

# **SPECIALISTS MOTOR PTE LTD**

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

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SM/SLP7825P/2203038

08<sup>th</sup> April 2022

**WITHOUT PREJUDICE**

The Manager  
Motor Claim Dept.  
AIG Asia Pacific Insurance Pte Ltd  
CHARTIS Building  
78 Shenton Way #07-16  
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES SLP 7825 P AND SMQ 1623 C ON 21<sup>ST</sup> MARCH  
2022 AT 1930 HRS AT PIE NEAR EUNOS EXIT**

Dear Sirs,

We refer to the above matter.

Our Client Ray Aziz the registered owner of SLP 7825 P.

You are the insurer of motor vehicle no. SMQ 1623 C, which was involved in the above accident.  
Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no.  
SMQ 1623 C, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair sum
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SLP 7825 P)

We are claiming as follows: -

LTA search fee	S\$ 2.00
Repair sum	S\$ 7,115.50
Car rental	S\$ 1,200.00
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	S\$ 8,317.50
	=====

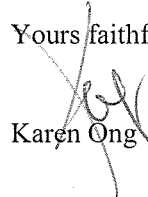
Dollar: Eight Thousand Three Hundred Seventeen And Cents Fifty Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days  
from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

  
Karen Ong

ACCIDENT INVOLVING VEHICLE  
SLP 7825 P And Smb 1623C on 21<sup>st</sup> March 2022 at  
1930hrs AT PLE near Eunost exit

Letter Of Authority And Undertaking

I/We Ray Aziz (NRIC NO) Sxxxx 160 C of  
513 Bendok Reservoir Road #04-53 S 479273

the owner / driver of Vehicle No. SLP 7825 P hereby authorise your  
esteem company Specialists motor pte ltd  
as my repairer for my Damaged Vehicle involved in the above accident and to  
claim against the negligent party and /or insurance company.

I/We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S Specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and /or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I/We will be obligated to assist and to provide your company with accurate and correct information.
7. I/We agree that I/We shall pay to your company all cost /expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my /our behalf.
8. I/We warrant and undertake that all information and statement provided by me/us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully



Date : 22/3/22

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, SPECIALISTS MOTOR PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,115.50 (Repair Cost), S\$800.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLP 7825P that was damaged pursuant to the accident which occurred on 21/03/2022 (date) along PIE NEAR EUNOS EXIT (location) involving vehicle no/s SMQ 1623C. This is pursuant to the inspection conducted on 22/03/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner RAY AZIZ (the third party claimant”) of vehicle no. SLP 7825P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLP 7825P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02<sup>nd</sup> (day) of August (month) 2022 (year)



CKC  
Signed by appointed surveyor



Signed by “the workshop” (with chop)

# **SPECIALISTS MOTOR PTE LTD**

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Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

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SM/SLP7825P/2203038

08<sup>th</sup> April 2022

## **TAX INVOICE**

The Manager  
Motor Claim Department  
AIG Asia Pacific Insurance Pte Ltd  
CHARTIS Building  
78 Shenton Way #07-16  
Singapore 079120

Date of Accident : 21<sup>st</sup> March 2022  
Location : PIE  
Third Party Claim Vehicle No : SMQ 1623 C  
Repair Cost For Vehicle No : SLP 7825 P Toyota Altis

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Repair sum	S\$ 6,650.00
	<hr/>
	S\$ 6,650.00
Add 7% GST	S\$ 465.50
	<hr/>
	S\$ 7,115.50
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S/ Dollars :- Seven Thousand One Hundred Fifteen And Cents Fifty Only.

SPECIALISTS MOTOR PTE LTD



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# SPECIALISTS AUTO SERVICE

Block 3018A, Ubi Road 1, #01-24/25/26, Singapore 408711. Tel: 6747 2112 Fax: 6743 8032

SLP 7825 P

## RENTAL AGREEMENT

NO. 4767

### HIRER'S PARTICULARS

Name : Ray Aziz  
 Address (Res) : 513 Bedok Reservoir Road  
#04-53 547973  
 (Off) : \_\_\_\_\_  
 Tel : 90078673 Res : \_\_\_\_\_  
 Occupation : \_\_\_\_\_  
 Driving Licence No : 3 xxx 160 C  
 Expiry Date : \_\_\_\_\_  
 Passport / I/C No : \_\_\_\_\_

Vehicle No. SLP 9311 S

Make / Model Kim

OUT	Date	<u>25.03.2022</u>	Time	<u>4:10 pm</u>
IN	Date	<u>2.4.2022</u>	Time	<u>12:30 pm</u>

Replacement Vehicle No: \_\_\_\_\_ Initial: \_\_\_\_\_

Date / Time

Petrol Level Out	Petrol Level In										
<table border="1"> <tr> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table>	E	1/4	1/2	3/4	F	<table border="1"> <tr> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table>	E	1/4	1/2	3/4	F
E	1/4	1/2	3/4	F							
E	1/4	1/2	3/4	F							

### ADDITIONAL DRIVER'S PARTICULARS

Name : \_\_\_\_\_  
 Occupation : \_\_\_\_\_  
 Driving Licence No : \_\_\_\_\_  
 Place Issued : \_\_\_\_\_ Passport / I/C No : \_\_\_\_\_  
 Date of Birth : \_\_\_\_\_

### ADDITIONAL INFORMATION

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Loss Damage Waiver : With/Without \_\_\_\_\_ I accept 2  
 \$ \_\_\_\_\_ per day Excess \$ 4,000.00

VEHICLE TO BE DRIVEN IN SINGAPORE ONLY  
 PROHIBITED TO ENTER MALAYSIA BY LAW

THE RENTER IS SOLELY RESPONSIBLE FOR BREACH  
 OF TRAFFIC LAWS, ANY PARKING FINES OR  
 SURCHARGE DURING PERIOD OF HIRE.

