

**SML8443K OD CLAIM DOA: 20.03.2022**

Denise Tay (LKKAuto) &lt;denisetay@lkkauto.com&gt;

Wed 23/3/2022 3:29 PM

To: Andre Chow En De &lt;andre.chow@cyclecarriage.com.sg&gt;

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SML 8443K (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>**Sent:** Monday, March 21, 2022 11:59 AM**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>**Subject:** [EXTERNAL] SML8443K OD CLAIM DOA: 20.03.2022

**This message is from an external sender; be cautious with links and attachments.**

Hi Officer in Charge,

Our client would like to do an OD claim.

Attached is the GIA report and estimate.

Kindly arrange for a survey as vehicle is in.

Best Regards,

**Andre Chow**

Manager – Aftersales Operations



Exceptional Journeys

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