

Our Ref: CT0322/SHC1854K/CK(st)
Date: 05.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 10.03.2022 INVOLVING SHC1854K & SMF7777K ALONG WOODLEIGH LANE

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC1854K, which was involved in the captioned accident with your insured vehicle No SMF7777K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,485.80
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,718.94
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC1854K , SMF7777K
WOODLEIGH LANE****ON 10-Mar-22 15:45**

I / We

LEE HAN CHYE

(Hirer) NRIC No.:

SXXXX859F

and/or

AU YONG KHOON CHUA...

(Relief) NRIC No.:

SXXXX552C

Taxi Number

SHC1854K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

11-Mar-2022


Name of Hirer

LEE HAN CHYE

Hirer NRIC

SXXXX859F

Signature :



Address

**207 SERANGOON CENTRAL #07-196
550207**

Contact No.

98359839

Name of Relief

AU YONG KHOON CHUAN(OUYANG KUNQU...

Relief NRIC

SXXXX552C

Signature :



Address

**244 SERANGOON AVE 2 #02-95
550244**

Contact No.

94552737

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00254262100 Claim No : SNM22D202015/C02/SMF7777K/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,276.16**
SINGAPORE DOLLARS TWO THOUSAND TWO HUNDRED SEVENTY SIX AND
CENTS SIXTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC1854K

Insured Vehicle No. : SMF7777K

Date of Loss : 10/03/2022

Place of Accident : WOODLEIGH LANE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ZHAN LIPING

Driver Name : RENEE FONG XI WEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,485.80
(3) Loss of Use/ Rental /Earning	S\$	788.36
(4) CIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,276.16
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 26.8.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 10.03.2022

VEHICLE NO
SHC1854K

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2019

CHASSIS CODE
KMHC851CVLU187549

INV. NO/DATE
91670254 28.04.2022

JOB NO.
305508458

ODOMETER READING

DATE/TIME IN
11.03.2022 14:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
SUB-TOTAL				:		558.60

JOB NATURE

0001	PB	PANEL BEATING-SHC1854K		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	L	R/I REVERSE SENSORS		30.00		30.00
0004	20-05	Rear Fender Adv.Sticker RH/LH		200.00		200.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR HARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN, WITHIN 7 DAYS FROM SUCH DELIVERY, A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91670254	1,485.80	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC1854K

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2019

CHASSIS CODE
KMHC851CVLU187549

INV. NO/DATE
91670254 28.04.2022

JOB NO.
305508458

ODOMETER READING

DATE/TIME IN
11.03.2022 14:05

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					830.00

Items total	1,388.60
Add GST @ 7.000 %	97.20
Invoice amount	1,485.80

Issued by : CHEWBEELENG 28.04.2022 13:17:13
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS ON OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91670254	1,485.80	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22030156

Date: 28 April 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/03/2022 @ 15:45 hrs
ALONG WOODLEIGH LANE
INVOLVING SMF7777K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1854K** (the "Taxi"). The Taxi was hired to **LEE HAN CHYE IC NO SXXXX859F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

34581 JHS

[illegible]


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMF7777K

Date of Accident

10/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 03/12/2021 - 03/12/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 11/03/2022 14:58

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SMC1 8841C

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 26 April 2022 11:37 AM
To: 490391001@qq.com; reneefxw94@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMF 7777K(CHINA TAIPING) AND SHC 1854K AT/ALONG 1 WOODLEIGH LANE STAMFORD AMERICAN INTERNATIONAL SCHOOL ON 10/03/2022

26 April 2022

ZHAN LIPING

[By Email Only]

Driver: Renee Fong Xi Wei

Dear Sir/Madam,

You Ref: SMF7777K

Our Ref: CC3/CTI22002607/Vpa3

ACCIDENT INVOLVING SMF 7777K(CHINA TAIPING) AND SHC 1854K AT/ALONG 1 WOODLEIGH LANE STAMFORD AMERICAN INTERNATIONAL SCHOOL ON 10/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC1854K against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 August 2022 1:51 PM
To: 'Jenny Lew'
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at **\$2,276.16(all-in)**.

1. Cost of Repair (w/GST)	\$ 1,485.80
2. Loss of Rental (4.5days x \$125.19)	\$ 563.36
3. Loss of Income (4.5days x \$50.00)	\$ 225.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,276.16

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 25 August 2022 3:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Hi Hsiao Tong

Pls proceed up to S\$ 2,363.75.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 23 August 2022 4:48 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

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Dear Sirs/mdm,

We refer to the above matter.

For LOR & LOI, third party rejected our offer at 4days and proposed 5days to resolve the matter. Please refer to the below for details: -

11.3.22 (Fri)	Taxi grounded pending reporting/survey.
12.3.22 (Sat)	Pending survey.
13.3.22 (Sun)	Off.
14.3.22 (Mon)	Survey done 1700hrs, surveyor recommended 2 repair days.
15.3.22 (Tue)	Repair day 1.
16.3.22 (Wed)	Repair day 2.

Please advise if we may proceed to revise our offer up to \$2,363.75(all-in), breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 1,485.80 (\$1,388.60 + 7%GST)
2. Loss of Rental (5days x \$125.19)	\$ 625.95
3. Loss of Income (5days x \$50.00)	\$ 250.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,363.75

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 17 June 2022 9:31 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Hi Hsiao Tong,

Pls proceed mandate up to **S\$2,188.56**.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, June 8, 2022 11:57 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

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Your ref: **SNM22D202015/C02/SMF7777K/LEWLC**

LKK ref : CC3/CTI22002607/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMF7777K(CHINA TAIPING) AND SHC1854K(TP) ON 10/03/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$2,188.56(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,220.42	\$ 1,485.80 (\$1,388.60 + 7%GST)
2. Loss of Rental (6days x \$125.19)	\$ 751.14	\$ 500.76 (4days x \$125.19)
3. Loss of Income (6days x \$80.00)	\$ 480.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,453.56	<u>\$ 2,188.56</u>

Surveyor recommended 2days for repair + 1PRS + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 29 March 2022 4:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; insurance@thongleeauto.com

Subject: RE: SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Hi Mei Kwan

Pls refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew
Sent: Thursday, 24 March 2022 10:23 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; insurance@thongleeauto.com
Subject: RE: SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Hi Mei Kwan

Insured yet to lodge report, please assist to followup.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 24 March 2022 10:05 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202015/C02/SMF7777K/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <C>
Sent: Wednesday, 23 March 2022 9:17 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1854K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.