

## Meng Yan (LKK Auto)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Monday, 21 March, 2022 11:41 AM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** June.Choo@inchcape.com.sg; LEE KATIE  
**Subject:** FW: Direct Settlement (SM) - Accident involving SML7877Z & GBE6691R DOA: 17.03.2022  
**Attachments:** TP SML7877Z.zip; TP ESTIMATE.zip

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

### Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

## Josephine Wong

Executive  
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** June Choo PTCBC <June.Choo@inchcape.com.sg>  
**Sent:** Monday, March 21, 2022 11:36 AM  
**To:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Cc:** Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; LEE KATIE <katielee@uoi.com.sg>  
**Subject:** RE: Direct Settlement (SM) - Accident involving SML7877Z & GBE6691R DOA: 17.03.2022

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Dear Josephine,

Reference to your email below.

Kindly assist to arrange LKK Auto Consultants to contact our Motor Claim Assessor, **Sam San Joi @ 6631 1687 or 9847 6209**, located at **17 Ubi Rd 4 / Level 2** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

Thanks & regards  
June Choo

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Monday, 21 March 2022 11:17 am  
**To:** June Choo PTCBC <[June.Cho@inchcape.com.sg](mailto:June.Cho@inchcape.com.sg)>  
**Cc:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>; claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** RE: Direct Settlement (SM) - Accident involving SML7877Z & GBE6691R DOA: 17.03.2022

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Without Prejudice

Dear June

We propose LKK Auto Consultants , if you do not agree, kindly choose from our lists of surveyors.

Our insured has not report the accident hence we are unable to revert on liability .

#### Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

### Josephine Wong

Executive  
Claims



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**From:** June Choo PTCBC <[June.Cho@inchcape.com.sg](mailto:June.Cho@inchcape.com.sg)>  
**Sent:** Friday, March 18, 2022 7:46 PM  
**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Cc:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>; claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Subject:** Direct Settlement (SM) - Accident involving SML7877Z & GBE6691R DOA: 17.03.2022

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Dear Josephine,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimation of repair for your kind perusal.

As our client is claiming against your insured **GBE6691R** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100.00 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam San Joi @ 6631 1687 or 9847 6209**, located at **17 Ubi Rd 4 / Level 2** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards

JUNE CHOO

Claims Service, Manager

MAIN LINE +65 6631 1855 | DIRECT LINE +65 8188 6080 | FAX +65 6872 7260

Borneo Motors (Singapore) Pte Ltd

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