

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 August 2022 4:48 PM
To: Jenny Lew
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: [Seek Mandate] - SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Dear Sirs/mdm,

We refer to the above matter.

For LOR & LOI, third party rejected our offer at 4days and proposed 5days to resolve the matter. Please refer to the below for details: -

11.3.22 (Fri)	Taxi grounded pending reporting/survey.
12.3.22 (Sat)	Pending survey.
13.3.22 (Sun)	Off.
14.3.22 (Mon)	Survey done 1700hrs, surveyor recommended 2 repair days.
15.3.22 (Tue)	Repair day 1.
16.3.22 (Wed)	Repair day 2.

Please advise if we may proceed to revise our offer up to \$2,363.75(all-in), breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 1,485.80 (\$1,388.60 + 7%GST)
2. Loss of Rental (5days x \$125.19)	\$ 625.95
3. Loss of Income (5days x \$50.00)	\$ 250.00
4. LTA/GIA Search Fee	\$ 2.00
Total	<u>\$ 2,363.75</u>

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 17 June 2022 9:31 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Hi Hsiao Tong,

Pls proceed mandate up to **S\$2,188.56**.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at **6224 7175**. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, June 8, 2022 11:57 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

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Your ref: **SNM22D202015/C02/SMF7777K/LEWLC**

LKK ref : CC3/CTI22002607/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMF7777K(CHINA TAIPING) AND SHC1854K(TP) ON 10/03/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$2,188.56(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,220.42	\$ 1,485.80 (\$1,388.60 + 7%GST)
2. Loss of Rental (6days x \$125.19)	\$ 751.14	\$ 500.76 (4days x \$125.19)
3. Loss of Income (6days x \$80.00)	\$ 480.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,453.56	\$ 2,188.56

Surveyor recommended 2days for repair + 1PRS + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 29 March 2022 4:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; insurance@thongleeauto.com

Subject: RE: SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Hi Mei Kwan

Pls refer to attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew
Sent: Thursday, 24 March 2022 10:23 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; insurance@thongleeauto.com
Subject: RE: SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Hi Mei Kwan

Insured yet to lodge report, please assist to followup.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 24 March 2022 10:05 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D202015/C02/SMF7777K/LEWLC / FW: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202015/C02/SMF7777K/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <C>
Sent: Wednesday, 23 March 2022 9:17 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMF7777K (OI : CTI - TBA) and SHC1854K (TP : LKK REF - CC3/CTI22002607/Vpa3) on 10/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1854K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.