

ONG KOK KIANG

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 22-04-2022

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SENTEN WAY

#09-16 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES

ALONG GOLDEN MILE TOWN CP LEVEL 3 ON 14-03-2022

SGT 168 L AND SJN 1198 P

I / We, the owner of Vehicle No. SGT 168 L which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

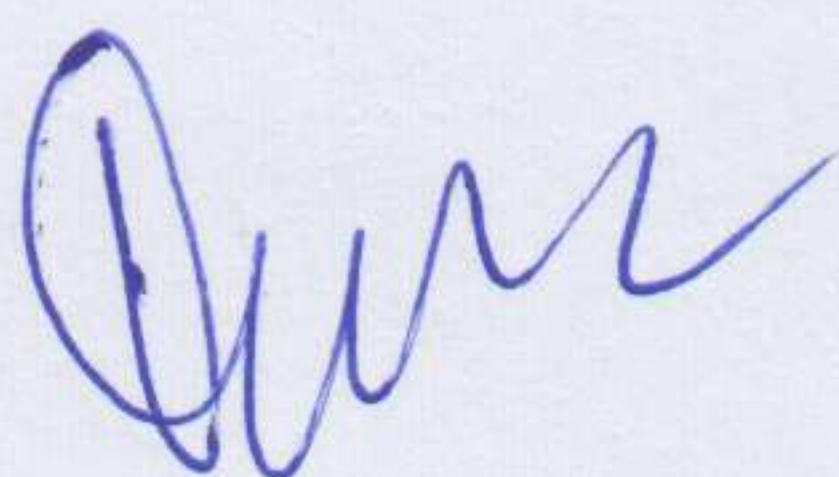
1.	Costs of repair	-	\$ 2193.50
2.	Loss of Use/Rental fees 7 Days	-	\$ 700.00
3.	Police / GIA report / LTA fees	-	\$ 2.00
4.	Surveyor report fees	-	
5.	Others	-	
Total:			<u>\$ 2895.50</u>

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,





## LETTER OF AUTHORITY

ACCIDENT INVOLVING SGT 168L AND SYN 1198P  
ALONG GOLDEN MILE TOWER CP LEVEL 3  
ON 14-03-2022

BY THE LETTER OF AUTHORITY, I / We, ONG KOK KIANG  
NRIC NO. S1501112 B The owner of Vehicle No. SGT 168L

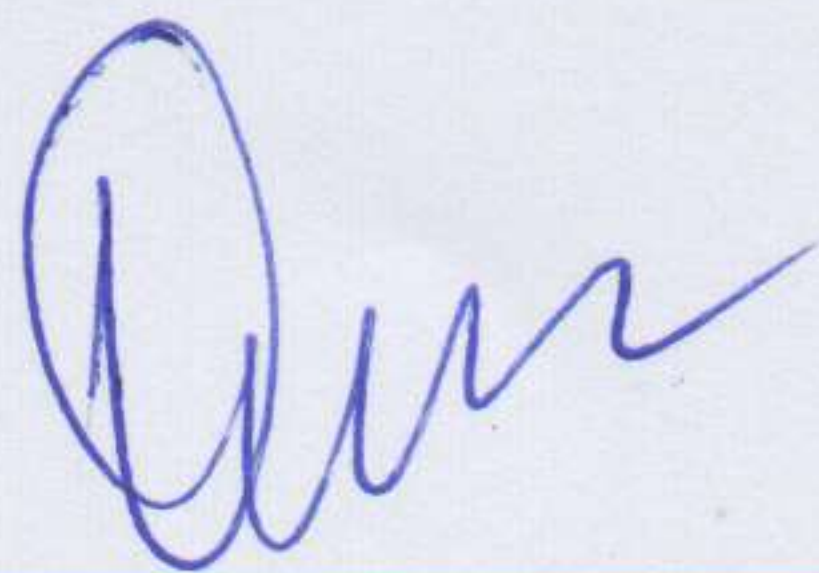
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 16 (day) 04 (month) 2022 (year)



Acknowledged by Owner  
(company stamp if applicable)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **ALAN'S UNITED AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,193.50** (Repair Cost), **S\$ 600.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SGT 168L** that was damaged pursuant to the accident which occurred on **14.03.2022** (date) along **Golden Mile Tower Car Park (located at Level 3)** (location) involving vehicle no/s **SJN 1198P**.

