No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref

: AAD2203-068

Your Ref

: SLG3272H [TRANSCAB]

Date

: 10.June 2022

### AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

# ACCIDENT INVOLVING SHD5247G AND SLG3272H [TRANSCAB] ON 16/03/22 01:00 pm ALONG SHUN FU ROAD X SIN MING ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 1,819.00
2.	Loss of Rental for $\frac{3}{}$ days @ $\frac{112,35}{}$ per day	\$ 337.05
3.	Loss of Income for $3$ days @ $50$ . per day	\$ 150.00
4.	LTA Search Fee	\$ 7.49
5.	Survey Fee	\$ 0.00
	Total	\$ 2,313.54

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

#### **Authorization To Act**

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5247G and SLG3272H [TRANSCAB] along SHUN FU ROAD X SIN MING ROAD on 16/03/22 01:00 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 2 (day) of June 2022

Yours Faithfully

Trans-Cab Services Pte Ltd

JasmineTan

General Manager

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>TRANS-CAB AUTO SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,230.00</u> (Global Sum) for vehicle no. <u>SHD 5247G</u> that was damaged pursuant to the accident which occurred on <u>16/03/2022</u> (date) along <u>JUNCTION SHUN FU ROAD AND SIN MING ROAD</u> involving vehicle no/s <u>SLG 3272H</u>.

This is pursuant to the inspection conducted on 17/03/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>TRANS-CAB SERVICES PTE LTD</u> (the third party claimant") of vehicle no. <u>SHD 5247G</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SHD 5247G</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of	007 (month) 20 23 (year)	
Signed by appointed surveyor	Signed by "	the workshop" (with chop)

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

## **Tax Invoice / Debit Note**

TO:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way

#07-16 CHARTIS Building

079120 Singapore

ATTENTION:

INVOICE NO.

: INV2203-133

DATE

: 31. March 2022

**TERMS** 

REFERENCE NO : AAD2203-068

**DUE DATE** 

: Net 30 Days

PAGE

: 30. April 2022

: 1

NO.	CODE	DESCRIPTION	CRIPTION QTY			
1.	6050101	REPAIR-SHD5247G;DOA 16.03.22(LUMP SUM-22)	1	1,819.00	1,819.00	

Total SGD Excl. GST:

1,700.00

7% GST:

119.00

Total SGD Incl. GST:

1,819.00

<sup>\*\*\*\*</sup> ONE THOUSAND EIGHT HUNDRED NINETEEN SGD ONLY \*\*\*\*

<sup>1)</sup> All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd" 2) Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6287 7764 Co./GST Reg. No. 200303878K 10 June, 2022 To Whom It May Concern

Dear Sir / Madam,

Accident on 16/03/22 01:00 pm at SHUN FU ROAD X SIN MING ROAD

- 1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5247G. The taxi was hired to CHIA CHEONG CHUAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
- 2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

16-03-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD2203-068		Accident Date	16-03-2022
3/16/2022 13:20	3/18/2022 18:00	SHD5247G		

Yours Faithfully,

Trans-Cab Services Pte Ltd

**Jasmine Tan** 

**General Manager** 

#### > Back to OneMotoring

Land Transport Authority

10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

16 Mar 2022 / 15:11:35

Receipt Date/Time: 16 Mar 2022 / 15:11:35

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-220316-002636

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLG3272H As at 16 Mar 2022/13:00:00 Insurance Co: AIG ASIA PACIFIC INSURAN	ICE PTE. LTD.			
1 Insurance Enquiry - SLG3272H Enquiry Fee 20220316150944324332		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
	Rounding Difference			0.04
Total Amount Payable				7.45
	Paid By			
*	554827XXXXXX5467	eNETS	Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

#### **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 March 2022 11:17 AM

**To:** dixontan44@yahoo.com

Subject: Claim Notification - ACCIDENT INVOLVING SLG 3272H(AIG) AND SHD 5247G

AT/ALONG SHUNFU ROAD TOWARDS SIN MING ROAD ON 16/03/2022

23 March 2022

Tan Pin [By Email Only]

