

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 25 March 2022 12:33 PM
To: Claims Dept; SUR
Subject: RE: RE: OD SML9740X DOA 17/3/2022

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SML 9740X, (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 25 March 2022 11:15 AM
To: 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: RE: OD SML9740X DOA 17/3/2022

Dear LKK,

Kindly update us on repair approval.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

· PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]

Sent: Friday, 25 March 2022 10:34 AM

To: Claims Dept; 'SUR'

Subject: RE: RE: OD SML9740X DOA 17/3/2022



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