

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 2608 Z**  
Your Ref : **SML 941 S**

India International Insurance Pte Ltd  
64 Cecil Street  
#04/ #05 IOB Building  
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 18.03.2022 @ 23:15 hours along Grange Road x Orchard Blvd involving vehicles SHC 2608 Z and SML 941 S

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost- Lump Sum (With GST)	\$	16,371.00
2. Loss of Income for 13 Days x \$80/ per day	\$	1,040.00
3. Loss of Rental for 13 Days x \$129.68/ per day (With GST)	\$	1,685.84
4. LTA/GIA Search fee	\$	7.45
5. Towing Fee	\$	80.00
<b>TOTAL</b>	<b>\$</b>	<b>19,184.29</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Proforma Invoice

**India International Insurance Pte Ltd**  
**64 Cecil Street**  
**#04/ #05 IOB Building**  
**Singapore 049711**

**Inv. No. :** PF.LT.2209006  
**Inv. Date :** 07-09-2022  
**Ref :** 18.03.2022  
**Terms :** 14 Days  
**Veh. No. :** SHC 2608 Z  
**Make & Model :** Prius

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$15,300.00	\$15,300.00	\$1,071.00

Remarks:  
SHC 2608 Z

**Subtotal for invoice :** S\$15,300.00  
**GST (7.0%) :** S\$1,071.00  
**Total :** S\$16,371.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

*Janice Sun*  
(Authorised Signature) ★



(Customer's Signature and Company Stamp)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

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*GST at 7% is charged where applicable*

Our Ref: CT22030290

Date: 25 March 2022



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 18/03/2022 @ 23:15 hrs  
ALONG GRANGE RD X ORCHARD BLVD  
INVOLVING SML941S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2608Z** (the "Taxi"). The Taxi was hired to **NG SUNG NGOH IC NO SXXXX244F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.68** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Mar 2022 / 10:57:25

Receipt Date/Time : 19 Mar 2022 / 10:57:25

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220319-000774

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SML941S As at 18 Mar 2022/23:15:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SML941S Enquiry Fee 20220319105601397702	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	542550XXXXXX9955		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

SHC 26082

305509558

OPERATED (TIME)	DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
					FROM	TO
0335	14/3	7CS	400960	324	1755	0320
1750	15/3/22	Ng	401135	175	0931	1720
0330	15/3	7CS	401365	230	1755	0335
1740	16/3/22	Ng	401517	151.3	0633	1720
0335	16/3	7CS	401681	165	1755	0300
1718	17/3/22	Ng	401868	186	0820	1721
0355	17/3	7CS	402117	250	1755	0315
1725	18/3/22	Ng	402348	230.8	0640	1719
0340	18/3	7CS			1805	
	18.03.2022	Ng Sung Ngh	Accident		2315	
	30.03.2022		Repair			1630
1636						

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 18.03.2022 @ 23:15 hours along Grange Road x Orchard Blvd involving vehicles SHC 2608 Z and SML 941 S

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 2608 Z** at my request, I/We, **Ng Sung Ngoh** ("the claimant") of **Blk 145 Jalan Bukit Merah # 07 - 1104 Singapore 160145** (address) bearing NRIC No **S xxxx244F** the owner / hirer of motor vehicle no **SHC 2608 Z**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ (month) 20 \_\_\_\_\_ (year)



Signed by "the claimant"

Name: **Ng Sung Ngoh**

NRIC No: **S xxxx244F**



Signed by Bifrost Auto Pte Ltd

Name: Regina

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

**SATISFACTION VOUCHER**

I / We, Ng Sung Ngoh hereby confirm that repairs to my / our vehicle no. SHC 2608 Z have been completed to my / our satisfaction and that I / we have collected my / our said vehicle on the under-mentioned date.

Date in: 18.03.2022 @ 23:15 hrs

Date out: 30.03.2022 @ 1630 hrs.



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Owner's Signature

Name: Ng Sung Ngoh

NRIC No.: S xxxx244F

Date: 30.03.2022

Time: 1630 hrs.

## JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition							
1. Date: <u>19/3/22</u> Time Received: <u>0120</u> 2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : <u>Mr TAN</u> Contact No. : <u>96911166</u> Vehicle No. : <u>SHC2608Z</u> Make / Model / Colour : <u>7. Prius</u> Email : _____	3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay) 5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up 6. Parts Replaced/Remarks: _____ _____					
7. Location: <u>#1 Grange Rd, Q8</u>		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi					
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____		10. Odometer Reading : _____ Fuel Level : <table border="1" style="display: inline-table; border-collapse: collapse; text-align: center;"> <tr> <td style="width: 20px;">F</td> <td style="width: 20px;">1/4</td> <td style="width: 20px;">1/2</td> <td style="width: 20px;">3/4</td> <td style="width: 20px;">E</td> </tr> </table>	F	1/4	1/2	3/4	E
F	1/4	1/2	3/4	E			
11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested		 #: Cracked X: Dented /: Scatched O: Missing _____ Signature of Customer					
Job Attended							
12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input checked="" type="checkbox"/> GAO <input type="checkbox"/> OTHERS Name of Driver : <u>Ray</u> Vehicle No. : <u>YM91487</u> Time Dispatch : <u>0120</u> Time of Arrival : <u>0200</u> Time Completed : <u>0300</u>		Signature of Customer					
Cash Invoice Details (if applicable)							
13. Cash Invoice No. : _____							
Customer Acknowledgement							
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.							
<u>19/3/22</u> Date	<u>0300</u> Time	 Signature of Customer					
14. WORKSHOP							
_____ Name of Attending Staff/Guard	_____ Date & Time of Arrival	_____ Signature of Attending Staff/Guard					



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. **220739**

Date: 18/03/2022

寶號 Messrs: LTM

車號 Vehicle No: HE 2607Z 車型 Model No: Prime

時間(日/夜) Time (day/night): \_\_\_\_\_ Contact No: \_\_\_\_\_

由 Location: Swangie Rd @ Orchard Blvd

到 To: LY combas

Cash \$: cash 其他 Others: \_\_\_\_\_

經手人 Authorised By: \_\_\_\_\_ Tow Truck Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。  
 Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo
- Woodlands and Tuas Checkpoint