

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 18 March, 2022 3:40 PM
To: Zila @ Ah Lim Motor Company; Mui Hong @ Ah Lim Motor; assignments
Cc: Claims Dept of CTI; Claims Dept of CTI
Subject: RE: SNM22D201877/C02/GBE139J/CHNGPW / FW: ARRANGE SURVEY - OUR INSURED SKN7346C & YOUR INSURED GBE139J DOA: 17/03/2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Friday, March 18, 2022 3:34 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201877/C02/GBE139J/CHNGPW / FW: ARRANGE SURVEY – OUR INSURED SKN7346C & YOUR INSURED GBE139J DOA: 17/03/2022

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Hi,

We choose Kenneth to be the surveyor.
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 18 March 2022 3:32 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201877/C02/GBE139J/CHNGPW / FW: ARRANGE SURVEY – OUR INSURED SKN7346C & YOUR INSURED GBE139J DOA: 17/03/2022

Without Prejudice, Save as to Costs

Our reference: **SNM22D201877 C02/ GBE139J /Chngpw**

Your reference: SKN7346C

Dear Sirs

ACCIDENT INVOLVING GBE139J & SKN7346C ON 17/03/2022

We refer to your email of 18/03/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, March 18, 2022 2:40 PM

To: zila@ahlimmotor.com.sg; muihong@ahlimmotor.com.sg; Adeline Chng
<adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D201877/C02/GBE139J/CHNGPW / FW: ARRANGE SURVEY – OUR INSURED SKN7346C & YOUR INSURED GBE139J DOA: 17/03/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SKN7346C.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Friday, 18 March 2022 2:33 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Subject: ARRANGE SURVEY - OUR INSURED SKN7346C & YOUR INSURED GBE139J DOA: 17/03/2022

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Hi Claim Team,

Please kindly arrange survey.
Note: Vehicle not in - To be arrange.

Please kindly advise the liability.
Thanks.

Regards

Zila
Ah Lim Motor (AMK)
10 Ang Mo Kio Ind Pk 2A
#01-09 AMK AUTOPOINT
S568047
TEL: 64831244 Fax: 64836170