This is pursuant to the inspection conducted on **17/3/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ONG KOK KIANG** (the third party claimant") of vehicle no. **SGT 168L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGT 168L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of Aug (month) 2022 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)



# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16279

Vehicle Insured : SJN1198P  
Accident Date : 14-Mar-2022

Date : 19-Apr-2022

Our Ref : 022045 (AIG) / CHAN

PAGE : 1

ONG KOK KIANG  
BLK 690D CHOA CHU KANG CRESCENT  
#22-76  
Singapore 684690

FINAL REPAIR COST FOR LEXUS IS250 SGT168L  
=====

To supply spare parts

To putty and spray replaced parts

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

	-----
	2,050.00
Add 7% GST :	143.50
	-----
Total :	S\$ 2,193.50
	=====

Singapore Dollars Two Thousand One Hundred and  
Ninety Three and Cents Fifty Only



# HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,

SINGAPORE 575636. TEL: 6453 1473

REGN. NO.: 53013461J

VRA NO:

17519

## VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>SJM 125L</u>		Mileage Out: <u>17333</u>			
Hirer: <u>ONG KOK KIANG</u>		Make & Model: <u>TOYOTA ACES</u>		Auto / Manual Group:			
NRIC / Passport No: <u>S1501112B</u>		Date of Birth: <u>06-12-1961</u>		OUT : Date <u>12/04/2022</u>			
Address: <u>BLK 690D CHOA CHU KANG CRESCENT</u>		Replace Veh No:		Mileage Out:			
<u>#22-76 S 684690</u>		OUT : Date		OUT : Time			
Driving Licence No: <u>96958680</u>		Pass Date: <u>29-5-1979</u>					
Contact Number: <u>96958680</u>							
DRIVERS PARTICULARS (if different from Hirer)		CHARGES					
Appointed Driver:		Daily <u>7</u>	@ \$ <u>100</u>	per day	<u>700 - 00</u>		
NRIC / Passport No:		Weekly	@ \$	per week			
Date of Birth:		Monthly	@ \$	per month			
Address:		Hours	@ \$	per hour			
Driving Licence No:		Others	@ \$				
Pass Date:							
Contact Number:		SUB-TOTAL \$ <u>700 - 00</u>					
<b>Terms &amp; Conditions</b>  <b>ADDITIONAL S\$3000.00 EXCESS</b>  For Hirer / Driver Age 23 years old & below. Age 70 years old & above. Less than Two (2) years Driving Experience.  Malaysia Excess (Exclude Towing Fees and Any Charges In Malaysia) - <b>S\$3,500.00</b>		PETROL LEVEL					
		Out	E	1/4	1/2	3/4	F
		In	E	1/4	1/2	3/4	F
		TOTAL CHARGES \$ <u>700 - 00</u>					
<b>REMARKS</b>		<b>IMPORTANT!</b> <b>FOR SINGAPORE USE ONLY</b>					
		Excess Liability : <b>S\$2,500.00</b>					
		Malaysia Excess (With Prior Consent): <u>NOT ALLOWED</u>					
		Hirer's Signature <u>[Signature]</u>					
		Addition Driver's Signature _____					

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

### \* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>19.04.22</u>	<u>9.25am</u>	<u>17987</u>	<u>[Signature]</u>	<u>[Signature]</u>



# HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

INVOICE NO. **H22131**

## CUSTOMER

ONG KOK KIANG  
C/O ALAN'S UNITED AUTO PTE LTD  
BLK 7 SIN MING IND. ESTATE  
SECTOR C, #01-76  
SINGAPORE 575642.  
ATTN: MR. ALAN KHONG

DATE : 20.04.2022

REF.NO : ---

TERM : CASH

## RENTAL FEES FOR :-


s/no.	vehicle no.	vra no.	reference	no. of day/s	unit price	amount
1	SJM 125L	17519	SGT 168L	7	\$ 100.00	\$ 700.00
		***	*****	***		

TOTAL : \$ **700.00**

## PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL  
BANK TRANSFER: DBS 015-900828-2  
PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.

  
HUI SHOON CAR RENTAL



## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SJN1198P

Date of Accident

14/03/2022



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **22/03/2021 - 21/03/2022**Requested By ..... **KHONG SHI JIE (ALAN'S UNITE...**Requested Date ..... **16/03/2022 09:44**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 28 March 2022 2:39 pm  
**To:** NHH0925@GMAIL.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC6/AIG22002553/Kga3 \*\*\* ACCIDENT INVOLVING SJN 1198P & SGT 168L ON 14/03/2022 \*\*\*

**Importance:** High

Our Ref: CC6/AIG22002553/Kga3

28 MARCH 2022

**NAH HUI HWA**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJN 1198P & SGT 168L ON 14/03/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SGT 168L**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,



Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Print Received Message

This mail is associated with :

**\*SGT168L (5449271941SG)**  
**[SJN1198P]**

TP

ONG KOK KIANG

Mar 14 2022 8:00PM

[NAH HUI HWA]

Alan's United Auto Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **22/07/2022 20:54 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$2795.50) - SGT168L - Claim Handler: Yong, Joanne**

Approved:2795.50.