEEPG / FW: Direct Settlement - Accident Involving SDZ9881E (OI : CTI - TBA) and SMJ2510A (TP : LKK REF - CC6/CTI22002622/ea3) on 19/03/2022

[Strictly Confidential]

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Your ref : SNM22D201917/C02/SDZ9881E/LEEPG

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **AUTOMOTIVE REPAIR CENTRE PTE LTD** " at **\$4,762.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 16,344.25	\$ 4,280.00
2. Loss of Use (11days x \$80)	\$ 660.00	\$ 480.00 (8days x \$60)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,006.25	\$ 4,762.00

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 23 March 2022 12:11

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D201917/C02/SDZ9881E/LEEPG / FW: Direct Settlement - Accident Involving SDZ9881E (OI : CTI - TBA) and SMJ2510A (TP : LKK REF - CC6/CTI22002622/ea3) on 19/03/2022

Dear Cecilia,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 23 March, 2022 10:58 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201917/C02/SDZ9881E/LEEPG / FW: Direct Settlement - Accident Involving SDZ9881E (OI : CTI - TBA) and SMJ2510A (TP : LKK REF - CC6/CTI22002622/ea3) on 19/03/2022

[Strictly Confidential]

Hi LKK

Attached SAS from last two vehicles.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 23 March 2022 10:39 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D201917/C02/SDZ9881E/LEEPG / FW: Direct Settlement - Accident Involving SDZ9881E (OI : CTI - TBA) and SMJ2510A (TP : LKK REF - CC6/CTI22002622/ea3) on 19/03/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D201917/C02/SDZ9881E/LEEPG.

Dear Cecilia,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 22 March 2022 2:01 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SDZ9881E (OI : CTI - TBA) and SMJ2510A (TP : LKK REF - CC6/CTI22002622/ea3) on 19/03/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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