

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 22 March, 2022 12:24 PM  
**To:** 'Motor Claim - III'; SUR; Admin A  
**Cc:** 'Gabriel Wee'; 'Zuhaidah Samsuri'; 'Admin'  
**Subject:** RE: [EXTERNAL] - Re: PRS for our client's vehicle SHC 2608 Z and your insured's vehicle SML 941 S D.O.A : 18.03.2022

**Categories:** HMK

Dear Mdm,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 22 March, 2022 11:51 AM  
**To:** Assessment Dept <assessment\_ltc@bifrostauto.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>  
**Cc:** Claims Dept <claims\_ltr@bifrostauto.com>; Gabriel Wee <Gabriel@iii.com.sg>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>; Zuhaidah Samsuri <aida@iii.com.sg>; Admin <support@insurlogic.net>  
**Subject:** RE: [EXTERNAL] - Re: PRS for our client's vehicle SHC 2608 Z and your insured's vehicle SML 941 S D.O.A : 18.03.2022

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SHC 2608 Z](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Bhuvanewari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231

**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

**Sent:** Tuesday, 22 March 2022 11:35 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>

**Subject:** Re: [EXTERNAL] - Re: PRS for our client's vehicle SHC 2608 Z and your insured's vehicle SML 941 S D.O.A : 18.03.2022

## **WITHOUT PREJUDICE**

**Dear Sir/Mdm,**

**Our client has selected LKK..**

**Please let us have your claim number and office-in-charge's contact.**

**Please let us have the clearance of liability for direct settlement.**

**Please assign the pre-repair survey as soon as possible.**

On Tue, 22 Mar 2022 at 11:33, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

**Thank you,**

**Bhuvanewari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



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**From:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>

**Sent:** Tuesday, 22 March 2022 10:59 am

**To:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>; Assessment <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

**Subject:** [EXTERNAL] - Re: PRS for our client's vehicle SHC 2608 Z and your insured's vehicle SML 941 S D.O.A : 18.03.2022

Without Prejudice

Dear Sir/Mdm

Still pending for your reply for PRI

Thank you & Best Regards

Mr Yee

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

*If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.*

On Mon, 21 Mar 2022 at 09:00, Assessment Dept <[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)> wrote:

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lim Ser Tong, to notify you of the aforesaid accident involving our client's vehicle SHC 2608 Z and your insured's vehicle SML 941 S on 18.03.2022.

Please find enclosed LTA search for your necessary action. We will send in the GIA report once avail.

This serves as a **NOTICE** that we are claiming against SML 941 S for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Contact Email:** [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com) / [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)

VEH IN (Date & Time) : **19.03.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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Best Regards

Regina / Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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