



AUTOBACS CAR CARE (SINGAPORE) PTE. LTD.

10 Ubi View, Singapore 408543

Tel: 6789 5155 Fax: 6783 5155

Co. Reg No.: 201500047H GST No.: 201500047H

Date : 06-06-2022

Your Ref : GBC6834G

To : **Lonpac Insurance Bhd**
300 Beach Road
#17-05/06 The Concourse
Singapore 199555

Thru : LKK

Attn : **MOTOR CLAIM DEPARTMENT**

Dear Sir/Mdm,

RE: THIRD PARTY CLAIM FOR SLV7632Y & GBC6834G on 15-03-2022

We refer to the above matter.

Attached copies of the following for your perusal:

- 1) Tax Invoice No. 22060073 (S\$3,638.00)
- 2) Loss of Rental 12 days @ \$128.40 (S\$1,540.80) 1 Sunday
- 3) Letter Of Authorisation
- 4) LTA Search (S\$2.00)

Please look into the above claim and let us have your payment of **S\$5,180.80** the soonest.

Thank You.

Yours faithfully,



Wendy

E-mail: wendy@autobacs.com.sg

LETTER OF AUTHORIZATION

To Workshop : AUTOBACS CAR CARE (S) PTE LTD

Fr Owner's Name : Yeo Joo Chuan

Company (if any) : _____

Address : Blk 890B Tampines Avenue 1 # 13-331 S. 522890

NRIC No : 58316131J

Accident on : 15/03/2022 involving vehicle(s) GBC 6834 G

Along : Traffic Light between Queensway & Commonwealth

I/We, Yeo Joo Chuan the owner of motor vehicle, registration no. SLV 7632Y hereby do authorize you to commence repairs to my abovementioned vehicle.

I/We confirm that you are authorized to handle the repair of the vehicle and/or to negotiate and settle my claims relating to the above mentioned accident, which I/we may have, against the other third party/parties or insurers (excluding my own insurer) and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.

You are hereby authorized to execute and/or sign any documents/discharge vouchers/agreements regarding my/our claim/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claim.

I/We confirm that in the event of an unsuccessful claim against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs, car rental and any incidental expenses incurred by you or to lodge an own damage (only for comprehensive cover) to cover the expenses incurred.

Witness's Name : Wendy Date : 21/03/2022

Witness's Signature : [Signature] Owner's Signature : [Signature]



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025561
DATE : 28 SEPT 2022

DISCHARGE VOUCHER

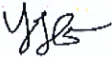
Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not preclude or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

I/We, YEO JOO CHUAN (YANG YUQUAN) confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBC 6834G the sum of Singapore Dollar FOUR THOUSAND SIX HUNDRED AND THREE ONLY (\$4,603.00) in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBC 6834G and SLV 7632Y on 15/03/2022 along TRAFFIC LIGHT BETWEEN QUEENSWAY & COMMONWEALTH DR.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ PRIMA SEAL WATERPROOFING PTE LTD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to AUTOBACS CAR CARE (S) PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....20.Oct.2022
Signature of vehicle owner/Date

.....Yeo Joo Chuan.....
Name of vehicle owner /Date

10 Ubi View, Singapore 408543
Phone +65 6789-5155 Fax +65 6783-5155
CO Reg No. 201500047H GST Reg No. 201500047H

DATE: 06-06-2022
INVOICE # 22060073
VEH REG NO: SLV7632Y

[illegible]

THANK YOU FOR YOUR BUSINESS!

CARS FOR RENT (2016) PTE LTD

Mailing Address:
10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874
Tel Nos.: +65 6970 9119 / 6789 5155
Co. Reg'n No.: 201609732N
GST Reg'n No.: 201609732N

Tax Invoice #: E2204091
Date: 08-04-22

Bill To:

Ship To: 1

For the account of:
Yeo Joo Chuan (Yang YuQuan)
S8316131J
Blk 890B Tampines Avenue 1
#13-331

For the account of:
Yeo Joo Chuan (Yang YuQuan)
S8316131J
Blk 890B Tampines Avenue 1
#13-331

Description	Amount	Job No.
Vehicle Rental for Period 18.03.2022 to 30.03.2022 (Billing for days 12 X \$120.00/per day) (Vehicle No.: SLV7632Y)	\$1,540.80	SLQ3338A SR

Your Order #: E19665

Terms: C.O.D.

