

Our Ref: CC0322/SHC 394C/CK(st)
Date: 05.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 12.03.2022 INVOLVING SHC 394C & SKL4858Y ALONG TAN QUEE LAN ST

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC 394C, which was involved in the captioned accident with your insured vehicle No SKL4858Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	4,933.45
2. Loss of Rental	5 days x S\$ 126.47	S\$	632.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	5,967.80
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC394C , SKL4858Y
TAN QUEE LAN ST****ON 12-Mar-22 01:00**

I / We

CHEN JUN TING(Hirer) NRIC No.: **SXXXX203Z**

and/or

TAN TECK BAN(Relief) NRIC No.: **SXXXX319A**

Taxi Number

SHC394C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

12-Mar-2022

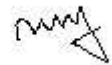
Name of Hirer

CHEN JUN TING

Hirer NRIC

SXXXX203Z

Signature :



Address

**352 UBI AVENUE 1 #05-985
400352**

Contact No.

97820692

Name of Relief

TAN TECK BAN

Relief NRIC

SXXXX319A

Signature :



Address

**324 UBI AVE 1 #06-551
400324**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00255452101 Claim No : SNM22D201728/C02/SKL4858Y/THAMYL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$5,817.80**
SINGAPORE DOLLARS FIVE THOUSAND EIGHT HUNDRED SEVENTEEN AND
CENTS EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC394C

Insured Vehicle No. : SKL4858Y

Date of Loss : 12/03/2022

Place of Accident : TAN QUEE LAN ST

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NIGEL LIM ENG HIN

Driver Name : LIM CHEE SEONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,933.45
(3) Loss of Use/Rental/Earning	S\$	882.35
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 5,817.80

COMFORT TRANSPORTATION PTE LTD

Claimant Name : **CC. REG. NO. 129303921R**

NRIC No : _____

Signature : _____

CLAIMS DEPARTMENT
COMFORTDELORO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 06/10/22

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELORO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC 394C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
02.05.2019

CHASSIS CODE
JTDKB3FU503080277

INV. NO/DATE
91670171 27.04.2022

JOB NO.
305508585

ODOMETER READING

DATE/TIME IN
12.03.2022 12:00

Description : 3P 12.03.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2297	EMBLEM SIDE PANEL (HYBRID)	1	86.50	25.00	64.87
0002	04-01-0302-0596	PANEL SUB-ASSY RR DOOR LH#	1	1,258.30	25.00	943.72
0003	04-01-0302-2292	COVER FRONT BUMPER+#	1	499.90	25.00	374.92
0004	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0005	04-01-0302-0574	FENDER SUB-ASSY FRONT LH+#	1	945.30	25.00	708.97
0006	28-01-0103-0007	FRT DOOR LOGO CCTPL MQ30 *	1	75.00	0.00	75.00
0007	28-01-9999-2024	APP LOGO REAR DOOR L/R CCPL	1	80.00	0.00	80.00
0008	28-01-0302-2018	FUEL TANK LID (PETROL ONLY) CCTPL	1	15.00	0.00	15.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS/DRIVERS.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE FOR PERIOD OF DEFAULT).
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91670171	4,933.45	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC 394C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
02.05.2019

CHASSIS CODE
JTDEKB3FU503080277

INV. NO/DATE
91670171 27.04.2022

JOB NO.
305508585

ODOMETER READING

DATE/TIME IN
12.03.2022 12:00

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL					2,278.98
JOB NATURE					
0001	PB	PANEL BEATING SHC 394C	1,100.00		1,100.00
0002	SP	SPRAYPAINT CHARGE	1,050.00		1,050.00
0003	17-01	CHECK ALL LIGHTING	30.00		30.00
0004	L	TRANSFER OF DOOR	60.00		60.00
0005	20-00	TUFF COAT ON AFFECTED PARTS.	30.00		30.00
0006	L	SUPORT FRONT BUMPER SIDE LH	61.72		61.72
SUB-TOTAL					2,331.72

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT).

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91670171	4,933.45	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC 394C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
02.05.2019

CHASSIS CODE
JTDKB3FU503080277

INV. NO/DATE
91670171 27.04.2022

JOB NO.
305508585

ODOMETER READING

DATE/TIME IN
12.03.2022 12:00

Items total		4,610.70
Add GST @	7.000 %	322.75
Invoice amount		4,933.45

Issued by : CHEWBEELENG 27.04.2022 15:54:58
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO CUSTOMER'S VEHICLES OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND HANDLED BY THE COMPANY'S OWNERS/DRIVERS.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED AS IS.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91670171	4,933.45	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC22030176



Date: 25 April 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/03/2022 @ 01:00 hrs
ALONG TAN QUEE LAN ST
INVOLVING SKL4858Y

