

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 2608 Z**
Your Ref : **SML 941 S**

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 18.03.2022 @ 23:15 hours along Grange Road x Orchard Blvd involving vehicles SHC 2608 Z and SML 941 S

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost- Lump Sum (With GST)	\$	16,371.00
2. Loss of Income for 13 Days x \$80/ per day	\$	1,040.00
3. Loss of Rental for 13 Days x \$129.68/ per day (With GST)	\$	1,685.84
4. LTA/GIA Search fee	\$	7.45
5. Towing Fee	\$	80.00
TOTAL	\$	19,184.29

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 18.03.2022 @ 23:15 hours along Grange Road x Orchard Blvd involving vehicles SHC 2608 Z and SML 941 S

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 2608 Z** at my request, I/We, **Ng Sung Ngoh** ("the claimant") of **Blk 145 Jalan Bukit Merah # 07 - 1104 Singapore 160145** (address) bearing NRIC No **S xxxx244F** the owner / hirer of motor vehicle no **SHC 2608 Z**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 21 day of 03 (month) 20 22 (year)



COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Signed by "the claimant"

Name: **Ng Sung Ngoh**

NRIC No: **S xxxx244F**



Signed by Bifrost Auto Pte Ltd

Name: Regina





INDIA INTERNATIONAL INSURANCE PTE LTD
 Co. Reg. No. 198703792k | GST Reg. No. M2-0078806-X
 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711
 Office (65) 63476100 Email insure@iii.com.sg
 Fax (65) 62244174 Website www.iii.com.sg

my execution of this Discharge Voucher is only my claim for property damage and not prejudicial to any other claims arising from the same accident

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0001414
 Claimant Ref : SHC2608Z

We/I, BIFROST AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 16,371.00 (repair cost), S\$ 2,036.16 (loss of ^{income} use/rental), S\$ 87.45 ^{towing fee &} (search fee), vehicle no. SHC2608Z that was damaged pursuant to the accident which occurred on 18/03/2022 (date) at ORCHARD BOULEVARD (location) involving vehicle no. SML941S (insured vehicle). This is pursuant to the inspection conducted on 21/03/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC2608Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC2608Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 18,494.61 to BIFROST AUTO PTE LTD.

Dated this 16 day of 11 2022

CLAIMANT:

Signature:

[Handwritten Signature]
 Signed by "the workshop" (with chop)
Janice Syn

Name:

NRIC:

Address:

Nationality:

Occupation:



WITNESS:

Signature:

[Circular Stamp: LKK]
[Handwritten Signature: ABT]
 Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Inv. No. : BA.LT.2212014
Inv. Date : 07-12-2022
Ref : 18.03.2022
Terms : 30 Days
Veh. No. : SHC 2608 Z
Make & Model : Prius

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$15,300.00	\$15,300.00	\$1,071.00

Subtotal for invoice : S\$15,300.00
GST (7.0%) : S\$1,071.00
Total : S\$16,371.00

I agree to the price as listed above and affirm that the goods are received in good condition.

On behalf of **BIFROST AUTO PTE. LTD.**

Janice Syn



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CT22030290

Date: 25 March 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 18/03/2022 @ 23:15 hrs
ALONG GRANGE RD X ORCHARD BLVD
INVOLVING SML941S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2608Z** (the "Taxi"). The Taxi was hired to **NG SUNG NGOH IC NO SXXXX244F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.68** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Mar 2022 / 10:57:25

Receipt Date/Time : 19 Mar 2022 / 10:57:25

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220319-000774

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SML941S As at 18 Mar 2022/23:15:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SML941S Enquiry Fee 20220319105601397702	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	542550XXXXXX9955		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: http://www.gaoexpresstowing.sg

CASH SALE/WORK ORDER

No. **220739**

Date: 18/03/2022

寶號 Messrs: LTM

車號 Vehicle No: HE 2607Z 車型 Model No: PRIME

時間(日/夜) Time (day/night): ① Contact No: _____

由 Location: Swangie Rd @ Orchard Blvd

到 To: LY combas

Cash \$: cash 其他 Others: _____

經手人 Authorised By: _____ Tow Truck Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
 Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo
- Woodlands and Tuas Checkpoint

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Mar 2022 13:20	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	22 Mar 2022 13:20	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	22 Mar 2022 13:20	Clm Created	Reg No: SHC2608Z, Acct Date: 2022/03/18, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ). Workshop: Bifrost Auto Pte Ltd (sin Ming) (HQ)	[A] HOW MEI KWAN
4	22 Mar 2022 13:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Mar 2022 13:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/31	[A] HOW MEI KWAN
6	22 Mar 2022 13:20	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Mar 2022 13:20	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	22 Mar 2022 13:20	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
9	24 Mar 2022 15:59	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: OI BEAT RED LIGHT HIT ONTO TPV WHO IS DRIVING STRAIGHT	[A] Chong Pui Lin
10	24 Mar 2022 16:21	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
11	24 Mar 2022 16:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/31	[I] Zuhaidah Bte Samsuri
12	24 Mar 2022 16:22	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	25 Mar 2022 14:41	Video Downloaded	Downloaded Video - Accident (TP)	[I] Mekavathanan Sarangapani
14	25 Mar 2022 15:46	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
15	29 Jul 2022 15:54	Clm Registration Modified	Acct Time:00:00:00->23:00:00.	[I] Zuhaidah Bte Samsuri
16	29 Jul 2022 15:54	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
17	11 Aug 2022 14:40	Video Downloaded	Downloaded Video - Accident (TP)	[A] BRYAN TANI
18	10 Oct 2022 13:17	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	10 Oct 2022 13:17	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	10 Oct 2022 13:17	Clm Dtl Modified	JPJ Reg. Date: -> 2019/03/05.	[A] JOANNE LEE KHANG MIN
21	10 Oct 2022	Clm Details Notified		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
22	19 Oct 2022 11:02	Adj Mandate Request	Cur.Req:18664.29:PODS Liability: 100% *Quantum: \$18,664.29(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
23	21 Oct 2022 12:01	Adj Mandate Set	Approved:18664.29.	[I] Zuhaidah Bte Samsuri

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2776052	23 Mar 2022 09:46:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC2608Z	SML941S	11.00
2776593	24 Mar 2022 16:19:22	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC2608Z	Zuhaidah Bte Samsuri	xx.xx
2853702	10 Oct 2022 13:17:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2608Z	SML941S	11.00