

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 26 October 2022 3:16 PM  
**To:** MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** [SEEK MANDATE] - LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576 \*\*\* LKK REF: CC4/LPC22002605/Vga3  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; SHA2044K LOD.pdf

Your ref: **22/22/22/VC05/025576**  
Our ref : CC4/LPC22002605/Vga3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBL137C(LONPAC) AND SHA2044K (TP) ON 19/03/2022**

We refer to the above matter.

The accident occurred when our driver encroached into third party's lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$2,962.30(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,543.43	\$ 2,300.50 (\$2,150.00 + 7%GST)
2. Loss of Rental (5.5days x \$114.95)	\$ 632.23	\$ 459.80 (4days x \$114.95)
3. Loss of income (5.5days x \$80.00)	\$ 440.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,617.66</b>	<b><u>\$ 2,962.30</u></b>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 6 May 2022 1:56 pm

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

\*\*\* LKK REF: CC4/LPC22002605/Vga3

Dear Li Li,

Noted with thanks.

**Hi Cecilia,**

**Fyi too.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, May 6, 2022 1:48 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

\*\*\* LKK REF: CC4/LPC22002605/Vga3

## Lonpac External - General

Hi Mei Kwan

As the reporting centre is not under Lonpac's panel, I don't think they can submit addendum to us.

So we can just accept the accident report.

Regards,

Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 6 May 2022 12:55 PM  
**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576  
\*\*\* LKK REF: CC4/LPC22002605/Vga3

Hi Li Li,

Y oi reported under NTUC?need to submit addendum?

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Friday, May 6, 2022 12:36 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576  
\*\*\* LKK REF: CC4/LPC22002605/Vga3

## Lonpac External - General

Hi Mei Kwan

Just sent😊 then saw your email.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 6 May 2022 12:25 PM  
**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576  
\*\*\* LKK REF: CC4/LPC22002605/Vga3

Dear Li Li,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Celine Fong (LKKAuto)  
**Sent:** Friday, May 6, 2022 12:22 PM  
**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

Dear Li Li,

Thank you for the email.

**Dear Cecilia,**

**Please assist. Your Ref: CC4/LPC22002605/Vga3**

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Sent:** Friday, 6 May 2022 12:10 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: RE: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

## Lonpac External - General

Hi LKK

Please reply.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Wednesday, 4 May 2022 1:52 PM

**To:** [SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg); [kazali@cdge.com.sg](mailto:kazali@cdge.com.sg); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: LONPAC - SHA2044K AND GBL 137C ON 19.03.22 Our Ref: GBL 137C Our Ref: 22/22/22/VC05/025576

## Lonpac External - General

Without Prejudice

Dear Kazali

Please note that we have not received our Insured's GIA report.

Dear LKK

Are you handling this case? If not, please submit survey report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>

**Sent:** Wednesday, 4 May 2022 11:39 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Subject:** LONPAC - SHA2044K AND GBL 137C ON 19.03.22

WITHOUT PREJUDICE

Dear Sirs

M/s Lonpac Insurance Berhad

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Kazali who is copied herein.

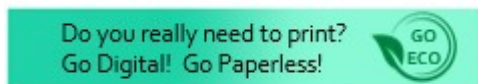
Tel: 6214 8736      Email: [kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd



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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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