

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 July 2022 4:31 PM
To: Cheah Chang Chiew
Subject: RE: Claim Notification - ACCIDENT INVOLVING SMQ 1623C(AIG) AND SLP 7825P AT/ALONG PIE EXPRESSWAY BEFORE EUNOS EXIT 9 ON 21/03/2022

Dear Mr Cheah,

For an update, our surveyor had physically conducted survey to third party vehicle and is in the view that the damages sustained to the Third-Party vehicle is consistent to the nature of accident as reported. The adjusted repair cost to third party vehicle is at \$6,650.00(before GST) with 9 repair days. The final claim amount including repair cost, rental fee & disbursement will be at \$7,917.50.

We will therefore proceed to negotiate for an amicable settlement with the Third Party. Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 25 March 2022 8:33 AM
To: Cheah Chang Chiew <changchiew@gmail.com>
Subject: RE: Claim Notification - ACCIDENT INVOLVING SMQ 1623C(AIG) AND SLP 7825P AT/ALONG PIE EXPRESSWAY BEFORE EUNOS EXIT 9 ON 21/03/2022

Dear Mr Cheah,

Thank you for your email.

We will update you on the claim amount after surveyor completed his assessment.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cheah Chang Chiew <changchiew@gmail.com>

Sent: Thursday, 24 March 2022 2:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Claim Notification - ACCIDENT INVOLVING SMQ 1623C(AIG) AND SLP 7825P AT/ALONG PIE EXPRESSWAY BEFORE EUNOS EXIT 9 ON 21/03/2022

Hi Hsiao Tong

Noted and thank you.

Will I be updated on the total cost of the repairs on SKW7825P?

Regards

Cheah

On Thu, Mar 24, 2022 at 12:45 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

24 March 2022

CHEAH CHANG CHIEW

[By Email Only]

Dear Sir/Madam,

You Ref: SMQ1623C

Our Ref: CC6/AIG22002620/Upa3

ACCIDENT INVOLVING SMQ 1623C(AIG) AND SLP 7825P AT/ALONG PIE EXPRESSWAY BEFORE EUNOS EXIT 9 ON 21/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLP7825P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)