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0394C** (the "Taxi"). The Taxi was hired to **CHEN JUN TING IC NO SXXXX203Z** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SCHEDULED (TIME)	
TO	
1658	
0125	
1640	
0257	
1702	
0445	
1611	
0355	
1410	
0240	
1600	

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		1	2	3	4		FROM	TO
8/3/22	JTC	6	2	6	3	3	0626	1702
8/3/22	AN 4.6 4H	854	2	6	3	4	1755	0325
9	JTC 2.10	7	2	6	3	7	0620	1655
9/3/22	AN 4.8 4H	853	2	6	3	8	1805	0330
10	JTC	6	2	6	4	1	0701	1724
10/3/22	AN 4.4 4H	854	2	6	4	3	1830	0255
11	JTC	2	2	6	4	5	0626	1701
11/3/22	AN 4.8 4H	853	2	6	4	7	1750	0405
12/3/22	AN		2	6	4	7	0858	1150
12 03 22	Accident Repair						1200	-
16 03 22	Qty.						-	14:50

SHL 394C

↑


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKL4858Y

Date of Accident

12/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 10/12/2021 - 09/12/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 14/03/2022 07:47

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

51c394c

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 8 June 2022 2:39 pm
To: abc8627e@gmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SKL 4858Y & SHC 394C ON 12/03/2022
Attachments: IMG_1132.JPG; IMG_1133.JPG; IMG_1135.JPG; IMG_1140.JPG

Importance: High

Our Ref: CC3/CTI22002606/Vga3

08 JUNE 2022

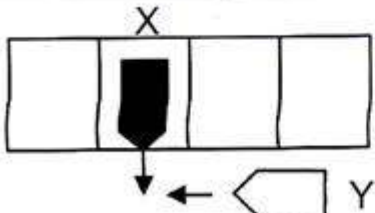
NIGEL LIM ENG HIN
DRIVER: LIM CHEE SEONG

Dear Sir/Madam,

ACCIDENT INVOLVING SKL 4858Y & SHC 394C ON 12/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

24.		<p>Vehicle X – Reversing in/out of parking lot – Moving in/out of parking lot</p> <p>Vehicle Y – Going straight</p> <p>Reason: Vehicle reversing in/out or moving in/out of parking lot should exercise greater caution</p>	100%	0
-----	---	--	------	---

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result / Counter Claim Status against Third Party).

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Hsiao Tong (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 6 October 2022 10:33 AM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

Hi Hsiao Tong

Please proceed with your recommendation up to **\$ 5,817.80**

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, September 29, 2022 11:26 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

Please be informed that third party rejected our offer as they are acting on behalf of the registered hirer Mr Chen Jun Ting to claim for his LOI. The driver (relief) Mr Tan Teck Ban is making his LOI claim during his MC days.

Please assist to review and let us have your further mandate.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 27 September 2022 1:49 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

Hi Cecilia

Agree to offer as follows:

Cor : \$4933.45

Lor : \$632.35 (5 days x 126.47)

LTA : \$2.00

Total : \$5567.80

LOI claim separately in Injury

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Wednesday, July 6, 2022 11:10 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D201728**

Our ref : CC3/CTI22002606/Vga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKL 4858Y (OI) & SHC 394C (TP) ON 12/3/22

We refer to the above matter.

It is a BOLA S24 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$5,817.80 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,315.73	\$ 4,933.45
2. Loss of Rental (5days x \$126.47)	\$ 632.35	\$ 632.35 (5days x \$126.47)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 250.00 (5days x \$50.00)
Total	\$10,350.08	<u>\$ 5,817.80</u>

****04 days recommendation for repair + 1PRS = 5 DAYS**

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 5 July 2022 9:50 am

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

Hi Pauline,

LOI was email to OI on 08/06/2022 till date no response.

Attached for your reference.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 4 July 2022 4:23 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

Hi Cecilia

Have you liaised with insured?

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Monday, July 4, 2022 3:51 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

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Hi Pauline,

TP revert that no video, taxi camera malfunction. And also inform that, if BOLA S24 doesn't apply, they will escalate the matter to GIA.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Chong (LKK Auto)

Sent: Monday, 4 July 2022 3:31 pm

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

Hi Pauline,

Have request from TP.

Pending for them to revert.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Sunday, 3 July 2022 1:48 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

Hi Mei Kwan

Did third party provide us the video footage?

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pauline Tham
Sent: Monday, March 28, 2022 7:42 AM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

Hi Mei Kwan

Insured report attached.

Please help to request for TP video footage, insured reported stationary at time of accident.

Insured intend to claim third party.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, March 24, 2022 12:05 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

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Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 22 March, 2022 6:31 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D201728/C02/SKL4858Y/THAMYL / FW: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D201728/C02/SKL4858Y/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 21 March 2022 9:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKL4858Y (OI : CTI - TBA) and SHC394C (TP : LKK REF - CC3/CTI22002606/Vga3) on 12/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 394C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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