#### **Cecilia Chong (LKK Auto)**

From: Denise Tay (LKKAuto)

**Sent:** Monday, 20 June 2022 4:31 pm **To:** Cecilia Chong (LKK Auto)

Subject: Fw: LOD-TP - LKK Ref: CC4/AIG22002535/fa3, C&C Ref: SKF7454R, claim TP AIG

SLR9247J, DOA: 12/03/2022

Attachments: [Untitled].pdf

Follow Up Flag: Follow up Flag Status: Flagged

hi,

CC4/AIG22002535/Rga3

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

**Sent:** Monday, 20 June 2022 4:19 pm **To:** Rasul (LKKAuto) < Rasul@lkkauto.com>

Cc: Lauro Araos Songcuan JR < lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De

<andre.chow@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Subject: LOD-TP - LKK Ref: CC4/AIG22002535/fa3, C&C Ref: SKF7454R, claim TP AIG SLR9247J, DOA: 12/03/2022

Dear Sir/Madam,

Attached our repair invoice, rental bill & agreement, and Authorisation to Act, for your perusal.

Our client's claim is as stated below:

COR \$ 2,140.00

LOR \$ 1,540.80 (\$128.40/day x 12 days)

\$ 3,680.80

\_\_\_\_\_

Kindly offer for settlement.

Appreciate.

Total



To:

Cycle & Carriage Kia Pte Ltd 209 Pandan Gardens, Singapore 609339

Attention: [Motor Claims Department]

Date: 18/04/2022

#### LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

- 1. I/We, the undersigned, am the registered owner of vehicle no. SKF7454R (vehicle no.) (the "Vehicle").
- 2. As a result of a motor incident occurring on 12.03.2022 (date and time of accident) on/along WEST COAST RD (location) between the Vehicle and SLR9247J (3rd party vehicle(s) number, if any) (the "Accident"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
- 3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - to submit, make, settle and/or resolve any claims (the "Claims") which I/we may have (a) against third party insurers and/or any other parties ("Third Parties") arising out of the Accident, in any manner as it deems fit:
  - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - to generally do or cause to be done all acts or things (including signing any forms or (c) documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
- In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to 4. execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



### Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

Name: JAMAL BIN IDI AHMAD

NRIC / Passport No. / Company Registration No.:

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, CYCLE & CARRIAGE KIA PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$\frac{\subseteq \subseteq 140.00}{\subseteq \subseteq \text{ (Repair Cost)}}, \$\frac{\subseteq \subseteq 535.00}{\subseteq \text{ (Loss of Use/Rental)}}, \$\frac{\subseteq \subseteq -\text{ (Disbursement)}}{\subseteq \text{ (date)}}\$ along \$\frac{\text{WEST}}{\text{COAST ROAD NEXT TO JAPANESE SCHOOL}}\$ (location) involving vehicle no/s \$\frac{\subseteq \subseteq 147J}{\subseteq \text{ (date)}}\$. This is pursuant to the inspection conducted on \$\frac{18/04/2022}{\text{ (date)}}\$ at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>JAMAL BIN IDI AHMAD</u> ("the third party claimant") of vehicle no. <u>SKF 7454R</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SKF">SKF</a> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20 >2 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

SIGNED WITHOUT PREJUDICE FOR ANY PERSONAL INJURY CLAIM



# CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

## **TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info			
AIG Asia Pacific Insurance Pte.	Cust No/Name /Jamal Bin Idi Ahmad			
Ltd.	Reg No/Reg Date SKF7454R / 29/06/2012			
MOTOR CLAIM DEPARTMENT	Date In/Mileage 19/04/2022/ 50235			
78 SHENTON WAY #09-16	Chassis/Package KNAFW611MC5634586			
AIG BUILDING SINGAPORE 079120	Engine No G4FCCH247412			
Contact No 64191000	Make/Model KIA/KOUP 1.6 A SX SR HB 64			
19/04/2022	Colour/Trim HO / WK			

Account No	Terms	Date/Time Printed	CSE	Operator		WIP No	Invoice/C	redit Note N
LAX00000	Credit	20/06/2022/ 12:02	TLE	260 / AiTing		48331	81494606	
		Description of Goods	/ Services		Qty U	nit Price	Disc%	Amount
M BPNLUMP REPAIR LI Z TEXT TP CLAIM DOA: 12. SURVEYOR REPAIR 04	AIG SLR9 03.22 RASUL	\$2,000.00	/ Services		GLY U	mt Frice	DISC //	2000.0
Parts Labour Standard Me Specialist Diagnostics Sundry/Othe Total (w/o G	nu Job Job rs	0.0 0.0 0.0 0.0 0.0 0.0 2,000.0 2,000.0	0 0 0 0 0	n with Cycle & C	7% GST on Total	Nett 2000.00 Payable Paic Otal Due	) <del>!</del> !	2,000.00 140.00 2,140.00 0.00 2,140.00



CHAN'S & SONS ENTERPRISE 363 Sembawang Road, Goodlink Park, Singapore 758379.