Dear Sir/Madam,

You Ref: SLG3272H

Our Ref: CC6/AIG22002554/Kpa3

ACCIDENT INVOLVING SLG 3272H(AIG) AND SHD 5247G AT/ALONG SHUNFU ROAD TOWARDS SIN MING ROAD ON

16/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD5247G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \textbf{Case Handler}$ 

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

### **Claim Audit**

=	AUDIT	TRAIL		
No	. On	Audit	Remarks	Ву
1	20 Mar 2022 20:41	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	2022	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	20 Mar 2022 20:41	Clm Created	Reg No: SHD5247G. Acct Date: 2022/03/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	20 Mar 2022 20:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	2022	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/29	[A] HOW MEI KWAN
6	20 Mar 2022 20:41	Mandate	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	2022 20:41	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> $[203630]$ AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Mar 2022 20:41	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Mar 2022 20:41	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	20 Mar 2022 20:41		[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	22 Aug 2022 13:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	22 Aug 2022 13:53	Clm Dtl Modified	JPJ Reg. Date: -> 2018/11/15.	[A] JOANNE LEE KHANG MIN
13	22 Aug 2022 13:53	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	24 Aug 2022 10:24	-	Cur.Req:2313.50:Liability: $100\%$ (BOLA 27) *Quantum: (a)CORw/GST: \$1,819.00 + (b)LOR(3days x \$112.35): \$337.05 +(c)LOI(3days x \$50):\$150.00 + (d)Search fee: \$7.45 = Total: \$2,313.50 *2.5 recommend ation repair days *For your approval please.	[A] CHEW HSIAO TONG
15	2022	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/29. Mandate Remarks: mandate approved. subject to documents in order. settle at 2.5 days LOR and LOI as per logcard. we cannot be setting a precedence	[I] Goh, Jeremy-CX
16	26 Aug 2022 15:39	Mandate Set	Approved:2313.50:mandate approved. subject to documents in order. settle at 2.5 days LOR and LOI as p er logcard. we cannot be setting a precedence	[I] Goh, Jeremy-CX
17	2022 17:25	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/03/29. Mandate Remarks: mandate approved. subject to document s in order. settle at 2.5 days LOR and LOI as per logcard. we cannot be setting a precedence	[I] Lee, Ming-Yao
18	14 Oct 2022 17:25	Adj Mandate Set	Approved:2230.00:mandate approved. subject to documents in order. settle at 2.5 days LOR and LOI as p er logcard. we cannot be setting a precedence	[I] Lee, Ming-Yao
	Dat	te From	Date To Audit Type None	Go

ACTIVITY

[23/03/2022 11:17] CHEW HSIAO TONG: 100% B27

Merimen Billing for this case - Transaction History							
Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
21 Mar 2022 14:53:14	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD5247G	SLG3272H	11.00
	Bill Date 21 Mar 2022	Bill Date Bill Type  21 Mar 2022 TP Case	Bill Date Bill Type Acc Type  21 Mar 2022 TP Case Motor	Bill Date Bill Type Acc Type Acc Name  21 Mar 2022 TP Case Motor Consultants	Bill Date Bill Type Acc Type Acc Name (Branch)  21 Mar 2022 TP Case 14:53:14 (Insurer) Motor Consultants Pte Ltd Insurance Pte.	Bill Date Bill Type Acc Type Acc Name Co Name (Branch)  21 Mar 2022 TP Case (Insurer) Motor Consultants Pacific Insurance Pte. SHD5247G	Bill Date Bill Type Acc Type Acc Name Co Name (Branch) Ref 1 Ref 2  21 Mar 2022 TP Case (Insurer) Motor Consultants Pte Ltd Insurance Pte. SHD5247G SLG3272H

2832602	22 Aug 2022 13:53:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SHD5247G	SLG3272H	11.00	
				Pte Ltd	Pte Ltd (HQ)				