GST: \$100.80

COMMENT	CODE	RATE	GST	SALE AMOUNT	Total Inv Amt:
	SR	7%	\$100.80	\$1,440.00	\$1,540.80
				Amount Applied:	\$0.00

Balance Due: \$1,540.80



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-80 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: E 19665

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

SLV 7632Y

HIRER'S PARTICULAR		Vehicle No: <u>SLQ 3338A</u> Replace Veh No:	
Name: (as in I/C) <u>Yeo Joo Chuan</u>		Mileage out:	
NRIC/PASSPORT No: <u>S8316131J</u>		Make & Model: <u>Hyundai Elantra</u> Auto / Manual	
Date of Birth: <u>28-05-1983</u>		OUT : Date <u>18/03/22</u> Time: <u>1145hrs</u>	
Address (Res): <u>BK 890B Tampines Avenue 1</u> <u>#13-331 S 522890</u>		HIRE PERIOD	
Driving Licence No: _____ D/L Type: Local / International		OWN DAMAGE CLAIM Excess S\$	
Issue Date: <u>08-11-2004</u>		THIRD PARTY CLAIM Excess S\$	
Tel: (O) _____ HP _____		CHARGES	
Company Name: _____		Daily <u>12</u> @\$ <u>120.00</u> per day <u>1,440</u> <u>00</u>	
Company UEN: _____		Weekly @\$ _____ per week	
Company Address: _____		Monthly @\$ _____ per month	
ADDITIONAL DRIVER'S PARTICULARS		Others @\$ _____	
Name: (as in I/C) _____		Delivery Service	
NRIC/PASSPORT No: _____		GST	
Date of Birth: _____		SUB-TOTAL \$	
Address (Res): _____		PETROL LEVEL	
Driving Licence No: _____ D/L Type: Local / International		Out E 1/4 1/2 3/4 F	
Issue Date: _____		In E 1/4 1/2 3/4 F	
Tel: (O) _____ HP _____		EXTENSION	
VEHICLE CHECK LIST		Misc.	
		GST <u>17% GST</u> <u>100</u> <u>80</u>	
		TOTAL CHARGES <u>1,540</u> <u>80</u>	
		Rented out by:	
		 Hirer's Signature <u>YJC</u>	
		 Addition Driver's Signature _____	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
<u>30/03</u>	<u>0920 hrs</u>				 HIRER'S SIGNATURE <u>YJC</u>

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBC6834G

Date of Accident

15/03/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Lonpac Insurance Bhd

Period of Insurance 09/01/2022 - 08/01/2023

Requested By Wendy Khoo (SK Automobile ...

Requested Date 16/03/2022 11:05

Payment details

Request Amount: S\$1.87

GST Amount: S\$0.13

Total Amount Due (GST inclusive): S\$2

General Insurance Association

Records Management Centre

GST Registration No: M400017735

Hsiao Tong (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 31 October 2022 7:54 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: [MANDATE REQUEST] RE: LOD - Accident involving vehicle SLV7632Y & GBC6834G on 15-03-2022 *** LKK REF: CC4/LPC22002538/Aea3

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 23 September 2022 9:50 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [MANDATE REQUEST] RE: LOD - Accident involving vehicle SLV7632Y & GBC6834G on 15-03-2022 *** LKK REF: CC4/LPC22002538/Aea3

Lonpac External - General

Our Ref : 22/22/22/VC05/025561

Dear Asher,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 22 September 2022 4:35 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [MANDATE REQUEST] RE: LOD - Accident involving vehicle SLV7632Y & GBC6834G on 15-03-2022 *** LKK REF: CC4/LPC22002538/Aea3

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **AUTOBACS CAR CARE (S) PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 15,826.95	\$ 3,638.00
2. Loss of Rental w/GST (12days x \$120)	\$ 1,540.80	\$ 963.00 (9days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,369.75	\$ 4,603.00

**7 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 22.09.22 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 17 June 2022 11:10

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: LOD - Accident involving vehicle SLV7632Y & GBC6834G on 15-03-2022 *** LKK REF: CC4/LPC22002538/Aea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 7 June 2022 6:50 AM

To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; wendy@autobacs.com.sg
Subject: FW: LOD - Accident involving vehicle SLV7632Y & GBC6834G on 15-03-2022

Lonpac External - General

Our Ref : 22/22/22/VC05/025561

Dear Yan,

Please forward the email to the case handler for their action.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Wendy Khoo <wendy@autobacs.com.sg>
Sent: Monday, 6 June 2022 7:38 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Winson Ng <winson@autobacs.com.sg>
Subject: LOD - Accident involving vehicle SLV7632Y & GBC6834G on 15-03-2022

'WITHOUT PREJUDICE'

Dear Sir/Mdm,

Enclosed the final bill and relevant documents for your attention.

Kindly refer to attachment and revert to us the soonest.

Breakdown as below:

Cost of Repair : S\$ 3,638.00
Loss of Rental : S\$ 1,540.80
LTA Search : S\$ 2.00
Total : S\$ 5,180.80

If acceptable, kindly forward your discharge voucher to us to enable our client to complete and sign.

We appreciate your early reply.

Thank you.

*Regards,
Wendy*

Autobacs Car Care (Singapore) Pte. Ltd.
8 Kaki Bukit Ave 4 #08-45/46
Premier@Kaki Bukit
Singapore 415875