## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 2 August 2022 5:04 PM

**To:** Specialists Motor Pte Ltd

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\*

LKK REF: CC6/AIG22002620/Upa3

**Attachments:** DV\_SLP 7825P.pdf

## **Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Specialists Motor Pte Ltd <cardoc@singnet.com.sg>

Sent: Tuesday, 2 August 2022 1:03 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF:

CC6/AIG22002620/Upa3

WITHOUT PREJUDICE

Dear Hsiao Tong

Please refer to the above matter.

Your offer to settle the above claim had been accepted.

Thanks & Regards

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 2 August, 2022 12:07 PM

To: Specialists Motor Pte Ltd

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF:

CC6/AIG22002620/Upa3

Without Prejudice

Dear Irene,

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)		\$ 7	,115.50
2. Loss of Rental (8days x \$100.00)		\$	800.00
3. LTA/GIA Search Fee		\$	2.00
	Total	\$ 7	,917.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Specialists Motor Pte Ltd < <a href="mailto:cardoc@singnet.com.sg">cardoc@singnet.com.sg</a>>

**Sent:** Thursday, 21 July 2022 2:49 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF: CC6/AIG22002620/Upa3

WITHOUT PREJUDICE

Dear Hsiao Tong

Our client asking for \$8,000.00

Kindly let us have your reply as soon as possible.

Thanks & Regards Irene 6747 2112

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 20 July, 2022 5:40 PM

To: Specialists Motor Pte Ltd

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF: CC6/AIG22002620/Upa3

Without Prejudice

Dear Sirs/mdm,

Please provide your counter propose amount for our review.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Specialists Motor Pte Ltd < cardoc@singnet.com.sg>

Sent: Thursday, 16 June 2022 9:15 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF: CC6/AIG22002620/Upa3

WITHOUT PREJUDICE

Dear Hsiao Tong

Please refer to the above matter.

Your offer to settle the above claim had not been accepted.

Our client is asking for higher compensation.

Kindly let us have your reply as soon as possible.

Thanks & Regards

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 16 June, 2022 8:43 AM

To: Specialists Motor Pte Ltd

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF: CC6/AIG22002620/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$7,900.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Specialists Motor Pte Ltd < <a href="mailto:cardoc@singnet.com.sg">cardoc@singnet.com.sg</a>>

Sent: Monday, 13 June 2022 3:39 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF: CC6/AIG22002620/Upa3

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please refer to our LOD dated 08/04/2022.

Up to date, we still had not receive any reply from you.

Kindly let us have your reply as soon as possible.

Thanks & Regards

Irene

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 24 March, 2022 4:19 PM

To: Specialists Motor Pte Ltd

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF: CC6/AIG22002620/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Specialists Motor Pte Ltd < <a href="mailto:cardoc@singnet.com.sg">cardoc@singnet.com.sg</a>>

Sent: Thursday, 24 March 2022 4:11 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF: CC6/AIG22002620/Upa3

WITHOUT PREJUDICE

Dear Hsiao Tong

Please check for us the above claim liability asap.

Thanks & Regards Irene

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 24 March, 2022 11:06 AM

**To:** Specialists Motor Pte Ltd **Cc:** Hsiao Tong (LKKAuto); Admin A

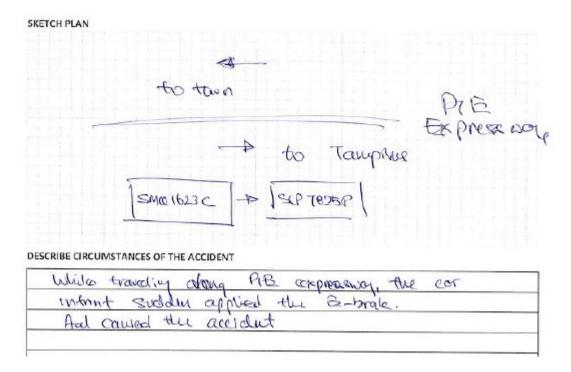
Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF:

CC6/AIG22002620/Upa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong.** 

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Specialists Motor Pte Ltd <cardoc@singnet.com.sg>

Sent: Thursday, 24 March, 2022 10:13 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

**Subject:** RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF: CC6/AIG22002620/Upa3

WITHOUT PREJUDICE

Dear Sir/ Madam,

Any update?

Thanks & Regards Irene

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Tuesday, 22 March, 2022 10:48 PM

To: Specialists Motor Pte Ltd

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE \*\*\* LKK REF:

CC6/AIG22002620/Upa3

Dear Sir / Madam,

Thank you for your email.

We are currently **pending for our principal to release OI GIA report.** 

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Specialists Motor Pte Ltd [mailto:cardoc@singnet.com.sg]

**Sent:** Tuesday, March 22, 2022 1:26 PM **To:** Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: FW: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE

From: Specialists Motor Pte Ltd [mailto:cardoc@singnet.com.sg]

**Sent:** Tuesday, 22 March, 2022 1:05 PM **To:** 'CS A Team'; admin-@lkk.com

Subject: ACCIDENT INVOLVING SLP7825P AND SMQ1623C ON 21/03/2022 AT PIE

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please refer to the above matter.

Our client (SLP7825P) is claiming against your insured (SMQ1623C) (AIG ASIA PACIFIC INS PTE LTD).

Kindly check the above claim liability as soon as possible & arrange surveyor to survey the vehicle SLP7825P.

Thanks & Regards Irene Ting 6747 2112