

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 18 March, 2022 10:01 AM
To: Wah Hong Motors & Credit Pte Ltd; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM22D201853/C02/GBD2168S/THAMYL / FW: Liability Check - Accident involving vehicle no. SGD7175D and GBD2168S on 16/03/2022
Attachments: NEW GIA REPORT.pdf

Without Prejudice

Hi Melvin

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Sent: Thursday, March 17, 2022 6:15 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D201853/C02/GBD2168S/THAMYL / FW: Liability Check - Accident involving vehicle no. SGD7175D and GBD2168S on 16/03/2022

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Hi Pauline,

We would like to appoint LKk to survey this vehicle. Kindly advise us the liability once your insured reported.

Thank You and Best Regards

Melvin

Tel: (65) 67737377

Hp: (65) 87783338

Wah Hong Motors & Credit Pte Ltd

ROC: 199806235M

Enterprise Hub

38 Toh Guan Road East

#01-57 S(608581)

Website: www.wahhong.sg

Mail: motor@wahhong.sg

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Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, March 17, 2022 6:13:52 PM

To: motor@wahhong.sg <motor@wahhong.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201853/C02/GBD2168S/THAMYL / FW: Liability Check - Accident involving vehicle no. SGD7175D and GBD2168S on 16/03/2022

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

| | |
|--------------------|---------------------|
| Marcus Chua (LKK) | Gary Soon (FTA) |
| Kenneth Kong (LKK) | Chow Bo Xiong (FTA) |
| Adrian Ling (LKK) | Ben Chua (FTA) |
| Mohd Taufikh (LKK) | Ng You Han (FTA) |
| Steve Chen (LKK) | Henry Ng (FTA) |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, March 17, 2022 5:21 PM
To: motor@wahhong.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D201853/C02/GBD2168S/THAMYL / FW: Liability Check - Accident involving vehicle no. SGD7175D and GBD2168S on 16/03/2022

Without Prejudice

Dear Pauline,

Please conduct PRS for SGD7175D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Wah Hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Thursday, 17 March 2022 12:44 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Liability Check - Accident involving vehicle no. SGD7175D and GBD2168S on 16/03/2022

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Dear Sir/Madam,

We refer to the above subject and we are acting for the owner of SGD7175D against your insured vehicle GBD2168S.

Kindly update us that your insured GBD2168S file the report on the mention accident?

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

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Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3555
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Mail: motor@wahhong.sg



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