

Our Ref: CT0322/SHA2044K/KS(st)  
Date: 04.05.2022

LONPAC INSURANCE BERHAD  
300 BEACH ROAD #17-04/07  
Singapore 199555

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 19.03.2022 INVOLVING SHA2044K & GBL 137C ALONG HOLLAND HILL**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2044K, which was involved in the captioned accident with your insured vehicle No GBL 137C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	2,300.50
2. Loss of Rental	5.5 days x S\$ 114.95	S\$	632.23
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5.5 days x S\$ 80.00	S\$	440.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>3,374.73</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA2044K , GBL137C  
ALONG HOLLAND HILL****ON 19-Mar-22 14:10**I / We **MOHAMED JUHARI BIN...** (Hirer) NRIC No.: **SXXXX972B**and/or (Relief) NRIC No.: **SXXXX972B**Taxi Number **SHA2044K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Mar-2022**Name of Hirer **MOHAMED JUHARI BIN MOHAMED NOOR**Hirer NRIC **SXXXX972B**

Signature :

Address **182A WOODLANDS STREET 13 #15...  
731182**Contact No. **88947238**



# LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025576

DATE : 09 DEC 2022

## DISCHARGE VOUCHER


I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBL137C the sum of Singapore Dollar Two Thousand Nine Hundred Sixty Two and Cents Thirty Only (\$2,962.30) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHA2044K and GBL137C on 19 MARCH 2022 along HOLLAND HILL.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ Platinum Wines & Spirits Pte Ltd / Muhammad Razki Bin Kasmani**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**COMFORTDELGRO ENGINEERING PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

  
.....  
Signature of vehicle owner/Date

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

OLIVIA  
.....  
Name of vehicle owner /Date

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document."

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE 199555

CONTACT NO: 62507388

**VEHICLE NO**  
SHA2044K

**MAKE**  
HYUNDAI

**MODEL**  
I-40

**DATE OF REG**  
15.12.2016

**CHASSIS CODE**  
KMHLB41UMHU097073

**NO/DATE**  
91670117 27.04.2022

**JOB NO.**  
305509555

**ODOMETER READING**

**JOB TYPE**

Description : 3P 19.03.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		2,150.00
Add GST @ 7.000 %		150.50
<b>Total Invoice amount</b>		<b>2,300.50</b>

Issued by : KATHERINETAN 27.04.2022 11:23:06  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CASES OF OTHER DISAPPROPRIATE DELIVERIES TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTES IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) WHETHER OF 10 PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFECT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22030306

Date: 27 April 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      19/03/2022    @   14:10 hrs  
ALONG                                HOLLAND HILL  
INVOLVING                        GBL137C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2044K** (the "Taxi"). The Taxi was hired to **MOHAMED JUHARI BIN MOHAMED NOOR IC NO SXXXX972B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBL137C

Date of Accident

19/03/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **24/02/2022 - 23/02/2023**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **21/03/2022 13:29**

**Payment details**

Request Amount: **\$S\$1.87**

GST Amount: **\$S\$0.13**

Total Amount Due (GST Inclusive): **\$S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SUA 20-4-1C

## Hsiao Tong (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Wednesday, 26 October 2022 5:46 PM  
**To:** Hsiao Tong (LKKAUTO); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576 \*\*\* LKK REF: CC4/LPC22002605/Vga3

## Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 26 October 2022 3:16 pm  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576 \*\*\* LKK REF: CC4/LPC22002605/Vga3

Your ref: **22/22/22/VC05/025576**  
Our ref : CC4/LPC22002605/Vga3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING GBL137C(LONPAC) AND SHA2044K (TP) ON 19/03/2022

We refer to the above matter.

The accident occurred when our driver encroached into third party's lane and collided with third party. We are of the view that liability is not in our driver's favour.



We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$2,962.30(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,543.43	\$ 2,300.50 (\$2,150.00 + 7%GST)
2. Loss of Rental (5.5days x \$114.95)	\$ 632.23	\$ 459.80 (4days x \$114.95)
3. Loss of income (5.5days x \$80.00)	\$ 440.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,617.66</b>	<b><u>\$ 2,962.30</u></b>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 6 May 2022 1:56 pm

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

\*\*\* LKK REF: CC4/LPC22002605/Vga3

Dear Li Li,

Noted with thanks.

**Hi Cecilia,**

**Fyi too.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, May 6, 2022 1:48 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

\*\*\* LKK REF: CC4/LPC22002605/Vga3

## Lonpac External - General

Hi Mei Kwan

As the reporting centre is not under Lonpac's panel, I don't think they can submit addendum to us.

So we can just accept the accident report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 6 May 2022 12:55 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

\*\*\* LKK REF: CC4/LPC22002605/Vga3

Hi Li Li,

Y oi reported under NTUC?need to submit addendum?

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, May 6, 2022 12:36 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576  
\*\*\* LKK REF: CC4/LPC22002605/Vga3

## Lonpac External - General

Hi Mei Kwan

Just sent 😊 then saw your email.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 6 May 2022 12:25 PM  
**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576  
\*\*\* LKK REF: CC4/LPC22002605/Vga3

Dear Li Li,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Celine Fong (LKKAuto)  
**Sent:** Friday, May 6, 2022 12:22 PM  
**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

Dear Li Li,

Thank you for the email.

Dear Cecilia,

Please assist. Your Ref: CC4/LPC22002605/Vga3

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Friday, 6 May 2022 12:10 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

## Lonpac External - General

Hi LKK

Please reply.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Wednesday, 4 May 2022 1:52 PM

**To:** [SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg); [kazali@cdge.com.sg](mailto:kazali@cdge.com.sg); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

## Lonpac External - General

Without Prejudice

Dear Kazali

Please note that we have not received our Insured's GIA report.

Dear LKK

Are you handling this case? If not, please submit survey report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>  
**Sent:** Wednesday, 4 May 2022 11:39 AM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>  
**Subject:** LONPAC - SHA2044K AND GBL 137C ON 19.03.22

WITHOUT PREJUDICE

Dear Sirs

M/s Lonpac Insurance Berhad

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Kazali who is copied herein.

Tel: 6214 8736      Email: [kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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