Tel: 6753 2536 Fax: 6756 7565
 Breakdown Recovery: 9742 9446

#### RENTAL AGREEMENT

PA 011857 2002-1

Hirer's Name			Date of Birth	Passport/ Nric No.	Nationality	
Jon AL	BIN IDI	Attinas	09.11.1982	100		
Address Fiz Cl	EMENT WE	ist sta	Occupation	Driving Licence No	Date of Expiry	
4 2 2	-1, -	Postal Code	Contact No	Mobile Phone No.	Sometime two	
402-	167	120312	State from the ordings assets	90669312		
Joint Hirer's / Guaranto	r's Name	The Sant In Land	Date of Birth	Passport/ Nric No.	Nationality	
Address	THE PARTY		Occupation	Driving Licence No	Date of Expiry	
		Postal Code	Contact No	Mobile Phone No.	Mary Company and	
CHECK OUT	Date	Time	Mileage			
	18.4.22	2.30pm	КМ	E 1/4 1/2 3/4 F		
CHECK IN	VIN Date Time 30.4.22 11.35 am		Mileage KM	Alca		

#### IMPORTANT NOTES:-

- □ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension: One day's advance notice is required otherwise no extension will be allowed.
- ∀ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Mounty extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited.
   Only WORKERS covered under hirer's workmen compensation are allowed,

	UNIT		RATE (\$)	TOTAL (\$)
RATE	13	0	120+gst	1440
DISCOUNT				
GST @ 7%				100 80
TOTAL				1540-80
EXTENSION			IN Y 5004	9 - 20 00 - 00
Cacoac				
skf7454R				
DEPOSIT (refundable) \$	3\$			
CHANGED OVER FRO	M VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf. I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.	SLS 9920 K	MODEL Togota Altis 1.6 (A).
FROM		RETURN **Estimate Date. For actual return see CHECK IN

**CHAN'S & SONS ENTERPRISE** 

Company Reg No:51936900M 363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Rental Agreement No: RA 011857 2022-04

Tax Invoice No:

INV0500492022-05

May 5, 2022

Dated:

Terms of Payment: Due upon receipt

**Customer Reference:** 

SKF7454R

Notes:

Tax Invoice

SKF7454R - CYCLE & CARRIAGE KIA PTE LTD

Executive Name: C&C COCO

Customer	Details		
CYCLE &	<b>CARRIAGE KIA</b>	PTE.	LTD.

SLJ9920R	MODEL : TOYOTA	0000				
	ALTIS 1.6 (A) - JAMAL BIN IDI AHMAD	2022- 04-18	2022-04-	12 DAYS	120.00	1,440.00
						1,440.00 <b>100.80</b>
						GST 7% (7%)

One Thousand Five Hundred Forty and Eighty cents Singapore Dollar (SGD)

Total (SGD)

1,540.80

Declaration:

Please make your cheques payable to : CHAN'S & SONS

**ENTERPRISE** 

For CHAN'S & SONS ENTERPRISE

This is a Computer generated document. No signature is required.

Income Terms

Terms

### Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

**Sent:** Monday, 21 March 2022 11:24 am **To:** ANDREWADY20@GMAIL.COM

**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG22002535/ga3 \*\*\* ACCIDENT

INVOLVING SLR 9247J & SKF 7454R ON 12/03/2022 \*\*\*

**Importance:** High

Our Ref: CC4/AIG22002535/ga3

21 MARCH 2022

#### **ANDREW ANG DUN YU**

Dear Sir/Madam,

#### **ACCIDENT INVOLVING SLR 9247J & SKF 7454R ON 12/03/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SKF 7454R.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com| FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Consumers Save the Earth Print only when necessary

Merimen e-Claims 8/4/22, 4:32 PM

# **Print Received Message**

This mail is associated with:

\*SKF7454R (7741961344SG) [SLR9247J] TP JAMAL BIN IDI AHMAD Mar 12 2022 11:00AM

[ANDREW ANG DUN YU] Cycle & Carriage KIA Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 20/07/2022 16:37 PM.

То

Alert - Adj Mandate Approved (\$\$2675.00) - SKF7454R - Claim Handler: Syed-Yusoff, Saliha Subject

Approved:2675.00:please proceed with settlement @ \$2,675.00 [COR- \$2140.00 LOR-\$535.00] \*\* subject to final repair bill & ATA