

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 18 March, 2022 9:49 AM
To: Admin A; Summer Lee (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D201139/C02/YN9698H/CHEESC & YOUR REF: GX5822C, TO CONDUCT PRS

Hi all

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Friday, March 18, 2022 9:19 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D201139/C02/YN9698H/CHEESC & YOUR REF: GX5822C, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Direct line : 6932 4863
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



On Fri, Mar 18, 2022 at 8:52 AM Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

Dear Melody

We refer to your email of 17/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

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From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Thursday, March 17, 2022 3:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D201139/C02/YN9698H/CHEESC & YOUR REF: GX5822C, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

Kindly provide us 10 surveyors as soon as possible.

Thank you😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Thu, Mar 17, 2022 at 11:28 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice
via email only

Dear So Chow

Please refer to the below email.

Please **conduct PRS GX5822C** soonest possible.

Please contact our claims department Chee So Chow at 6389 6176, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Thursday, 17 March 2022 9:49 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: GX5822C & YN9698H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you 😊

Regards,

Melody Chin

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