**RENTER DECLARATION** : I accept the terms and conditions  
 above and overleaf. I declare that all information in this form are  
 true and accurate. If I opt to pay by credit card, my signature here is  
 to be deemed to have been made on applicable credit card voucher.

RENTER'S SIGNATURE/COMPANY STAMP

### RATES

### Amount Due

Days	<u>8</u>	@ \$ <u>150</u>	per day	<u>\$ 1,200.00</u>
Weeks		@ \$	per week	
Month		@ \$	per month	
Add Hours		@ \$	per hour	
TOTAL				<u>\$ 1,200.00</u>

Amount paid

Balance Due

Deposit amount (refundable) \$

Refund Signature

### PAYMENT

Cheque : \_\_\_\_\_  
 Cash : \_\_\_\_\_  
 Credit Card / Nets : \_\_\_\_\_

Remarks

NB: (1) ANY ACCIDENTS INVOLVING THIS HIRE VEHICLE, NOTIFY OUR OFFICE AS SOON AS POSSIBLE.  
 (2) VEHICLE TO BE DRIVEN IN SINGAPORE ONLY, PROHIBITED TO ENTER MALAYSIA BY LAW

# SPECIALISTS AUTO SERVICE

Block 3018A, Ubi Road 1, #01-26/24 Singapore 408711

Tel: 67472112 (5 Lines) Fax: 67438032

No. 3521

Date: 02.04.2022

## OFFICIAL RECEIPT

Received from Ray Aziz

the sum of Dollars One thousand And Two Hundred only

being payment of 4767

\$ 1,200/00

Cash/ Cheque No:



SPECIALISTS AUTO SERVICE

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMQ1623C	21 Mar 2022 / 19:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 24 March 2022 12:46 PM  
**To:** CHANGCHIEW@GMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SMQ 1623C(AIG) AND SLP 7825P AT/ALONG PIE EXPRESSWAY BEFORE EUNOS EXIT 9 ON 21/03/2022

24 March 2022

**CHEAH CHANG CHIEW**

[By Email Only]

Dear Sir/Madam,

**You Ref: SMQ1623C**

**Our Ref: CC6/AIG22002620/Upa3**

**ACCIDENT INVOLVING SMQ 1623C(AIG) AND SLP 7825P AT/ALONG PIE EXPRESSWAY BEFORE EUNOS EXIT 9 ON 21/03/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLP7825P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Mar 2022 13:37	<b>Clim Dtl Modified</b>	Claimant's Name: -> RAY AZIZ. Claimant's ID: -> SXXXX160C.	[A] HOW MEI KWAN
2	22 Mar 2022 13:37	<b>Clim Veh Model Changed</b>	(205469) TOYOTA COROLLA ALTIS 1.6 CVT (A).	[A] HOW MEI KWAN
3	22 Mar 2022 13:37	<b>Clim Created</b>	Reg No: SLP7825P. Acct Date: 2022/03/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Specialists Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	22 Mar 2022 13:37	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Mar 2022 13:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/03/31	[A] HOW MEI KWAN
6	22 Mar 2022 13:37	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Mar 2022 13:37	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	22 Mar 2022 13:37	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	22 Mar 2022 13:37	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	22 Mar 2022 13:37	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	23 Mar 2022 09:18	<b>Clim Registration Modified</b>	Acct Time:19:00:00->19:30:00.	[I] AIG OneClaim Integration User
12	23 Mar 2022 18:10	<b>Clim Registration Modified</b>	Acct Time:19:30:00->19:00:00. Pol No:1900234916-01->1900234916.	[I] Mohdsalim, Mohamadammarramdzan
13	24 Mar 2022 12:41	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	01 Apr 2022 19:52	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] MARCUS CHUA
15	22 May 2022 23:36	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	22 May 2022 23:36	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	22 May 2022 23:36	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/06/19.	[A] JOANNE LEE KHANG MIN
18	22 May 2022 23:36	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	24 May 2022 09:02	<b>Adj Mandate Request</b>	Cur.Req:7917.50:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$7,115.50 + (b)LOR(8days x \$100.00): \$800.00 + (c)Search fee: \$2.00 = Total: \$7,917.50 *9 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
20	14 Jun 2022 11:00	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/03/31. Mandate Remarks: please proceed with settlement @ \$7,917.50 [COR-\$7115.50 LOR-\$800 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
21	14 Jun 2022 11:00	<b>Adj Mandate Set</b>	Approved:7917.50:please proceed with settlement @ \$7,917.50 [COR-\$7115.50 LOR-\$800 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type None 

### ACTIVITY

[24/05/2022 08:59] CHEW HSIAO TONG:  
 Pending TP Rental Receipt  
 [24/03/2022 12:46] CHEW HSIAO TONG:  
 100% B27

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2775761	22 Mar 2022 13:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SLP7825P	SMQ1623C	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2794934	22 May 2022 23:36:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP7825P	SMQ1623C	11.00