

RE: Request for Survey (OD) - SLN 9294T / BMW 530i - Date of Accident: 13.03.2022

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 4/4/2022 3:44 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - General

Our Ref: 21/22/22/VP05/025571

Dear Denise,

Please proceed as adjusted.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 4 April 2022 2:45 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Request for Survey (OD) - SLN 9294T / BMW 530i - Date of Accident: 13.03.2022

Dear Sir/Madam,

Enclose preliminary advice and supplementary of **SLN 9294T**

Please let uhave your final approval of \$5838.40

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 21 March 2022 4:25 pm
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jenny Lim <jenny.lim@laihuat.com.sg>
Subject: RE: Request for Survey (OD) - SLN 9294T / BMW 530i - Date of Accident: 13.03.2022

Lonpac External - General

Our Ref : 21/22/22/VP05/025571

Dear Denise,

Please proceed to authorize repair as per your surveyor's adjustment.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHEW BENG KEE <bkchew@lonpac.com>
Sent: Monday, 21 March 2022 4:21 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Request for Survey (OD) - SLN 9294T / BMW 530i - Date of Accident: 13.03.2022

Lonpac External - General

Hi Gerald

OK, pls proceed with OD repairs as proposed.
Thank you.

Best Regards
Mr Chew Beng Kee
Head of Claims | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

In view of the revised measures under Transition Phase of COVID-19 restrictions effective 22 November 2021, 50% of our staff will be working from home. Please

expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 21 March 2022 3:06 pm

To: CHEW BENG KEE <bkchew@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Request for Survey (OD) - SLN 9294T / BMW 530i - Date of Accident: 13.03.2022

Lonpac External - General

Our Ref : 21/22/22/VP05025571

Hi Chew,

Attached supporting documents for OD claim for your approval.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 21 March 2022 2:44 pm

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Request for Survey (OD) - SLN 9294T / BMW 530i - Date of Accident: 13.03.2022

Dear Sir/Madam,

Enclose preliminary advice of SLN 9294T

We did not authorise, Repair on part by part.

Photographs will send over shortly.

Meanwhile please provide claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 18 March 2022 4:09 pm
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Request for Survey (OD) - SLN 9294T / BMW 530i - Date of Accident: 13.03.2022

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 21.3.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 18 March, 2022 4:01 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Request for Survey (OD) - SLN 9294T / BMW 530i - Date of Accident: 13.03.2022

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

Please proceed to survey & revert.

The excess applicable is \$500.00 (Section I).

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jenny Lim <jenny.lim@laihuat.com.sg>

Sent: Friday, 18 March 2022 3:48 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Request for Survey (OD) - SLN 9294T / BMW 530i - Date of Accident: 13.03.2022

Dear Sir

We refer to the above matter.

Please can you arrange to survey our mutual client's vehicle no. SLN 9294T on Monday?

Supporting documents are enclosed for your reference.

Password: Date of Accident (DDMMYYYY)

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267